

# HAWKESBURY CITY COUNCIL

## ASSET MANAGEMENT PLAN

### ROADS & TRANSPORT RESOURCING STRATEGY



[www.hawkesbury.nsw.gov.au](http://www.hawkesbury.nsw.gov.au)



# STATEMENT OF COMMITMENT TO FIRST NATIONS PEOPLES

Council acknowledges the Dharug and Darkinjung people as the Traditional Custodians of the land throughout the Hawkesbury.

Council recognises the continuing connection of First Nations people to their Country and respects the cultures and histories of Aboriginal and Torres Strait Islander peoples as the first peoples of this land.









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# EXECUTIVE SUMMARY

This Roads and Transport Asset Management Plan details the lifecycle management practices for the Roads and Transport Assets group. This group includes bridges, road pavements, kerb and gutter, footpaths, street furniture, road signs and markings, traffic management devices, ground level carparks as well as roads, pathways and carparks in Council's parks and recreation areas. These assets, if they were built today, would cost approximately \$1 billion (excluding the cost of land and bulk earthworks on which the infrastructure is built).

The primary goal of this plan is to deliver the defined levels of service in the most cost-effective manner, addressing both current and future needs of the community. The key objectives of this plan include:

- Establishing detailed technical and operational service level criteria to meet the community's expectations.
- Developing and managing whole-of-life models to enable affordable and cost-effective management of the Roads and Transport Infrastructure assets.
- Developing and maintaining a 5-year forward works plan.
- Contributing to the development of Long Term Financial Plan (LTFP) scenarios.
- Implementing ongoing auditing, compliance, and review practices for this plan.

To support the LTFP, three scenarios have been developed—Decline, Improve, and Resolve—to demonstrate the opportunities and risks associated with various funding models within the LTFP and Asset Management Strategy.

Hawkesbury Council is dedicated to delivering the service levels outlined in the Asset Management Strategy. Under Scenario 3: Resolve, which requires an annual investment of approximately \$30 million across all asset classes, the estimated available funding for Road assets over the next 10 years will increase to \$20 million per year. While this is a significant improvement, it still leaves a budget shortfall compared to the actual needs for maintenance, renewal, and upgrades.

Although Scenario 3 will substantially reduce the backlog of unfunded renewals, some asset needs will remain unmet each year, particularly in lower-priority areas. This scenario represents a proactive approach, but achieving full funding for all roads asset requirements will still demand careful prioritisation and ongoing efforts to secure additional resources.

Finally, a detailed plan, including strategic actions, has been developed to enhance the organisation's asset management maturity.

# INTRODUCTION & BACKGROUND

## OUR CITY

The Hawkesbury is a unique area located in the Hawkesbury River Valley. It is the largest Local Government Area in the Sydney Metropolitan Region, covering approximately 2,776km<sup>2</sup>. Our population is relatively small with 68,156 people calling the Hawkesbury home.

The Hawkesbury and its townships, rural villages and landscapes share a rich and enduring Indigenous and European cultural heritage. The area has significant geographical range and diversity.

Prior to European settlement the area was inhabited by the Dharug and Darkinjung peoples for over 40,000 years. The Hawkesbury River (known as Dyarubbin by the Dharug people) was a focus for those people. Its tributaries and floodplains provided abundant natural resources and were places of strong social and spiritual significance for the First Australians. It has been estimated that there were up to 3,000 Aboriginal people living in the Hawkesbury area in 1788.

European explorers first arrived in the Hawkesbury in 1789. It is the third oldest European settlement in Australia. Windsor (originally Green Hills) which was established in 1794, is one of five 'Macquarie Towns', four of which are located within the Hawkesbury. Governor Macquarie had a profound influence on the development and landscapes of the Hawkesbury, which included naming the townships of Windsor, Richmond, Wilberforce and Pitt Town and the layout of their streets, cemeteries and town squares.

The Hawkesbury Local Government Area straddles the divide between the urban metropolitan councils to its east and the rural councils to its west. While it is classified as part of Metropolitan Sydney, its unique blend of urban and rural settlements is uncharacteristic of the metropolitan area.

The Hawkesbury is therefore classed as a metropolitan-rural area by virtue of its location and its natural assets, including its natural beauty, its five rivers and their tributaries, its mountains, national parks and wilderness areas. The heritage towns of Windsor, Richmond, Pitt Town, Wilberforce and Ebenezer are all located within the Hawkesbury.

The agricultural lands that surround the Hawkesbury's towns and villages represent the oldest rural land holdings under continuous cultivation within Australia. The Hawkesbury also contains the oldest church, hotel and public square. Thompson Square, located in Windsor, was named and established by the then Governor Lachlan Macquarie in 1811 as recognition of the emancipist Andrew Thompson. Thompson Square and its immediate surrounds is also recognised as the oldest surviving public square in Australia.

These historical and cultural assets are actively being used to support cultural expression, tourism and economic activity. They remain integral to the future identity and prosperity of the Hawkesbury.

