

## How can you use the Special Needs Service?

Contact the Senior Library Officer, Outreach Services for further information about any of the services outlined and for assistance in applying for the appropriate service.

**PH: (02) 4560 4467**

Email: [outreach@hawkesbury.nsw.gov.au](mailto:outreach@hawkesbury.nsw.gov.au)

### Contact us

#### **HAWKESBURY CENTRAL LIBRARY**

Deerubbin Centre  
300 George St WINDSOR NSW 2756  
(02) 4560 4460  
Monday - Friday 9am-7pm  
Saturday 9am-1pm Sunday 2-5pm  
Closed public holidays

#### **RICHMOND BRANCH LIBRARY**

29 West Market St RICHMOND NSW 2753  
(02) 4560 4270  
Monday-Friday 9.30am-6pm Saturday 9am-1pm  
Closed Sundays and public holidays

**EMAIL** [library@hawkesbury.nsw.gov.au](mailto:library@hawkesbury.nsw.gov.au)

**WEB** [www.hawkesbury.nsw.gov.au/library](http://www.hawkesbury.nsw.gov.au/library)

**FACEBOOK** [www.facebook.com/HawkesburyLibrary](http://www.facebook.com/HawkesburyLibrary)

For further information on Special Needs Services contact:

**Senior Library Officer, Outreach Services**

**PHONE** (02) 4560 4467

**EMAIL** [outreach@hawkesbury.nsw.gov.au](mailto:outreach@hawkesbury.nsw.gov.au)




This document contains important information.  
If you do not understand it, contact the  
Telephone Interpreter Service on 131 450.



# Special Needs Library Service





The Special Needs Service is a complete library service, offered free to individual residents within the Hawkesbury Local Government Area, who through infirmity, disability or prolonged illness require access to the special collections and services provided by the library.

### **Services Provided**

#### **Home Delivery**

- Provides library items delivered and exchanged to the home on a regular basis
- Library staff will develop a personal reading profile, based on likes and dislikes, then select material to be delivered by volunteers once a month
- To be eligible to receive Home Delivery residents must be a library member and supply a doctor's certificate to confirm their disability

#### **Nursing Home Bulk Delivery**

- A regular service provided to nursing homes
- Provides a quality selection of material to meet the needs of residents
- No individual membership is required to use this service

#### **Seniors Group Activity Session**

- A monthly session offered to seniors clubs and friendship groups
- A selection of library material is taken to the group activity so members can choose their own material as well as borrow and return items
- Reservations and requests can be made free of charge and are supplied at the next session
- Residents must be a library member to use this service

#### **Retirement Village Delivery**

- A monthly service available to residents of retirement villages
- A range of books, DVDs and CDs are taken to the site so that residents can choose their own material as well as borrow and return items
- Reservations and requests can be made free of charge and are supplied at the next visit
- A room delivery service, where material is pre-selected, is offered to those who are unable to attend
- Residents must be a library member to use this service

### **Who can use the Special Needs Service?**

Any resident of the Hawkesbury Local Government Area who is:

- Housebound through infirmity, disability or prolonged illness. (Home Delivery Service)
- Attending a friendship club, seniors group or rehabilitation centre in the Hawkesbury area. (Seniors Group Activity Session)
- Incapacitated by illness or injury for an extended period of time. (Temporary Delivery Service)
- Residing in a nursing home, hostel or retirement unit in the Hawkesbury area. (Nursing Home Bulk Delivery)

### **What is in the Special Needs Collections?**

#### **Large Print Books**

Books with a larger than normal print size for borrowers with vision impairment

#### **Talking Books**

Novels which have been recorded onto CD

#### **Reading aids**

To help make your reading easier the following equipment is available for loan: These include:

- CD players
  - Magnifying glasses
  - Page turners
  - Book stands
- 