

## Attachment 1 to Item 101

Submissions received during the exhibition of the Draft 2022/2023 Operational Plan

Date of meeting: 14 June 2022 Location: Council Chambers Time: 6:30 p.m.

#	YHYS Survey Comments
1	When you say extensive community consultation where/when does this exactly happen? Also, where does one actually get to see future housing development and subdivision of the rural lands bordering the rapid box hill developments?
2	I would like to ask when you are going to upgrade the Childers Park near Bounty Park Bligh Park It needs a sail put over the top of the equipment Plus the equipment needs upgrading
3	The rate change to 50% is not equitable to areas that also don't have access or water, kerb guttering etc higher value lane property should pay higher rates
4	Council Rates & Charges = a base rate proposal of 50% for residential properties is ridiculous and Im against this idea. Hawkesbury council already has one of the highest council rates, yet so many services are still not adequately supplied etc. For example, why should residents have to pay at a base rate of 50% which would increase my yearly rates by \$256 when the road conditions are absolutely awful in the Hawkesbury and the council doesn't offer compensation to members of the council area who have their car tyres/rims destroyed by the amount and size of potholes on numerous roads. Not only this, a base rate of 50% isn't fair for all residents when this would mean residents who are on land with more value will have a decrease in their rates while people with less land value would have an increase. This is an appalling, unfair and unjust proposal.
5	I am grateful that the sealing of Packer Rd has finally been budgeted. Our close neighbours and friends lost their beautiful daughter Ellie in an awful car accident on the tight, badly designed corner near the Putty Rd end of Packer Rd. I have since helped rescue another young 19 yr old from his Ute in another accident at exactly the same corner. I sincerely hope that the plans to seal Packer Rd involve the easy straightening out/cutting out of this devastating corner so no more young people (including my two teenage drivers) or any more people die or are injured on this badly designed corner on Packer Rd.
6	The Council tax is unfair against those who live in semi rural areas, propping up those who live in the towns. The tax is solely based on acreage, not on amenities, facilities, infrastructure. The tax does not consider the financial income of the owner and assumes wealth, whereas a property on an estate may be valued higher than the semi rural property. The semi rural owner does not get support for maintaining trees, bush land, that may be a sanctuary for wildlife. You promote your wins on the environment by announcing new parks or the planting of trees, yet their is no stewardship incentive for semi rural owners only a higher council tax.
7	Base Rate at 30% is preferable. 50% benefits wealthier land owners which is unfair to the majority.
8	Portland head road ebenezer desperately needs to be done.
9	Redbank road, Greggs road needs widening, resurfaced. The big 'S' bend at the Redbank road end needs all the trees and shrub trimmed right back as it obscures your view when driving around the bend. Dangerous for kids riding their bikes to Colo high school.
10	Please stop using chip seal for roads. It's an awful surface. Of road surfaces besides dirt it has the worst grip, worst noise, pot holes and cracks form way to easily (especially after rain), and stones get flung frequently.
11	Bourke Street, East Richmond is an absolute disgrace. It is such a high traffic area and whenever remediation works are carried out they are simply bandaid measures that ultimately fail quickly. Rather than reseal Meares Road, McGraths Hill, why not address high traffic areas that benefit more people as well as visitors to the area (that bring in money for local business)
12	When is something going to be done with old Pitt town road between boundary road and road scheyville . I use it
13	everyday and the state of this road is disgusting and needs to be fixed asap. Grose River Road, is in desperate need of an overhaul. It has an extreme amount of potholes that continue to keep expanding at the site of Even a small amount of rain. The sides of the road are falling away, cause motorists to come to a stop to let passing cars in other directions pass because the side of the road has huge holes. It is an 80km/h road and the council just fills in the extreme amount of potholes with hot tar and it does not fish the issue. This road is 80km/h and I'm afraid of a severe accident waiting to happen if something is not done about the state of this road soon!
14	Berger Road in South Windsor desperstely needs the road done as the amount of people there on weekends due to the games of football(soccer) use this road Not to mention there is a great deal of truck traffic as well
15	Florence Avenue in Kurrajong needs roadworks and kerb and gutter please. When it rains water rushes down near the causeway and breaks up the road. On the low side if our street we have storm water coming off the road into our properties as part of Florence ave does not have and curb ir gutters to take it away. Please could this be assessed for work.
16	Grose Vale Road particularly in the area of St John of God needs a new road laying as the refilled pot holes quickly decay and the sides of the roads are also crumbling causing people to swerve into on-coming traffic. The road is a high traffic area and should be treated accordingly.
17	You will be well that aware the intersection of Grose Vale Road and Bells Line of Road is a bottle neck of congested traffic at peak period as people seek to access North Richmond Bridge. I am aware that a road crossing the Grose River has been paid for by the Redbank trustees. If this bridge were in place it would alleviate the current North Richmond congestion and considerably shorten the travel time of those wishing to travel to the Penrith area. In the process we can one day anticipate an additional bridge crossing at North Richmond. Given flood events in the last 3 years it would be preferable if this were flood free to avoid health risks, financial employment and educational losses. Thank you