Council is committed to engaging the community on its future plans and strategies. It is important that Council continues to develop and discuss options with its community on the future funding of asset renewal and maintenance and the key areas of priority. A snapshot of the range of Council's Road Infrastructure assets is shown on the following page.

## BUILDINGS

## STORMWATER

## ROADS

## OPEN SPACE

### ROADS



**787km** of sealed road  
**285km** of unsealed road

### KERB AND GUTTER



Over **397km** of Kerbs built within the Hawkesbury

### FOOTPATHS



Over **197km** of Footpaths built within the Hawkesbury

### ROAD SIGNS



Over **8259** individual warning and regulatory signs

### BRIDGES



**14** Pedestrian Bridges  
**67** Vehicular Bridges

### GROUND LEVEL CARPARKS



**110** Ground Level Carparks

### STREET FURNITURE



Over **1041** of Street Furniture built within the Hawkesbury including bike rack, bollards, bus shelters, litter bins, seat/benches, water fountain etc.

### TRAFFIC MANAGEMENT DEVICES



Over **871** individual units

including:

- 33 Roundabouts
- 367 Median Islands
- 91 Pedestrian Crossings
- 4 Pedestrian Fencings
- 4 Wombat Crossings
- 22km of Guard Rails & Safety Barriers



## PURPOSE OF THE PLAN

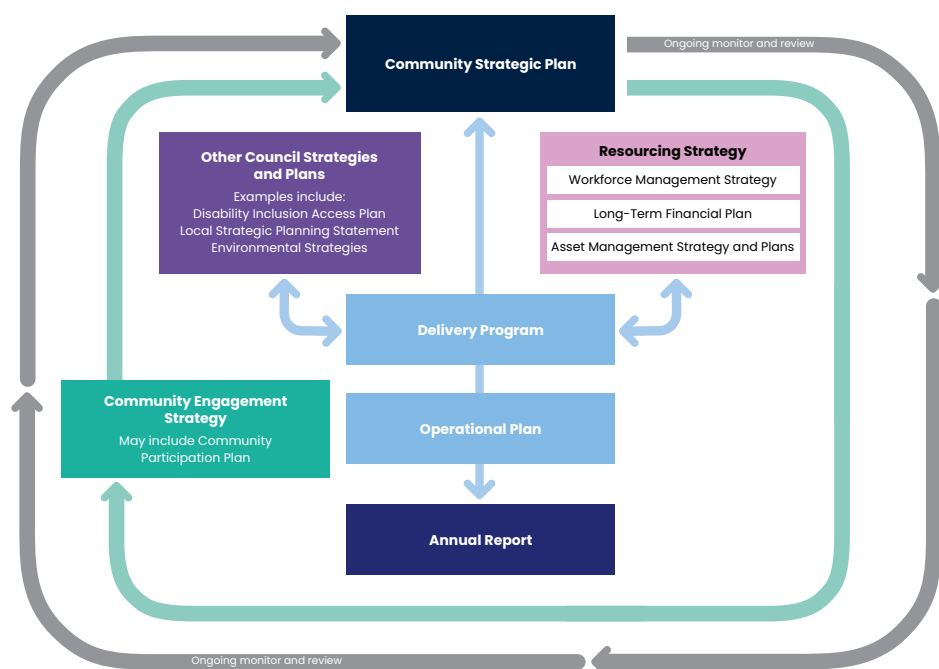
Asset management planning is a systematic process that aims to manage infrastructure and other assets on a lifecycle basis, with optimal funding to ensure the ongoing delivery of satisfactory levels of service to the community.

This plan demonstrates how Council utilises asset data to research, analyse and plan for the ongoing construction, maintenance and operation of the assets in the Roads and Transport group. This enables informed decision-making to create a sustainable and reliable environment for the community. This plan details for Council's Roads and Transport group:

- The current state of assets
- The medium-term (10 Year) financial plan required to maintain the current levels of service
- A Five-Year Forward Works Program which outlines the renewal, upgrade, demolition, expansion or new construction of assets
- A set of strategic actions to enhance Council's asset management maturity
- Risks associated with infrastructure assets and critical assets
- The infrastructure assets health for various Long-Term Financial Plan (LTFP) scenarios
- The impact of future demand and changes of the technology on asset management practices
- The technical and customer levels of service

This plan reflects the Council's relevant strategic plans that outline community service levels and other critical planning matters required to ensure safe, equitable and quality access to the wide range of infrastructure and other assets owned and/or managed by Council.

This Road and Transport Asset Management Plan supports and is to be read in conjunction with Council's Asset Management Strategy (AMS) and Asset Management Policy (which are reviewed and adopted annually by Council as part of the Resourcing Strategy under Integrated Planning and Reporting) and other key planning documents.



