

Attachment 2 to Item 227

Proposed Council Policies

Date of meeting: 23 November 2021

Location: By audio-visual link

Time: 6:30 p.m.

PROPOSED COUNCIL POLICIES

In the proposed policy structure there are 45 (41 existing, when consolidated, and four proposed) key policies identified. The proposed structure has five domains or themes:

- Regulations for the Community & Council 1.
- Customer Service & Resolving Issues 2.
- Financially Related Matters
- 4.
- Housing, Planning & the Environment Community Services, Events and Inclusion

No.	Policy	Responsible Branch	Policy Domain	Policy Owner
1	Access, Diversity & Inclusion	Community Services	Community Services, Events & Inclusion	Director – Support Services
2	Community Services	Community Services	Community Services, Events & Inclusion	Director – Support Services
3	Housing and Zoning	Strategic Planning	Housing, Planning & the Environment	Director - Planning
4	Sponsorship	Community Services	Financially Related Matters	Director – Support Services
5	Media	Corporate Communications	Community Services, Events & Inclusion	General Manager
6	Customer Service (Standards, Charter)	Customer Service	Customer Service & Resolving Issues	Director – Support Services
7	Complaints, Escalations & Dispute Resolutions	Customer Service	Customer Service & Resolving Issues	Director – Support Services
8	Code of Conduct	Corporate Governance	Regulations for the Community & Council	Director – Support Services
9	Code of Meeting Practice	Corporate Governance	Regulations for the Community & Council	Director – Support Services
10	Fraud and Corruption Prevention	Corporate Governance	Regulations for the Community & Council	Director – Support Services
11	Gifts and Benefits for Councillors and Staff	Corporate Governance	Regulations for the Community & Council	Director – Support Services
12	Privacy Management Plan	Corporate Governance	Regulations for the Community & Council	Director – Support Services
13	Smoke Free Workplace	Risk Management	Regulations for the Community & Council	Director – Support Services
14	Community Events and Entertainment	Parks and Recreation	Community Services, Events & Inclusion	Director – Support Services
15	Borrowing	Financial Services	Financially Related Matters	Director – Support Services
16	Hardship, Pensioner Concession and Debt Recovery	Financial Services	Financially Related Matters	Director – Support Services
17	Interest Free Loans - External Persons and/or Organisations	Financial Services	Financially Related Matters	Director – Support Services
18	Investment	Financial Services	Financially Related Matters	Director – Support Services

No.	Policy	Responsible Branch	Policy Domain	Policy Owner
19	Privatisation/ Corporatisation	Financial Services	Financially Related Matters	Director – Support Services
20	Statement of Business Ethics	Corporate Governance	Regulations for the Community & Council	Director – Support Services
21	Planning	Development Services	Housing, Planning & the Environment	Director - Planning
22	General Waste (incl. Asbestos)	Waste Management	Housing, Planning & the Environment	Director – Planning
23	Asset Management	Waste Management	Housing, Planning & the Environment	Director – Infrastructure Srvcs
24	Enforcement	Environment & Reg. Services	Regulations for the Community & Council	Director – Support Services
25	Community Engagement	Corporate Communications	Community Services, Events & Inclusion	General Manager
26	Access to Information	Corporate Governance	Regulations for the Community & Council	Director – Support Services
27	Code of Meeting Practice	Corporate Governance	Regulations for the Community & Council	Director – Support Services
28	Internal Reporting (Public Interest Disclosures Act)	Corporate Governance	Regulations for the Community & Council	Director – Support Services
29	Wilberforce Subdivision Development	Development Services	Housing, Planning & the Environment	Director - Planning
30	Web	IT Services	Regulations for the Community & Council	Director – Support Services
31	Flood	Strategic Planning	Housing, Planning & the Environment	Director – Infrastructure Srvcs
32	Windsor Mall	Property Team	Housing, Planning & the Environment	Director – Support Services
33	Water Waste	Waste Management	Regulations for the Community & Council	Director – Infrastructure Srvcs
34	Multiculturalism & Reconciliation	Community Services	Community Services, Events & Inclusion	Director – Support Services
35	Property Management	Property	Housing, Planning & the Environment	Director – Support Services
36	Payment of Expenses and Facilities to Councillors	Corporate Governance	Regulations for the Community & Council	Director – Support Services
37	Homelessness	Community Services	Community Services, Events & Inclusion	Director – Support Services
38	Provision of Information and Interaction between Councillors and Staff	Corporate Governance	Regulations for the Community & Council	Director – Support Services
39	Markets	City Planning	Community Services, Events & Inclusion	Director – City Planning
40	Procedures for Administration of the Code of Conduct	Corporate Governance	Regulations for the Community & Council	Director – Support Services
41	Voluntary Planning Agreements	Strategic Planning	Regulations for the Community & Council	Director - City Planning
42	Emergency Response PROPOSED	Strategic Planning	Housing, Planning & the Environment	Director – Infrastructure Srvcs
43	Child Safety PROPOSED	Corporate Governance	Regulations for the Community & Council	Director – Support Services
44	Third Party Relationship PROPOSED	Corporate Governance	Regulations for the Community & Council	Director – Support Services
45	Sustainability PROPOSED	Environment & Reg. Services	Regulations for the Community & Council	Director – Infrastructure Srvcs