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18	I would like a footpath along Drummond Street, South Windsor between Macquarie st and George st on the even side of the road, as so much foot traffic is there and the residents aren't great at maintaining their yards and I often have to walk on the road. This would join two existing footpaths on both Macquarie and George Streets
19	Because of the current congestion in the area of North Richmond Bridge, I would recommend that the Inalls Lane road surface be maintained as a priority. It is plagued by pot holes which I appreciate is due to heavy rainfall beyond Council's control but the road serves a useful purpose in channelling the traffic in a systematic manner over the North Richmond Bridge.
20	Please seal Brickfield Road Windsor and raise the big dip in the middle of the road.
21	Please add Redbank Rd between Bells line of Rd and Gregg's Rd , this is a busy Rd which accesses Kuyper Christian school as well as many homes along there , the area in the creek where the council garbage truck left the Rd is particularly disturbing , I'm quite concerned about an head on there with a school bus , with tragic results . Thank you
22	I don't see any mention of South Chaseling Road leetsvale. This road is off bicentennial road and is always Forgotton about when bicentennial is graded. Our road now has landslides and terrible road surface due to the rain. It has not been graded for over a year and a half now and with the amount of traffic coming thru this little valley due to the floods this road is getting dangerous to travel. I have a letter stating that in the bicentennial (hence the name of the road) you were given funds to pave this road. We are yet to see it maintain properly never mind being paved. We knew what we're were getting when we bought here 20 years ago but it has gone down hill in the last five years where we would see the road graded yearly and Chaseling road not at all they just will not come down this road. There is far to many big trucks driving here as the floods have brought that on and the last year floods no roads were fixed properly and here we are in another flood. We would like to see our road graded with bicentennial at least twice a year to keep it safe to drive on and keep up with the amount of big trucks using this road. The roads in the Forgotton valley are just that Forgotton! Thank you
23	Roads leading into industrial or high consumer areas and within are in need of not only resurfacing but increased durability.
24	More solar to power Community centres, library etc Quality road works instead of pot holes reappearing all of the time Community events such as music, food, markets to attract visitors and encourage community engagement
25	East Kurrajong Road, Bullridge Road, Royerdale Place, Valley Way, Golden Valley Drive, Spinks Road, Kentucky Drive
26	Would like you to please review the entry to Pecks Rd, Kurrajong Heights? Currently the local school buses are unable to enter the road due to the way the entry dips causing the bus to bottom out. If the entry could be levelled with a gradual rise, the bus would then be able to service so many children that are left to walk across such a dangerous section of Bells Line Of Road in order to catch their school bus.
	Old East Kurrajong Rd sealing - why has only the top half of the road been done, how about starting at Creek Ride Rd
27	Tennyson Road (majority) especially near the Duck farm is a disgrace and downright dangerous, narrow, collapsed on shoulders and loads of potholes. Has not been fixed since trucks that were dropping fill for the creation of the duck farm, absolutely disgraceful and dangerous for the amount of traffic this road carries
	East Kurrajong Road is also falling apart in loads of places and this road carries an enormous amount of traffic and very rarely at the speed limit The only ones who do the limit are the residents!
28	Last year our entire community provided feedback on Wheelbarrow Ridge Rd Lower Portland / Greens Rd end being sealed. We request this be included in the included plan The other end of this road is already sealed and doesn't get any where near the excessive amount of traffic the Lower Portland end has to deal with. In addition to this the LP end of WBBR has more residents, school bus route and bus stop plus garbage collection. This road needs sealing please consider inclusion. We also cannot emphasise enough how desperately Packer Rd needs to be sealed. Since Roberts Creek bridge was changed we have far more heavy vehicle use on West portland which is causing the road to have gotten into a severe & dangerous state of disrepair.
29	Roads maintenance and upkeep is an absolute disgrace. Its about time everyone got together for a class action.

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	There is not enough expenditure on roads at all. Glossodia has been seriously underfunded for too many years.
	Kurmond/Spinks/wire lane intersection is a mess and dangerous as cars try and pass on verge at speed.
	Spinks road to kurmond road unsafe. Have to pass on wrong side of road on crest of hill to avoid car damage
	Golden valley drive/Spinks not safe to walk or drive and access school, shops.
30	Mitchell drive not safe This is a bus route as well and the road is not even wide enough for the bus and car to pass each other. Numerous near misses on collisions and no verge or road surface maintenance
	Road surfaces across the area going to continue to deteriorate unless comprehensive plan for stormwater management is addressed
	We do not need to be spending money on more kid facilities in Bligh park when other areas west of the river have no or limited facilities for recreation suitable for any age groups as per identified areas in action plan. This is particularly important for community well being and safety and liveability. and at times when access to the two major town areas are cut off due to flooding.
31	There needs to be some inclusion to expand north Richmond or like area and provide ability for large business investment, like another supermarket, as well as medical needs such as ambulance service. Council needs to actively work with state and other agencies to address critical problems west of the river. Where is the missing Upper Colo Bridhe and mention of Hulbert Road works
32	Settlers Road needs to be paved. It is a dangerous and dusty road and needs to have the paving completed.
	We are residents of Bowen Mountain and have been so for over 25 years. We live in an area that is not serviced by deep sewage and probably never will - due to costs.
	The only service currently available today is an expensive pump out system where useful water is catered away.
	Can we have a community solution to effluent disposal please.
33	There is an opportunity to recycle waste water within the Bowen mountain community. The council could seek a suitable solution from other communities that have had a similar situation to ours. A cost benefit analysis could be carried out to see if the solution is viable for Bowen Mountain residents. The treated waste water could be reused
	locally to keep the bushland green. This would be a big plus during bush fire seasons. Currently, the treatment of waste water doesn't follow a standard. There are mixed rules as to how waste water can be treated. There are some residents who were fortunate to invest when the rules for waste water disposure rules were most relaxed. We feel that there is an unfair advantage to some who have approved systems and those who can not even apply for one. I have been down this path and decided that it wasn't worth the time and energy because the council official clearly was against the idea.
	A community solution will address situations like this by having a fair and transparent system for people interested in conversing and reusing waste water.
34	Sealing Upper Colo Road needs to be added to the list as this has been pushed back for several years
	There's been a major landslide from hulbert road into my property (598 colo heights road) due to failure of the drainage on hulbert road. I need the earth/rocks terraced back onto the slope and cleaned up from the field where it's been deposited.
35	I also strongly feel that we need upper colo road to finally be sealed prior to the new bridge being completed. As it is, parts of upper colo road become so dangerous with traffic in both directions swerving to avoid potholes on blind corners.
36	It would be great to see some of the projects promised completed in the Upper Colo area which includes the sealing of Upper Colo Rd and the Colo River bridge completed. There are also many other projects which could be completed in the area such as work on other roads (sealing and remediation), drainage and drains and rubbish/recycling collection in the optics valley.
37	in the entire valley Seal Settlers Road at Central MacDonald.
38	Will the remainder of Old East Kurrajong Road be sealed anytime soon? Not understanding why only a section has been done and the project is stated as completed. We are classed as a metropolitan area yet we are still driving on an unsealed road, which is not graded anywhere near as much as it should be and is very badly in need of it now since the floods.
39	King road Wilberforce between butchery to grono farm road needs upgrading. The intersection between king road and old sackville road needs fixing. Big holes.
40	I received an email saying Ignatius Ave in North Richmond was going to be attended to sooner rather than later but it is not in your document. I sent photos of the road surface deteriorating and the grass growing through it. Is this in your plan ?
41	As rate/tax paying residents we require wheelbarrow ridge rd, west Portland Rd & greens Rd to be tarred & maintained to a safe standard. These roads at the the moment are dangerous and council have a duty of care to sort this situation out immediately.