*Office of Local Government - Integrated Planning and Reporting Framework 2021*



## GOALS AND OBJECTIVES

The primary goal of this plan in managing Council's infrastructure assets to deliver the defined levels of service in the most cost-effective manner for both current and future consumers. This requires understanding the current needs of the community, the current performance levels of the Council's strategic plans and anticipating future needs and requirement. Hence the key asset management objectives of this plan are:

- Developing and maintaining a 5 year forward works plan including scope of the works and level two cost estimation (20% contingencies)
- Developing whole of life models to: estimate the average 10-year required budget including capital expenditure, operation and maintenance costs and predict the future state of assets for various financial scenarios
- Informing the Asset Management Strategy (AMS) and Long Term Financial Plan (LTFP)
- Establishing detailed technical and operational service level criteria to meet the community service levels of Council's strategic plans together with suitable performance monitoring criteria and processes
- Managing the impact of social, financial, political and environmental growth and change through demand management and effective investment
- Identifying, assessing, monitoring and controlling risks
- Integrating with Council's adopted strategies, plans and LTFP so that lifecycle asset management is implemented at an organisational level
- The ongoing review and updating of the lifecycle models to take advantage of new information and cost-effective asset management methods as they arise





# ASSET MANAGEMENT PRACTICES

## ASSET CATEGORISATION

A comprehensive Infrastructure Assets Categorisation Framework has been developed, covering various asset groups. The current infrastructure asset management groups are:

- Roads and Transport
- Buildings and Other Structures
- Stormwater
- Open Space

Assets are further categorised based upon how they are used:

- Infrastructure assets provide services directly to the community (e.g. roads provide pedestrian and vehicular transport services across the LGA and parks provide active and passive recreation services for the community)
- Community assets are used to enable services to be provided or are used in the delivery of services to the community (e.g. library buildings are used to deliver library services and park amenities support provision of recreational services)
- Operational assets are utilised by Council directly to administer and facilitate its operations (e.g. Council's depots support the field teams who maintain the parks; and
- Commercial assets provide an income to Council (e.g. commercial shopping centres or heritage buildings converted to offices)

Some assets are non-depreciable. Generally, the non-depreciable earthworks and the purchase of the land associated with an asset happens only once with the initial asset construction or acquisition. These costs are not usually included in the asset lifecycle calculations after the initial creation of the asset. Land comprises all lands owned and or managed by council, including crown land, community land and operational land.

At this stage, AMPs have been developed for the four major asset management groups only (Roads and Transport, Buildings and Other Structures, Open Space, and Stormwater).

Lifecycle plans are not required for non-depreciable assets and Plant and Equipment and Other Asset groups are treated as current assets and costed as expenses in the year of construction/acquisition.



## ROADS AND TRANSPORT ASSET PORTFOLIO

A breakdown of the Roads and Transport assets covered by this plan is as follows:

- **Road Pavement**
- **Footpaths**
- **Bridges and Boardwalks**
- **Kerb and Gutter**
- **Street Furniture**
- **Traffic Management Devices**
- **Ground Level Carparks**

It must be noted that all assets on State Roads (like the Hawkesbury Valley Way, Macquarie Street), apart from footpaths and street furniture are excluded. State Roads are not maintained and governed by Council. All road signs and line markings are treated as current assets. They are expensed in the year of construction/acquisition and through routine inspections are replaced as needed.

The initial costs are included in the construction of the associated road assets and the replacement costs are wholly funded in Council's maintenance budgets. As such signs and lines markings are not included in this AMP.

The current state of the Roads Portfolio is shown overleaf in **Dashboard – State of Roads Infrastructure Portfolio**. The Dashboard is a visual presentation of the portfolio that includes inventory, condition distribution, financial data, unfunded renewals, maintenance and renewal gap.

## PRIORITISATION AND WEIGHTING PARAMETERS

Following parameters are considered while prioritising road assets prior to consideration for inclusion in the capital works program.

### Priority and Weighting Parameters:

Criteria	Scale	Weighting
Road Hierarchy	1 to 4	5%
Traffic Accident	1 to 4	5%
Average Daily Traffic	1 to 4	20%
Number of Heavy Vehicle	1 to 4	10%
Condition of Road	1 to 4	25%
Annual Maintenance	1 to 4	25%
Community Concern	1 to 4	10%

The above criteria and weightings are used to prioritise each given road section.



### Prioritising of Road Asset and Component:

Council has developed prioritisation parameters to support decisions in line with available budget and resources. The relevant criteria includes connectivity, risk, hierarchy, transportation routes and incorporates weighting to achieve rankings prior to compiling various road programs such as road resealing and rehabilitation.

