

Hawkesbury Companion Animal Shelter

The Hawkesbury Companion Animal Shelter houses lost dogs and cats from the Hawkesbury, Penrith and Hills Council areas as well as accepting surrendered dogs and cats from any Council area.

If you have lost a cat or a dog from one of these Council areas we suggest you call into the Shelter to see if your pet is there.

You can also look on the Shelter's website where photos of all the animals that are currently at the Shelter are displayed.

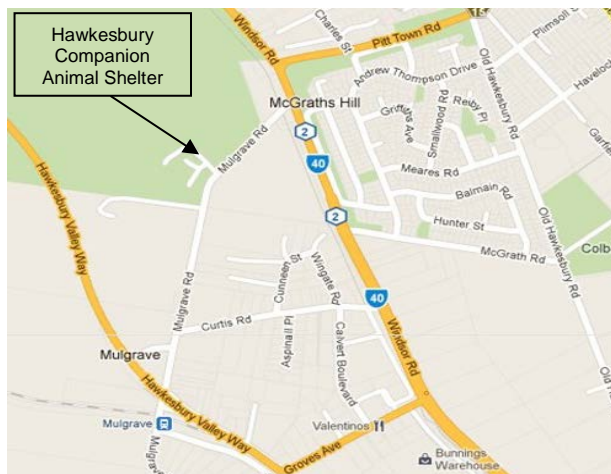
Visit www.hawkesbury.nsw.gov.au and follow the links to the Companion Animal Shelter to view the cats and dogs that are available.

Animals purchased from the Hawkesbury Companion Animal Shelter

Council has adopted a policy that states that all animals that are sold from the Hawkesbury Companion Animal Shelter will be desexed prior to sale.

Where is the Hawkesbury Companion Animal Shelter?

The Hawkesbury Companion Animal Shelter is located at 10 Mulgrave Road, Mulgrave NSW.



Hawkesbury Companion Animal Shelter



This document contains important information.
If you do not understand it, contact the
Telephone Interpreter Service on 131 450.



Hawkesbury Companion Animal Shelter

Address: 10 Mulgrave Road
McGraths Hill NSW 2756
Mailing Address: PO Box 146
WINDSOR NSW 2756
Phone: (02) 4560 4644
Fax: (02) 4577 6604
Email: companionanimal@hawkesbury.nsw.gov.au
Council Website: www.hawkesbury.nsw.gov.au
Office Hours: Monday to Friday 9am-12:30pm and
2pm-4:30pm
Saturday 9:30am-11:30am
Sunday 7am-9am
Public Holidays 7am-9am



What we do at the shelter

The shelter provides many services to the community, some of these include:

- The sale of desexed cats, kittens, dogs and puppies.
- The acceptance of surrendered cats and dogs from any Council area.
- Microchipping and Lifetime Registration for cats and dogs.
- Utilisation of many animal rescue organisations to help us rehome as many animals as we possibly can.
- Assistance to Hawkesbury Local Government Area residents in dealing with dog or cat related complaints.
- Facilitation of the Companion Animal Shelter Volunteer Program.

**Updating your pet's
microchipping information
is free of charge**

Animal Related Complaints

The Hawkesbury Companion Animal Shelter has dedicated Animal Control Officers whose primary role is assisting residents of the Hawkesbury Local Government Area to resolve problems with cats or dogs.

Some of the more common complaints that we deal with are:

- Barking dogs
- Roaming dogs
- Dog attacks
- Picking up stray dogs

If you have a query or complaint about a dog or a cat please telephone us on (02) 4560 4644 or email council@hawkesbury.nsw.gov.au.

Please provide your name, address and contact telephone number, all of which will be kept confidential.

Are your microchip details up to date?

One of the most frustrating situations we encounter at the Shelter is when an animal comes in that is microchipped, but the owners contact details are out of date. This means that we have no way of contacting you to inform you of your pet's impounding.

This can happen when an animal is sold or given away, or when you move house or change your telephone numbers.

It is vital that the information contained on the pet's microchip are as up to date as possible, this will give your pet the best chance of being returned to you as soon as possible.

To check the details on a microchip, contact the Companion Animal Shelter on **(02) 4560 4644** and give us the microchip number. We can then confirm the details with you and advise you on whether or not you need to update them.

Updating the information is free of charge, and the required forms can be downloaded from the Hawkesbury Council website – animal shelter link – forms link. Or you can call into the Companion Animal Shelter or Council Chambers in person.