Wheelbarrow Ridge road needs to be better maintained. Between greens road and the track (including the track) there     are so many more cars needing to use this road due to the diversion which has been over a year already and got going     to be fixed completed for another 2yrs.     Bins ake needs to be empleted property and not mess left around for rats and feral cats.     Tar the next 1 km section of Wheelbarrow Ridge Road, Colo Heights, NSW     Carl I presses add:     Tar the next 1 km section of Wheelbarrow Ridge Road, Colo Heights, NSW     Carl I press section of Wheelbarrow Ridge Road, Colo Heights, NSW     Saat the mest 1 km section of Wheelbarrow Ridge Road, Colo Heights, NSW     Saat the mest 1 km section of Wheelbarrow Ridge Road, Colo Heights, NSW     Saat the mest 1 km section of Wheelbarrow Ridge Road, Colo Heights, NSW     Saat the mest 1 km section of Wheelbarrow Ridge Road, Colo Heights, NSW     Methods, NS, Saat of Wheelbarrow Ridge Road, Colo Heights, NSW     Saat the mest 1 km section of Wheelbarrow Ridge Road, Colo Heights, NSW     Methods, NS, Saat of Wheelbarrow Ridge Road, Colo Heights, NSW     Methods, NS, Saat of Vanches, Saat of Vanches, NSW     Methods, NS, Saat of Vanches, NSW     Methods, NSW NSW NSW     Methods, NSW NSW NSW NSW     Methods, NSW NSW NSW NSW NSW     Methods, NSW NSW NSW NSW NSW NSW NSW NSW     Methods, NSW	#	YHYS Survey Comments
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#	YHYS Survey Comments
58	It would be beneficial to seal the dirt road interconnecting Grono Farm Road and Ebenezer Wharf Road. This is for residents and frequent travellers of the road who cannot travel here when it rains due to ruts and washouts. A section on low lying Grono Farm Road is also screaming for help after the recent flooding however patch jobs are not adequately fixing the damage. I myself have now 3 chips in my windscreen and 2 rock chips on the front bumper of my car due to poor road conditions in the last 2 years. Very disappointing and frustrating for residents who cannot travel in small cars!!
59	303 castlereagh road. Large pothole at front of house, large rock was flicked up into our front window. Road always covered in gravel and can't park cars on street due to lose stones breaking windows. Also, trucks always engine break through Agnes banks. If you could please put in a limit compression breaking sign that would make living on castlereagh road much nicer
60	Again Upper Colo residents have been ignored - no mention of the bridge replacement in the plan - surely that has to happen this year ?? We were promised a sealed road and again it has been bumped back and now the plan states just road design is budgeted for ??? It's a real slap in the face when you put more money into parks and gardens and water fountains and you don't look after your residents by providing decent safe roads and access routes. Very disappointing
61	Colo Heights Road needs to be widened, better drainage and sealed. Halbert Road needs attention Crabtree Gully Road needs to be maintained Wheelbarrow Ridge Road Colo Heights needs maintenance
62	There is a critical and urgent need to seal the section of Settlers Rd, St Albans that remains unsealed on the Southern approach to St Albans. This need arises because: (1) It is a health risk - an unsealed road exposes local residents to ongoing road dust which contains silica particles (silica is a known cause of respiratory disease, included silicosis); (2) It is an environmental risk - given high traffic and exposure to the elements, there is continued erosion of the road surface and surrounds, leading to frequent land slips, washouts and a decline in the local environment; and (3) It is a safety risk - the unsealed road coupled with its winding nature represents a driving hazard, particularly when the road surface is often heavily degraded. Urgent attention from Council to the sealing of this approximately 10 km section of road is required to address these risks.
63	The entire length of Greens Rd Lower Portland needs to be sealed and the hairpin bends need to be wider and safer for all types of vehicles. The entire length of Bicentenary Rd needs to be sealed too. The entire length of Packer Rd needs to be sealed too. All Roads must be sealed to maintain integrity after heavy rain and make our roads safe especially as Council is allowing more houses to be built in rural areas increasing population, vehicle numbers and road usage. Garbage collection and postal service must be provided to residents along Greens Road. This part of HCC has been neglected for far too long. Residents are not second rate citizens.