## DATA COLLECTION AND ASSET MANAGEMENT SYSTEMS

Council utilises two software packages including Technology One and Brightly (formerly Assetic) to cover databases, works, financials, supply chain, mapping, and modelling tools as part of its asset management practices. The effectiveness and maturity of these practices can be enhanced through further integration of these tools. The asset software packages in use are:

- **Technology One (T1) Products Cloud Based:** Provides enterprise asset management for the corporate asset register, works management, asset accounting, request management, financial management, and supply chain management
- **Assetic Predictor:** A predictive tool for creating various models and scenarios for long-term financial planning and the development of capital works programs
- **ArcGIS Pro:** Council's corporate GIS (Geographic Information System) used to store all spatial data of assets
- **IntraMaps Cloud:** A GIS tool, also a T1 product, integrated with corporate systems for mapping queries, reporting, and visual presentation purposes
- **Field App:** A cloud-based, user-friendly mobile application from T1, working under an integrated platform used by staff for works management, asset inspections, on-site data collection, and register updates





# State of Assets Infrastructure Portfolio

## All Infrastructure Assets

## Roads

## Parks

## Stormwater Drainage

## Buildings and Other Structures

Current Replacement Cost  
\$968,959,000

Current Average Annual Budget  
\$10,960,002

Required Average Annual Budget  
\$20,780,000

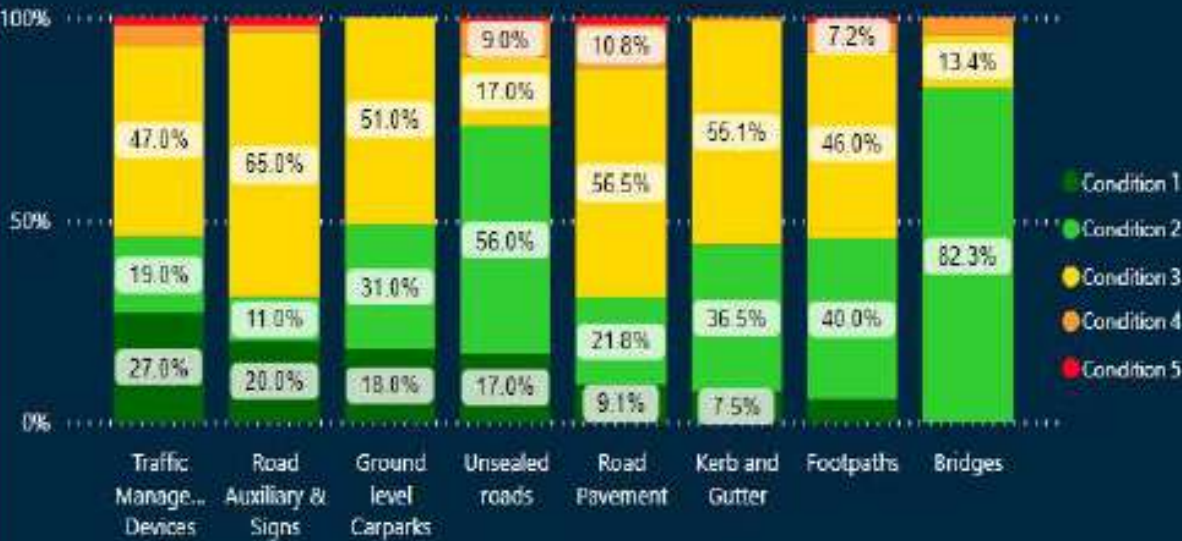
Annual Renewal Gap (10 Years)  
\$9,899,998

Unfunded Renewal  
\$89,836,500

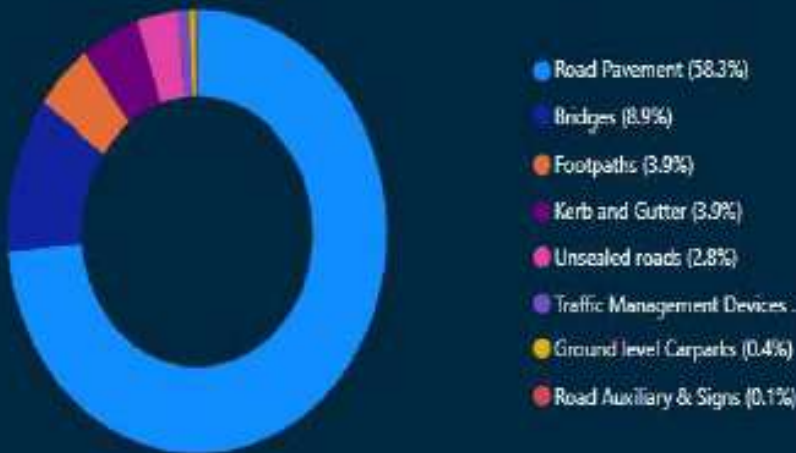
Annual Depreciation  
\$10,453,860

Asset Category	Current Replacement Cost	Annual Depreciation	Unfunded Renewal	Required Average Annual Budget (10 year)	Current Average Annual Budget (10 year)
Road Pavement	\$722,153,000	\$7,473,210	\$82,000,000	\$14,800,000	\$8,078,088
Bridges	\$50,902,000	\$220,000	\$1,325,000	\$2,250,000	\$1,228,088
Footpaths	\$25,173,000	\$377,480	\$2,200,000	\$1,000,000	\$545,817
Kerb and Gutter	\$65,698,000	\$591,020	\$487,500	\$1,000,000	\$545,817
Unsealed roads	\$68,260,000	\$1,277,050	\$3,082,000	\$700,000	\$382,072
Traffic Management Devices	\$7,540,000	\$21,420	\$611,000	\$200,000	\$109,163
Ground level Carparks	\$22,276,000	\$236,590	\$67,000	\$100,000	\$54,582
Road Auxiliary & Signs	\$6,957,000	\$257,090	\$64,000	\$30,000	\$16,375

## Condition Distribution



## Optimum Budget Breakdown (Average 10 Years)





# LEVELS OF SERVICE

In part, this Asset Management Plan has been prepared to facilitate consultation about levels of service with the broader community. Future revisions will incorporate customer feedback on service levels and the costs of providing these services. This will help Council align the required level of service, associated risks, and consequences with the community's ability and willingness to pay.

