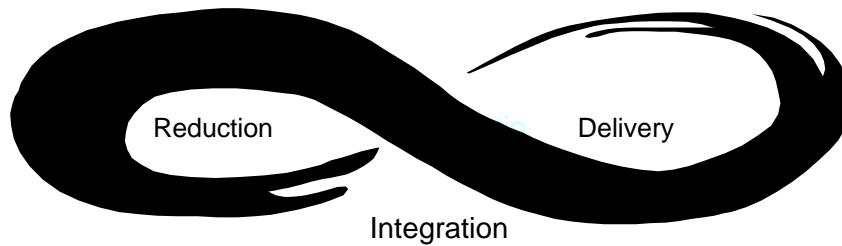


WHS Performance 2010



HCC instigated a 3 tier approach of Reduction, Delivery and Integration through 2010 to drive continuous improvement in safety. Statistical review, consultation and alignment with councils 20 year Strategic Community Plan, resulted in safety systems being simplified in terms of access, content and workflow. Review shows considerable increase in reporting, greater acceptance and usage of our safety system, enhanced ability of the system to respond in real time and with greater flexibility and scope.

This more organic and intuitive approach structured around critical path delivery mechanisms has established councils safety management system as the primary management tool for productivity gains and has been the catalyst for the follow results during the course of 2010;

Lost Time Injuries

- reduction in the total number of claims by 20%
- overall cost of claims down by 83%
- number of days lost reduced by 69%

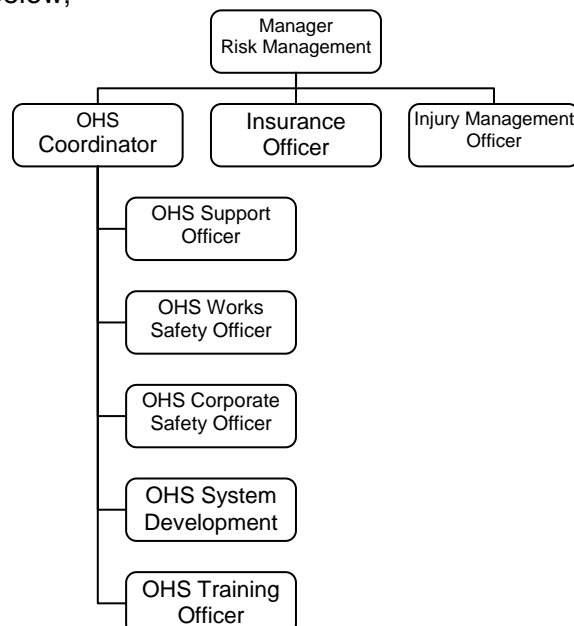
OHS initiatives

Eight safety initiatives were endorsed by senior management and listed for attention in the 2010 year. These were ambitious targets with the following results;

- 75% of items listed have been fully implemented
- 12.5 % are substantially completed
- 12.5 % Initiatives have not been actioned to date

Increase in resources

Council committed significantly more resources during the course of 2010 inclusive of establishing 4 additional specialised staff positions within the risk management branch in support of our drive to achieving zero injuries in the workplace. The new structure is shown below;



Course Information	Programmed	Actual	Total
Number of courses run	54	54	100%
Number of staff invited	437	354	81% (KPI 85%)
Annual budget	\$74,426.00	\$72,204.00	97%
Cost of non-attendance		\$6,800.00	9%

The further development and refining of our delivery platforms and review processes should continue this trend of continuous improvement into the 2011 year and beyond.