#	YHYS Survey Comments
	When is West Portland Road going to be upgraded to be safe to share with the increased heavy vehicle traffic since the Robert's Creek bridge upgrade and weight restriction removed. The road is not of a quality to support the now heavy vehicle use it is subjected to and now with the recent flood events
64	the road is disintegrating. There have been too many near misses between tippers and light vehicles, and tippers and school buses on the very narrow "pony tail" between Robert's Creek and Laws Farm Road.
	It is only a matter of time before this dangerous situation causes injury or a fatality. As council has a duty of care to provide safe road usage for all vehicles, the removal of the weight limit on the Robert's Creek bridge by council has caused a dramatic increase in risk for road users.
65	We would also like to add Upper Colo Rd needs extensive repair after the floods of 21/22 and a major on going concern for the wooden bridge that desperately needs repairing? Where are these in the budget?
	As we (and our other neighbours) are often cut off - and access to/from home is inaccessible- please consider solutions for better access to gorricks run, upper MacDonald.
66	Obviously the same standard concrete bridges that exists nearby in upper MacDonald may be the solution. The existing gorricks run causeway is extremely dangerous when the MacDonald river rises and covers it which has been at least 4 times in under 6 months. Await your favourable response. Thankyou Michelle
	I write to request the return of Settler's road to the councils road action list. The 10km unpaved section of Settler's road is frequently used by tourists on their way to the village of St Albans. In addition to the residents, this substantially increases environmental dust and deterioration of the road surface.
	Whilst there is road maintenance, the current methods of grading frequently involve the removal of road shoulder materials and frequent changes in side-of-road drainage channels. The resulting erosion at the roads edge is unsustainable and has already resulted in slips and slides of the areas beyond the road. This includes encroaching on the residential properties in the area. This is an increasing hazard to both road users and residents.
67	This was most evident during the recent heavy rains and floods where large sections of the areas above the road have slipped onto the road along its length. Given the importance of this road as an ingress and egress point, it is essential that this road be in constant good condition for the safety of the residents all along the McDonald Valley. Since multiple exit points are required in case of emergency such as floods and bushfires, which we have seen in recent years, an upgrade of Settler's road should be a high priority
	It is clear that there is a cost associated with sealing and maintaining the road. However sealing all of Settler's road would complete the loop through the village, decrease erosion, decrease environmental dust and pollutants for residents and visitors alike and provide a safe egress route in case of the increasing risk of major environmental disasters.
	I remain available to be contacted by phone or email for a further discussion.
	The sealing of Greens Rd from the Colo River bridge to Greens Ck is of a high priority given the damage to the road by rainwater runoff and egress into the ground subsoil and the intolerable inconvenience that residents along here have had to endure for over 1 year.
68	Greens Rd supports an important transit route on the north of the river and is surprisingly heavily trafficked and since the NSW Government is spending hundreds of thousands to repair this road it should be sealed for the distance stated above as residents along here have put up with potholes, ruts and dust continuously for over 100 years. Sealing this road would then make it maintenance free for those residents in the heaviest populated stretch of the road. Sealing from the Colo River Bridge to the Juniors only is unacceptable given where most of the damage has occurred is past it.
	From Greens Ck to my place at 686 Greens Rd it has been sealed (privately paid for) for about 20 to 30 years and is still the same with almost nil maintenance required and having been flooded at least 3 times in the last 6 years and still in perfect condition proves that sealing this road has provided a long term cost benefit. The same will be true for sealing Greens Rd from the Colo River to Greens Ck.
69	Wasn't Packer Road supposed to be sealed In 21/22?. Why had it now been pushed back to 22/23?
70	Please invest some money into Glossodia. We seem to be forgotten over here!
71	baot ramp at cumberland reach which council did and upgrade on 3 years ago the bottom has broken off only allowing 1/2 of the boats the ability to be launched, this does need to be completed correctly so everyone in the community can use it
72	As a resident of kurrajong heights i'd like to see a tourist information centre and cafe here. We are the start of the tourist drive and there's no reason to stop here other than the lookout. The walking track at the lookout is also in need of work. Allambi (across from the IGA) would be an ideal location if not at the lookout itself

#	YHYS Survey Comments
73	Why is there no investment into improving or removing pump out in Kurrajong Heights residential area, instead the yearly cost has increased. We struggle to pay this bill every quarter. Budget is being allocated to items that are way down the priority list of basic human requirements (ie sewer, water), personally I appreciate there may be use for a library, but I don't think there would be in the future, keep a heritage centre and put money into an online library, then possibly the people of Kurrajong Heights could have basic needs met without paying more than all the other rate payers.
74	Please do not overlook wilberforce. The fascade of the shopping centers both on wilberforce road and king road need serious attention (in addition to the landscaping project). The signage to the centre is outdated and given it one of the historic towns there is no reason for anyone to want to stop here. These essential facilities have not progressed as many people in the area is investing money in to the value of their properties. There are very little recreation facilities for kids. The cricket ground needs more seating, shade, trees for spectators. Wilberforce is such an overlooked town for the amount of traffic that travels through here.
75	I support the base rate and the 30% option. I believe that is fair even though the other option would be financially better off for us. WE can pay that amount currently. In my very strong view it is wrong to impose higher prorata rates on those who may not be able to cope with the payments if the option was chosen.
	It is about fairness for us.
76	Resident of McGraths Hill
77	A bike pathway from Pitt town to mcgraths hill, the buses don't start going to the station until very late leaving apprentices having to ride a bike on the road in the dark with the trucks
	I would like to offer my feedback, specifically in relation to The Draft 2022/2023 Operational Plan, as a ratepayer of the Hawkesbury.
	I find it not only absurd, but offensive that the council is yet again even considering an increase to rates. Not only do I feel there is very little value provided by the council at present, but to be looking to make such an increase when so many residents are still reeling from the recent floods is disgusting to me. My property (34 Berger Rd, South Windsor), shares a border with the Berger Rd reserve. On occasion, I am having to reach out to the
78	council in order to prompt maintenance of the area bordering my property. This typically takes months at best, or years at worst. Specifically, around 2018, the grass on that border was several feet high (~5 feet high) and it took over a year of me contacting council and asking for action. It wasn't until the late 2019 Bushfires around the region, when I was repeatedly contacting council that any action was taken. Even then I feel that was only because I had repeatedly mentioned the fire risk (and there had been several small fires in that vicinity preceding this).
	My next major point of contention is the condition of the roads in the area. They are abhorrent. It's at the point where I can barely drive down my own street. Berger Rd gets hammered month after month by truck traffic, and when the potholes are patched it's done poorly and they are in ruins again within a week or two (now with added debris and gavel on the road). It's not just Berger Rd either, it's practically all the roads in and around the area. Argyle street (near the RSL) has a massive trench that is exceptionally dangerous and continually reoccurs after shotty repair works. I actually struggle to think of any well maintained roads in the local area if I'm being frank.
	After the most recent floods I took a drive through to Wisemans ferry. The stark contrast between roads maintained by Hawkesbury Council and The Hill Shire Council immediately struck me. I was amazed at how well those roads were maintained. There were virtually no potholes, and the potholes that were present were repaired by the following weekend.
	In a recent discussion with my wife around the rates in the area, we both struggled to see what value our Council represents to us (beyond refuse collection).
	Put in a new park in the north Richmond area that isn't in redbank. The parks in redbank are small and don't really have that much for kids to play. We don't live in the redbank estate and would like to be able to use a park in the old part of north Richmond.
79	One like they have at governor phillip park in Windsor would be nice so we have something better this side of the river. The park in Hayman street could do with some good upkeep and would suit a new play area. Windsor side seem to get a lot of new play areas but the north Richmond and Wilberforce side haven't.
80	We need the By Pass as a priority, the roads are in a mess and having large trucks use them from 5am till late speeding through our town is far from a safe practice please do this for our little town is so populated and busy on top of trucks
81	It would be great if there was a bike track /walking track from Windsor road to Pitt town along Pitt town Road. Give those of us who are on acres easy access to town without having to drive. Currently you take your life into your hands if you try to walk to Pitt Town or Windsor road. Trucks and cars go way too fast. Also reduce the speed to 60 or 70 all the way along. Make it safer for all of us.
82	Would like to see some clearing on the side of Grose Vale Rd pot holes repaired and a foot path for pedestrians and cyclists to use in safety does not have to be sealed or concrete bobcat a track and gravel path would be fine.