There is potential to compound this funding shortfall if Council were to continue to pursue a program of sealing unsealed roads.

This program was introduced in 2018 to support Council's Special Rate Variation. Approximately 25% of this program was delivered. Growing Council's road network by \$15m before successive natural disasters, prevailing wet weather and condition data led to and highlighted the magnitude of the funding backlog. If this funding shortfall persists, the following impacts are expected and would be worsened by the continued implementation of Sealing of Gravel Road Program.

Based on our current understanding of the performance of roads infrastructure, financial analysis indicates that Council is likely to underfund existing service levels in the medium to long term.

If this funding shortfall persists, the following impacts are expected:

- **Deteriorating assets:** Without sufficient funding, the condition of roads infrastructure will decline, leading to a further reduction in service quality and potential safety concerns.
- **Widening asset renewal gap:** The gap between the required and available funding for renewing assets will continue to grow, further threatening long-term financial sustainability.
- **Generational cost shifting:** Future residents will bear the financial burden of renewing assets that have deteriorated due to underfunding today, resulting in significant generational cost-shifting.
- **Inability to meet demand for new or upgraded services:** The Council will be unable to accommodate growing demand for new, expanded, or upgraded facilities, limiting the community's access to modern services and infrastructure.
- **Unfunded Renewal Impact:** Under the current funding scenario, the Council's unfunded asset renewal works will continue to grow. The existing budget shortfall means that a large proportion of required maintenance and renewal work will need to be deferred or carried out reactively. This reactive approach will increase long-term costs as assets deteriorate further and require more expensive interventions later. The unfunded renewals not only represents a financial liability but also contributes to the gradual degradation of service levels. Community expectations for asset quality and functionality will be harder to meet as more projects are delayed due to limited resources.
- **Prioritisation and Risk-Based Approach:** Given this shortfall, the Council will prioritise asset works based on asset condition, risk, and criticality, with a focus on ensuring legislative compliance and minimising safety risks. Non-critical assets and lower-priority projects will face delays, which could lead to further reductions in service quality and increased community dissatisfaction over time.

While the Council will continue to improve its understanding of asset conditions and refine service level targets, the reality of the increasing funding gap means that the backlog of works will grow unless additional funding sources are identified.



Future updates to this Asset Management Plan will guide long-term financial planning to ensure that renewals and upgrades are strategically funded to meet capacity demands and essential service levels. As part of its implementation of the Integrated Planning and Reporting Framework (IP&R), Council consults the community during the development of the Community Strategic Plan, Delivery Program and Operational Plan.

This AMP relies on ongoing consultation to establish and evolve the Community Levels of Service defined below:

## CUSTOMER LEVELS OF SERVICE

The Customer Levels of Service are evaluated based on the following service attributes for both current and future expectations. In managing these attributes, Council must often balance them against one another, as efforts to improve one attribute may have a detrimental effect on another.

- **Quality:** Assesses how well the service meets expected standards in terms of condition and overall satisfaction. This includes evaluating maintenance levels and condition assessments.
- **Function:** Determines whether the asset is fit for its intended purpose.
- **Capacity and Utilisation:** Examines whether the road has adequate capacity to meet current and future service demand and is utilized effectively.

A summary of the current performance measures, current performance data, and expected performance based on current funding levels is provided in **Table 1– Customer Level of Service** on the following page. These measures are designed to reflect service delivery outcomes and facilitate comparisons between customer expectations and the Council’s ability to meet these demands sustainably.

### Balancing Community Demand and Statutory Requirements

The Council’s service delivery is also influenced by changing community demand and evolving statutory requirements. As community expectations for modern and accessible facilities increase, the Council must prioritise asset management actions that may require trade-offs across service attributes. Additionally, new statutory requirements may necessitate reallocation of resources, potentially impacting the balance between quality, functionality, capacity, and accessibility.

The key Community Levels of Service applicable to all asset groups, with a focus on balancing these competing priorities, are:

**Alignment with Community Requirements:** Ensuring all levels of service meet community needs identified through engagement and consultation processes, balanced with the Council’s capacity to sustain these services.

**Infrastructure Condition:** Maintaining asset conditions through funding that considers community demand and compliance requirements, while recognising the impact on other service levels.

**Commitment to Growth:** Expanding and enhancing the Council’s infrastructure network to address future community needs while managing trade-offs between service levels such as quality, function, and accessibility.