#	YHYS Survey Comments
83	T I live in Freemans Reach and travel towards kurrajong everyday to take my daughter to school. I'm appalled at how
84	disgustingly dangerous EVERY road from my home to her school is! Terrace road (the hill) is falling apart quicker than anything and I'm needing to drive on the opposite side of the road (in both directions) to avoid MASSIVE holes in the road! Then, there's Kurmond Road (the entire road!) is a complete death trap! I will not drive it AT ALL! THEN, there's Redbank Road! The road is falling apart and AGAIN, I am needing to drive on opposite sides of the road around BLIND CORNER BENDS to avoid destroying my car! All whilst having my children in the car each and every day! It's disgraceful and when there is a head on collision - is the council going to foot the bill to provide for the families of those involved due to the carelessness of their actions and time frames to fix the roads? It's beyond a joke now and NEEDS TO BE FIXED YESTERDAY!!
85	Fix the roads and footpaths. Build a cycle path PLEASE. The roads are getting too busy and unsafe for cyclists. Park upgrades benefit the minority. Think about the demographics of the Hawkesbury.
86	Bowen Mountain Park playground is in desperate need of a facelift, many of the exisiting timber posts are rotting and the bolts are pulling out of the timber. The bridge also has pinch points which I believe is no longer safety compliant and the soft fall is no longer soft and has gone quite hard over the years. The park is utilised almost every week (usually Tuesdays) by disability services who travel all the way from St Mary's, due to the whole park being fenced. Many of their clients are not road aware so it is an extra barrier of security. The workers have said that this is sadly only one of 2 parks that they are able to take their adult clients to. It would be lovely if we could have some inclusive equipment additionally installed for them such as a xylophone, wheel chair swing, carousel etc. Thank you kindly.
87	Resurface Ignatius Ave in North Richmond, it is neglected and dangerous.
88	
89	The sealing of Mountain Lagoon Road needs to be added to Council's Budget. Numerous applications for grants to seal the road have been unsuccessful however due to an increase in Tourism in the area, the gravel section of Mountain Lagoon Road can no longer cope with the increased traffic and is in a permanent state of disrepair. This makes traveling on the gravel section of Mountain Lagoon Road very dangerous as vehicles are constantly driving on the wrong side of the road to avoid pot holes. Recent heavy rain falls have also meant that a number of elderly residents of Mountain Lagoon Road were trapped at home for a number of days due to not being able to get out of their properties due to the poor condition of the road, which is unacceptable. Mountain Lagoon Road would only help RFS activities and response times when there are fires. Mountain Lagoon Road desperately needs to be sealed and must be included in Council's budget for sealing as soon as possible. Please feel free to contact me on the email or phone number provided for any further information or to discuss this matter further.
90	Hi
91	no comments
92 93	Can we please have the option to direct debit from credit card. Hcc is the only entity left that I can't pay this way. Any council rate hike is extremely unwelcome by the community. Between the already extremely high council rates applied to properties in plus the lack of proper spending of that money, asking the community to pay more is unwelcome and criminal. Spend the money wisely and the community may feel differently. I can assure you, a rate hike will see many people sell and leave the area.
94	The rates need to be lowered. We pay an extreme amount already. Other councils are much cheaper and supply a lot more. I would love to know why our rates are so high in comparison to other councils. Where does the money go?
95	Our rates are already ridiculously high as we are on pump out and are not allowed to get an envirocycle. We were not advised the high prices of the pump out prior to buying our property. If the rates go up any higher that will be close to \$5000 a year which is absolutely ridiculous. Not fair at all. Would be happy to pay that if we were on town sewage and had proper drainage systems in place but we don't.
96	We don't need anymore rate rises! We don't get anything for it now.with the recent fires and floods why would you increase them ? Fix drainage ,clean up areas around so the water goes away .Also footpaths would be great as well so we don't have to walk on the roads. Disgraceful
97	Before council raises our rates it would be good if they attended to complains that people put to them, it has taken 18 months for a person to remove sandstone blocks blocking a natural water way, roosters crowing from 12 am to 5 pm nothing done A dam built across a gully still there nothing done there either Roads are a mess after floods, Caravan park told to put pipes back to give water free flow nothing done there either.
98	I don't understand why my rates would be increasing by \$500 per year when we receive nothing. No sewer, no water, no waste collection, no power, no road maintenance. Happy to pay the \$500 per year extra if you actually repair Greens Road and maintain the Wheelbarrow Ridge Track that you expect all residents to use.

#	YHYS Survey Comments
99	Our rates are already excessively expensive for the service that our council provides. Comparing Hawkesbury to other Sydney LGAs we pay far higher rates for a far lower grade of service. Even comparing to eastern suburb areas. I do not and will not support such gouging to further line the pockets of our council. One would question Who on the draft submission board lives in Oakville?
	Perhaps stop the council workers working on Saturday's and Sunday's claiming overtime for tasks that could easily be completed during their normal working week.
100	This planned rate increase is utterly disgusting. I live in mcgraths hill which incase you're not aware is a FLOOD ZONE and our rates are more than castle hill. With this incredibly high rates you'd expect that the services from the council would be outstanding, you'd be wrong. We have potholes everywhere that are never fixed. No foot paths and poorly equiped and maintained sports field. And to too it all off we get a pretty coloured brochure each year to show us how much money the council spend on "meetings and functions" and "strategic planning". From memory it was 5 million on council functions and 3.5 million on community safety. Good to see your priorities are in order. Maybe instead of screwing people who already pay an extortionate amount in rates to live where they do spend less on yourselves. This is corruption plain and simple. Thanks for providing a "have your say" platform. Not like anyone will be listened to though
101	If you keep putting your the rates up eventually no one will be able to afford same these rates have been going up every year what for. All they should be used for is fixing up what needed in the Hawkesbury not spending on rainbow flags and etc. stay out of politics
102	Your proposal for a date increase is beyond means and rates should be left as is with regards to calculations
103	I am sure you are all looking at all options, my suggestion would be consider a freeze for all rate increases for the next couple of years or longer if viable to allow for people to get back on there feet. We can all agree the last couple of years has caused alot of disruption.
	There is so much uncertainty with inflation, elections, and worse weather predictions over the next couple of months.
	I request a freeze on rate increases for 2 years at a minimum
	I own a place at ebenezer we pay \$4000 a year in rates. No Curb and guttering
104	No street lights Roads are very poor condition
104	We have pump out which is an absorbent price
	Our local soccer over can't be used due to poor draining and is too wet.
	What are we paying for???
105	Stop increasing rates for providing no services. Heaps of areas have no sewage or water connections and are charged absurd sums of money. Ive been here for 26 years and the quality of infrastructure has barely improved and yet you decide to increase rates every single year. Not only that, you increased rates when the RedBank development started, which the entire community was opposed to. Road conditions get worse, traffic gets worse, flooding is a major concern, fire hazards, lightning strike zones, and you have the audacity to increase rates again for what? my only service being garbage collection in a community that gets worse to live in every year? You're a joke
106	My rates will increase either way but \$30 is better than \$130 so 30% option please.
107	With the rising cost of living & increase in mortgage rates, I think it's fair to say there is no good reason to add insult to injury for the residents of the Hawkesbury. We have been through enough as it is these past couple of years with fires/floods/COVID. We are only entitled to one curbside pick up a year, in other areas they are entitled to more than one. Put an end to these rates rises and provide some relief for the local residents.
108	Please seal the last 3 kilometres of Mountain Lagoon Road. It is the only through road in Bilpin and connects Bilpin to Comleroy Road at Wheeny Creek and Upper Colo. As a through road it is used by residents and tourists alike. The number of users has increased dramatically and the whole road is always in a poor state, there have been many accidents and fatalities over the years and with the increase in use there have been many near misses over the past couple of years. The gravel section is on Council's regular grading schedule but the times for grading are being stretched out further and further. During the floods the Lagoon flooded and washed away a section of the road and as Sams Way was also damaged an elderly resident was stuck in his house for two weeks unable to leave his driveway. This road is a strategic road for bushfires and as such needs to be sealed for the safety of the residents, tourists and the RFS that uses it.

#	YHYS Survey Comments
	The overall lack of services provided by council cannot justify the ongoing waste of our rates. Councils inability to ensure that roads are repaired so as not to cause damage to our vehicles or risk accidents due to pot holes that don't receive the necessary attention and when road patching occurs it is not logical as road that is repaired is in much better than the road either side of the repair that is being made or it is a patch that is a metre wide and several metres long and the road beside the patch is in worse condition and not repaired. The lack of oversight and effective use of our rates by an ineffective in would looking group of councillors and over paid GM is making the Hawkesbury a third world place to live in not to mention the additional costs in vehicle repairs and tyre replacement and alinement and balance.
109	We get a garbage service the roads are a joke and tipping fees for residents are incredible and far too high when we can only take the rubbish to the tip that is not serviced by council. It is time that the rates reflected the services or lack thereof that Council provides or in the most cases don't provide. It is time that you elected representatives of the people actually represented the people and not your own and/or parties interest or even developers who do nothing except destroy our poorly maintained roads with the heavy vehicles that they bring is to rip the land apart. While ever Council continues to outsource essential council business then there is little use in having this level of government and a responsible council would lobby for the removal of such an ineffective group that just wants more of our hard earned to panda to those areas that Councillors think are politically correct.
110	How could you justify putting rates up. We are on tank water we have no street lights we have no curb and guttering. We receive one free kerbside pick up a year. We have pump out which is just a joke the fee charged and no none at council wants to listen or even have any advice how this can be lowered. Over \$4000.00 last year in rates to get nothing. Yes we chose to live here but this is so unreasonable when other people who have acted in the area pay less. Nothing gets done to help us here in Ebenezer went to a meeting at Wilberforce and a young lady from the council politely told us that is just the way irbid you chose to live here and knew what to expect. Yes we did but the rates were not like this but the answer we got from that meeting was it is not our fault it is the state government's fault. We all here just think it is a waste of time doing these surveys but after reading that the rates will be going up I will once again voice my opinion just to get out on the back burner with a half attitude answer .
111	I have huge concerns about living on land and the huge unaffordable council rates that you are charging landowners. Unless there is a huge reduction in council rates that is being proposed for 2022/2023 that make it viable for land holders to live in the Hawkesbury, the proposed then is considered rubbish!! Time to start making those significant cuts in rates!! Families can no longer afford living in the Hawkesbury!!
112	Please don't increase my rates again. I don't get by as it is. I am single parent supporting a special needs child with 3 businesses. I work in the Hawkesbury. If this increase in rates goes through again, I will not have any money to buy food or clothe my son and will have to sell our house. I've struggled through the past 3 years of rate rises, but now that cost of living has already increased, I don't know how I'll find more money to cover this ridiculous rate rise. Why is it going up when it's already gone up? What is the Hawkesbury residents actually paying for? We have lost houses in floods, bushfires we have had a pandemic for 2 years now, we have lost homes. How can you say it's ok to increase rates with all this. I am seriously concerned for my family and how we will survive this.
113	The rates should absolutely not be increasing, since paying rates in Hawkesbury, I haven't seen any investment into my suburb (Hobartville) with the exception of a small stretch of footpath in one location. The parks are old, dirty and not appropriate for toddlers, we typically have to walk on the road if we have a pram (unsafe) and the streets are so dark at night because none of the street lights work. Parks and council strips are littered with glass and roads are poor. After the floods, I would also be questioning the ethics behind raising rates for an area that has been under more hardship than most over the last two years.
114	We live at Windsor Downs and council won't even mow out the front on Richmond Road why should we pay more for nothing more
115	Our rates in Windsor and the Hawkesbury are a total rip off compared to more expensive areas in Sydney,& they just keep getting higher with the already high cost of living , what joke! Even after the recent floods the roads are still not repaired. And the fact we need to pay for council Road side pick ups are also a joke. Blacktown council offer plenty of free pick ups.
440	Come on Hawksbury Council. Look after your residents !!!!
116 117	What are we getting from a rate increase? Please seal the final few kilometres of Mountain lagoon rd. It is dangerous and drivers are forced to swerve all over the road to avoid the vehicle damaging pot holes.
	This round gets a lot of traffic, especially on weekends! If the rates are going to be increased I believe the residents of the council area deserve to why and deserve to how
118	and where our money is getting used. We deserve an explanation
	Thanks!