**Table 1– Customer Level of Service**

Service Attribute	Service Objective	Asset Category	Performance Measures	Expected Trend (10 years)
Quality	Road Network of Council maintained and serviced adequately	Road Pavement	Number of complaints/ requests made from user request system and complaints related to maintenance. Condition assessment. Customer satisfaction survey results	Reduction in maintenance based complaints by 5%. Increase and maintain high satisfaction level through targeted improvements
	Ancillary Road Network served adequately	Footpath, Carpark & Kerb and Gutter	Number of complaints/ requests made from user request system and complaints related to maintenance. Condition assessment. Customer satisfaction survey results	Reduction in maintenance based complaints by 5%. Increase and maintain high satisfaction level through targeted improvements
	Bridges are maintained and serviced adequately	Bridges	Number of complaints/ requests made from user request system and complaints related to maintenance. Condition assessment. Customer satisfaction survey results	Expected to be reduced to zero
	Council maintained and serviced Road Associated Structures adequately	Street Furniture & Traffic Management Devices	Number of complaints/ requests made from user request system and complaints related to maintenance. Condition assessment. Customer satisfaction survey results	Reduction in maintenance based complaints by 5%. Increase and maintain high satisfaction level through targeted improvements
Function	Existing Road Assets are functioning adequately for the community	All Road Assets	Functionality assessments and customer feedback	Enhanced functionality based on evolving needs
Capacity and Utilisation	Road and associated network have adequate capacity to accommodate expected traffic	All Road Assets	By Traffic Volume Study	Enhanced capacity by new acquisition



## TECHNICAL LEVELS OF SERVICE

To deliver the Community Levels of Service Council's asset managers convert them to Technical Levels of Service which are operational and/or technical measures of performance, tailored to the assets concerned. These technical measures relate to the activities and resources required to best achieve the desired community outcomes at the least possible ongoing cost.

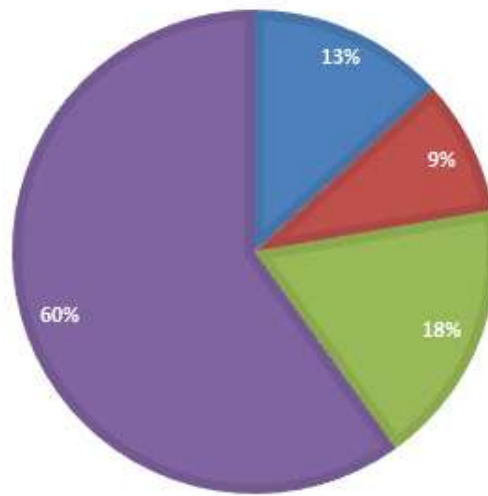
To assist with this process Road and Transport Assets are categorised into a Road Hierarchy as seen below in **Table 2 – Road Hierarchy**.

**Table 2 – Road Hierarchy**

Functional Category	Road Network	Existing Length of Road (m)	Typical Daily Traffic (ADT)	No of Heavy Vehicles	Connectivity	Priority
<b>Arterial</b>	Carry traffic to, from and across council areas. They carry traffic between industrial, commercial and residential areas and carry the highest volumes of traffic. Provide for traffic movements between regions. Provide access to major industrial activities and may provide for public transport.	104,150	Urban > 15,000 Rural > 2,000	> 300	Critical connectivity (there may be no alternative routes)	Higher Priority
<b>Primary Collector</b>	Provide the connections between arterial parts of the network and the Local Collector network. May also service industrial areas and local facilities such as shopping centres and freight terminals.	71,271	Urban > 5,000 Rural > 1,000	> 150	Provides connection between local population and the State Road network	Higher Priority
<b>Local Collector</b>	Provides access to the Primary Collector network from local access roads. May provide access to individual industrial facilities and links to local shopping centres.	140,816	Urban > 1,000 Rural > 200	> 25	Provides connectivity within the local community	Medium Priority
<b>Local Access</b>	Major function is to provide access to individual properties. May also provide access to local tourist sites.	472,171	Urban < 1,000 Rural < 200	< 25	Provides the link for properties and businesses and the local community	Low Priority

## HAWKESBURY COUNCIL ROAD HIERARCHY DISTRIBUTION

■ Arterial ■ Primary Collector ■ Local Collector ■ Local Access



Technical service measures are linked to the activities and annual budgets covering:

- **Acquisition** – Addition of a new service that did not exist previously (e.g. New Bridge, new traffic structure, new street furniture etc.)
- **Operation** – Regular activities required to provide services and maintain operational standards (e.g. sweeping, conducting routine inspections)
- **Upgrade** – The activities required to provide a higher level of service (e.g. widening a road, sealing an unsealed road)
- **Maintenance** – The activities necessary to retain an asset as near as practicable to an appropriate service condition. Maintenance activities enable an asset to provide service for its planned life (e.g. road patching, unsealed road grading)
- **Renewal** – The activities that return the service capability of an asset up to that which it had originally provided (e.g. road resurfacing and pavement reconstruction)
- **Sustainability** – Implement measures to enhance environmental sustainability
- **Flood Resilience Management** – Ensure roads are resilient to flood events

Council aims to provide the following Technical Levels of Services across all asset groups:

- Action all required renewal, upgrade, maintenance, and acquisition plans through lifecycle modeling and budgeting
- Continuously improve models through constant recalibration of logic and parameters used
- Continuously improve adopted plans by reflecting new funding scenarios (Grants and external funding options) and condition assessments of assets
- Continuously improve the technology used by monitoring technological advances, using such technology when it becomes cost-effective to do so, and participating in or leading research and innovation as opportunities arise

Specific Technical Levels of Service for the Roads and Transport assets are outlined in **Table 3 – Technical Level of Service** on the following page.