#	YHYS Survey Comments
119	I'm a small business owner that was affected twice by covid. Immensely. I'm in absolute shock and disgusted you will consider a rate rise. I'm already struggling to afford the payments now I can't imagine paying more And for what? The streets are filthy, the shops are falling apart, there is absolutely no attraction here for the prices we pay. I'm due to have my first child and there is absolutely no great parks or fun things to do with a child. I came from Blacktown council where we got free curb pick ups multiple times through the year, here absolutely nothing. It's a disgrace that you would consider a rate rise After everything we have been through this year with two floods. I can't cope with the prices to survive here anymore. It's unsettling.
120	<ul> <li>I have just read on the Hawkesbury post page about a possible rate rise for us as Hawkesbury residents. I only moved to the Hawkesbury a year ago and I would like to understand where all the money for our rates is going. Taking this opportunity to raise a few more issues:-</li> <li>1. I have rung the council almost every Friday for a year now to have the pot holes fixed in front of my House (I live in Bowen Mountain) the state of the roads in the Hawkesbury is unbelievable. I haven't even received a response from council I have rung 37 times. Pamela Cres is now pot hole crescent. I would like to know why our road hasn't be fixed?</li> <li>2. North Richmond shopping mall looks like a third world country (and yes I have spent a lot of time in third world countries. I feel completely unsafe shopping there.</li> <li>3. It's also absolutely unacceptable for counsellors to be having less meetings.</li> <li>I have been beyond disappointed with Hawkesbury council during this past year.</li> <li>I am available at anytime to talk about the above.</li> </ul>
	Regards Jeanette Nolan-Formosa
121	Why are we expected to pay more, are you serious??? How about if we pay more the council actually do something. The roads in Pitt Town are disgraceful after the floods and you guys have done nothing about them, we can't even get our local park mown. How dare you guys put the rates up. You should all be Ashamed of yourselves and deliver better services beforE you up the rates.
122	After the natural disasters of the last 2 years & the fact that there has been nothing done to Improve the situation I feel that a rate rise, to take us well above some of the more affluent (& better managed) councils is ridiculous. The roads are a disgrace, half of the roads have no guttering, only 1 curbside pick a year (Hills and Parramatta have between 2&4 each year). The potholes are horrendous with many of us paying hundreds or thousands of dollars in car repairs - are you planning on reimbursing us? We have severe infrastructure issues every time there is decent rain & the more development happening the worse it gets. You sell a semi-rural lifestyle but don't do anything to help the residents. We have to work together, with very little help from you to put our lives back together after each weather event. It is seriously no wonder why people are moving away or thinking very seriously about it.
123	Raising the rates for 2022/23 is not in the best interest of the community. Many home owners are still recovering financially from covid-19 and flooding. With inflation higher, all of the other costs involved with homeownership are already rising. Can council not find a way to give some reprieve and consideration to its local community who have been struggling. The documents and links provided were also misleading. It only covered the rate part and not the extra charges that are also included on our rates bills suck as sewerage, storm water and waste. How can we consider the 30 or 50 percent land value etc on rates without being fully informed on the other charges too. What if these waste/other charges are also going up? Has council considered this in their planning? Families will struggle to pay higher waste/other chargers and higher land value rates. With the changeover of sustainable waste (and it's associated charges) coming into affect soon it's more than likely this will already put strain on families. Hawkesbury has one of the highest rates bills in NSW. It is a large area and we have been affected by natural disasters but forcing a rate rise on already struggling locals is going to break our community.
124	No rate rises should occur until something is done with the road situation and state of roads on the north Richmond side of the bridge
	Stop development at Redbank until something is done it is not sustainable Not sure why our rates are so high compared to other councils. Hawkesbury council doesn't maintain anything in the
125	area. Look at the net call courts, lack of bus shelters, Lack of road maintenance. The list goes on. I've been paying rates for the past 10 years and they have gone up a considerable amount in that time. This rate raise would cripple a lot of families within our community and they would be financially worse off. Reconsider your proposal.