**Table 3 – Technical Level of Service**

Lifecycle Activity	Purpose of Activity	Activity Measure	Current Performance	Expected Trend Based on Planned Budget
<b>Acquisition</b>	Add new service for the community. (New Road, Footpath/cycleway etc)	Community Survey	New assets inherited through development	Increase network to meet evolving needs and new developments
<b>Operation</b>	Provide Regular Services (sweeping, cleaning etc)	Efficiency and reliability of Service Delivery	Regular activities are ongoing	Improved Efficiency and Reliability of operation
<b>Maintenance</b>	Retain Road Assets as near as practicable to an adequate service level	Adhere to maintenance schedule	Details schedule in place	Continued adhere and updates to maintenance schedule
<b>Renewal</b>	Reduce Unfunded Renewals of Road Assets in poor or very poor condition	Current Unfunded Renewals	Current Unfunded Renewals (Annual)- \$8,500,000 for Road \$220,000 for Footpath \$48,750 for Kerb & Gutter \$6,700 for Car Park. \$132,500 for Bridges. \$61,100 for Traffic Management Device	No reduction in unfunded renewal
<b>Flood Resilience Management</b>	Ensure Road Pavements are resilient to flood events	Implementation and effectiveness of flood resilience measures	Basic flood resilience measures are in place; additional measures are needed for new renewal and construction	Enhanced flood resilience measures and improved effectiveness with increased budget and technology
<b>Flood-Resilient Design and Construction</b>	Ensure new roads and renewal of existing roads meet flood-resilient standards	Resilience against flood	Incorporated Flood Resilient construction materials and methodology	Increase flood-resilient construction of Road Assets.
<b>Flood Mitigation Measures</b>	Implement measures to reduce the impact of flooding	Number and effectiveness of flood mitigation measures	Basic measures in place; additional needed	Expand and enhance flood mitigation measures with additional funding
<b>Emergency Preparedness and Response</b>	Ensure effective preparedness and response to flood events	Development and Review of emergency preparedness plans	Flood evacuation route and Fire Trail exists	Regular updates with improved funding
<b>Maintenance of Flood Mitigation Infrastructure</b>	Maintain infrastructure designed to mitigate flood impact	Frequency and quality of maintenance of flood mitigation infrastructure	Reactive maintenance of Flood evacuation route and Fire Trail	Proactive maintenance is expected with additional funding
<b>Monitoring and Evaluation</b>	Continuously monitor flood risks and evaluate resilience measures	Regular monitoring reports and evaluation of flood resilience measures	Periodic monitoring and evaluation	Enhanced monitoring and evaluation processes with advanced technology

## DESIGN AND CONSTRUCTION STANDARDS

The standards for constructing new and improving existing road and transport assets at Hawkesbury City Council follow specific guidelines such as Development Control Plan (DCP 2023) and Western Sydney – Engineering Design Manual (EDM) set and adopted by the Council.

## MAINTENANCE STANDARD

Based on current activities, Council's annual road maintenance expenditure is \$8.7m.

Maintenance standards for road and transport assets are established to ensure the provision of high-quality, safe facilities for all users while aligning with the Council's budgetary constraints. These standards are informed by industry benchmarks, risk assessments, and community feedback, and they cover routine maintenance, repair, temporary measures, and emergency work.

Routine maintenance tasks are prioritised based on the asset's usage, susceptibility to deterioration, and cost-effectiveness, with specified response times for repairs to ensure timely completion. Temporary measures are implemented to mitigate risks until permanent solutions can be applied, and emergency works are promptly executed to address public safety concerns.

Comprehensive documentation and regular reporting on maintenance activities support informed planning and funding decisions, ensuring that the Council continues to meet the community's needs effectively. Future revisions of the Asset Management Plan will further refine these standards, incorporating new industry practices, technological advancements, and ongoing community engagement to continuously improve maintenance outcomes.





# FUTURE DEMAND

## DEMAND FORECAST

Hawkesbury City Council has a pivotal role in providing essential services and infrastructure to the community. The future demand for these assets extends beyond mere population growth; it encompasses a wide array of factors that could influence how services are delivered.

Hawkesbury City Council is committed to fostering a safe and sustainable environment for both current and future generations. To achieve this, the plan identifies key drivers that may impact the provision of services to the community in the future. The objective is to ensure the assets can adapt flexibly to evolving demands, ensuring their relevance over the next decade and beyond. The drivers are summarised in **Table 4 – Future Demand** below.