#	YHYS Survey Comments
126	I love the Hawkesbury but this Council and its recommendation to increase rates again is absolutely disgusting. Our region, particularly those of us in flood affected areas have been through too much, we are hard working residents but we are already struggling to pay bills and put food on the table for our families, all this is going to do is make us hurt more. For once please consider the pressures we already under, we just cant take anymore with employers unwilling to increase wages and the cost of living increasing, please do not do this, think of your residents and their families who are hurting and struggling so much already.
127	I suppose the 30% option. Those with higher land values can afford to pay higher rates.
128	The promise to seal one section of Greens Road for \$50,000 would be highly appreciated in area that has been long neglected. The residents are grateful this is part of the operational plan. Since the March 2021 flood, the residents of Greens Road have suffered financially and in many areas of their daily lives from being without a road. It would be a commitment to the Lower Portland area by Hawkesbury city council if they could commit to sealing the entirety of Greens road after the repairs are finally completed into the early months of 2023. Some sections already sealed by past developers, Hawkesbury council would be offering a safe link to the St Albans area and investing in the tourism sector. Greens Road hair pin bends had also been raised by Will Barton to find funding and create a safe access. Vehicles and travellers continually get stuck on these bends when Greens Road is open, residents often subjected to strangers entering their property for help because of lack of mobile coverage. During Bush fire it is one of two ways out and not completely suitable for rfs access to those households. In 1969 the colo bridge was created to link the western side of the river, after the flood damage Greens Road has endured, it would be a huge relief and step ahead for these infrastructure improvements brought to Greens Road into 2023. Packer Road has also been on the list for a few years. It's safety is questionable. It is the only exit out to townships during flood and offers a second fire evacuation route suitable for heavier vehicles and livestock transport. To see the works actually be implemented would be a huge improvement to the area. We have already submitted Waste requests. As rate payers for bin service, the residents of Greens Road and Wheelbarrow Ridge Road require waste collection from their properties. The collection site is environmentally disgraceful. Their is health hazards transporting garbage in private vehicles, as well as damage to waste bins trying to
129	30% base seems more affordable for the majority.
130	Please add Valley Ridges Rd to the list of roads requiring attention. Most of the surface is now failing. Also get whip lash on the sunken pipe crossing near No 24.
131	We would like to see Warrigal Road, Kurrajong fixed the first 200m is dirt with large pot holes full of water for the last three months, part of the tar road is damaged due to the wet weather, we have contacted the council on many occasions regarding the state of Warrigal Road maintenance is very rare or non existent for long periods of time, when the council come to do repairs they fill the holes with more dirt and light grading which disappears within 6-8 weeks. There is constant dust in the air due to vehicles using the road. The other 500-700m of Warrigal road was sealed 18-19yrs ago I would have thought the remainder 200m would have been sealed by now.
	There are approximately 30 cars registered in Warrigal Road so that would mean a minimum of 60 trips per day.

#	YHYS Survey Comments
	We live in bligh park, rates are extremely high compared to other councils, yes hawkesbury is a large area, we live on the main side as such, (not on the other side of the river) why are bligh parks rates so dam high??
132	1 council pick up a year, compared to 12 pick up a year from blacktown council. The main services we receive and pay astronomical prices for, sewage and bin collection, let me know if I'm wrong. The rest gets feathered out it what seems to take forever to do. The roads surfaces around are very poor, kids don't have any decent areas to play at and you wonder why they get into trouble doing what they do.
	Last recent vote survey In the bligh park area was for a pump track or skateboard park why not do both??? It's 2022 not 1942 Pump track was the winner, BUT will only be done if this 'Sarah richards' is voted in. Talk about the community, we travel to many different towns as a family. Some of these lesser towns we visit have more things for kids to do than hawkesbury ever will.
	One decent park in the hawkesbury and that is Governor Phillip Park, yet that is not near any homes that pay astronomical rates and to go there is not just a matter of let's walk to the park, or everyone just jump on a bike and ride up to the park with a whole heap of busy cars around.
	The cost of living is ridiculous and more and more homes will be built in the hawkesbury withi the next few years but the main roads will not get any wider will they
	Windsor mall has nothing on other places, why is that shop owners cannot afford rates there either?
	While I'm here, what is the go with the Jolly Frog, why does such an eyesore exist and not a single thing is happening to it. If it was any other joe blow they would be getting fines and allsorts
	Do you think we could get some guys from councils in the colonial park with whipper snippers to cut down the grass that is not accessible at all at the moment to be able to use the fields?? Yes it's wet its not going to cut itself
	I'm done, rates are high enough the way the are let alone making them higher again. It stinks
133	The significant amount our family has to pay in rates makes a detrimental impact when we need to round up the money to pay it. If these were more affordable it would release a lot of stress from families in our community.
134	Rate hikes and pump out are my major concerns in the region
135	There is no mention on boosting tourism in any of the documents that I can see. The Hawkesbury has a rich colonial history that attracts visitors that could be boosted through marketing and providing flood free facilities for caravanners & campers.
136	I cannot see any detail on footpaths. The recently installed foot path along Pitt Town road from the Australian Hotel to Ivy requires linking to Windsor rd and also extending to the shop opposite Wolseley Road
137	<ul> <li>Having read the relevant planning and strategic documents, it appears that there is a gap in allocated finding for the following:</li> <li>1. Koala Mapping and Management Plan for the Hawkesbury in keeping with Council's February 8 2022 resolution.</li> <li>2. Allocation of funding to have an 'Environment Officer' on Council staff to make sure that resolutions regarding the environment can be followed through with. This role would be different to Sustainability Office and Waste Education Officer in that it has more of a science, research and polic focus. This would greatly assist implemenation of the current policies and resolutions of Council such as the Conservation Restoration Strategy, Zero litter to River, Koala Mapping and grant sourcing partnerships.</li> <li>Allocation of funding, and including the two objectitives as part of the Strategic Planning for Hawkesbury Council would be in keeping with the increasing community desire to conserve our natural environment, and protect our community from the threats of climate change and natural disasters.</li> </ul>