## KEY DRIVERS AFFECTING DEMAND FOR ASSETS

### Changes in Demographics:

- **Population Change:** As population increases, so does the demand for community facilities, public amenities, and essential services. This AMP takes into account the projected growth from 68,704 residents to an estimated 85,050 by 2036.
- **Change in Population Density and Centre Boundaries:** As urban centers such as Windsor and Richmond experience increasing population densities, the demand for infrastructure and services will intensify in these areas. The Asset Management Plan (AMP) anticipates that higher density will necessitate the expansion or upgrading of existing road network to accommodate the concentrated population. Additionally, any adjustments to center boundaries will require strategic planning to ensure that infrastructure development keeps pace with shifting demographic trends.

### Economic Factors:

- **Economic Growth or Downturns:** Economic conditions can affect community needs. A booming economy may lead to increased construction and demand for new infrastructure, whereas an economic downturn could necessitate the efficient use of existing assets and prioritisation of maintenance over expansion.

### Technological Factors:

Today, technology is rapidly changing, leading to new methods and materials that may offer opportunities to manage assets in better and more cost-effective ways. Technology also impacts vehicles and drivers behaviours e.g EVs, GPS tracking of heavy vehicles, more refined GPS routing, and rats running. These technological advancements need to be monitored, and their likely impacts need to be identified and reflected both in the asset budgets and the strategic plans. This is to enable a certain degree of flexibility in the plans to take up beneficial changes as opportunities arise. Some of the identified emerging technological improvements are as follows:

### Road Pavement

- Introduction of new road surface materials that are more sustainable and environmentally friendly such as:
  - Reclaimed Asphalt Pavement (Recycled)
  - Crushed concrete
  - Plastics

- Emerging road pavement construction methodologies

#### **Traffic Management Devices**

- Introduction of electronic sensors to vehicles, signals and fixed devices which may aid in traffic calming activity
- Implementation of 3D visualised drawings of devices to save costs but have similar effects as real devices
- New manufacturing processes or materials for construction of devices allowing easier/faster/cheaper installation methodologies.

#### **Footpaths**

- New joining method between footpath panels that may reduce the likelihood to trips developing.
- New materials (i.e. Porous Concrete) to prevent ponding or other weather induced hazards.

#### **Carparks**

- Live monitoring of available parking space in Ground Level Car Parks
- New materials (i.e. Porous Concrete) to prevent ponding or other weather induced hazards.

#### **Kerb and Gutter**

- Change in construction techniques allowing a more cost-efficient solution
- Use of recyclable or more environmentally friendly material

#### **Bridges and Boardwalks**

- Boardwalk timber or materials that are more sustainable and environmentally friendly.
- Use of improved suspension associated with modern trucks to enhance efficiencies and productivities while minimising impact on bridge related structures.

#### **Street Furniture**

- Change in construction techniques allowing a more cost-efficient solution
- Use of recyclable or more environmentally friendly material

#### **Environmental Factors:**

- Climate Change: The increasing frequency and severity of natural disasters, such as floods and extreme heat, necessitates the development of more resilient infrastructure. As climate challenges escalate, Council assets must not only be designed or upgraded to withstand these environmental impacts but also adapt to serve crucial roles in community resilience.
- Additionally, efforts are also being carried out to minimise pollution of our receiving waters through the use of various environment protection such as GPTs and various sediment control measures.



To enhance resilience in flood-prone areas, the Council will prioritise investments in flood-resistant construction techniques and materials, ensuring that infrastructure can effectively mitigate risks while continuing to support essential services.

This approach reinforces the importance of adaptive road designs that not only safeguard physical structures but also enhance the overall safety and well-being of the community during climate-related disruptions. Other related efforts includes attending to our critical assets in a timely manner that minimises down time and enhanced functionality to a wider community.

- **Sustainability Initiatives:** The shift towards sustainable development will impact on how assets are managed, potentially increasing the demand for new road surface materials that are more sustainable and environmentally friendly.

#### **Ageing Infrastructure:**

- The Council's aging road infrastructure network is resulting in increased maintenance costs and reduced efficiency. As these assets continue to age, maintenance challenges are expected to worsen, which may increase safety risks and reduce service quality.

#### **Community Expectations:**

- **Service Quality:** As residents expect a high-quality road network, there will be increased pressure on the Council to deliver a safer and quality network.

### **DEMAND MANAGEMENT STRATEGIES**

To address these identified drivers, the following demand management strategies will be employed:

- **Monitoring and Review:** Regular monitoring of demographic trends, economic conditions, and environmental factors will guide the timely adaptation of infrastructure to meet community needs. This will be supported by an ongoing program of service reviews, ensuring that services remain aligned with community needs, operational efficiencies, and Council's strategic objectives.
- **Strategic Planning and Asset Rationalisation:** Aligning capital projects with strategic plans ensures that the development of new assets and the upgrading of existing ones are in harmony with projected demand. This approach includes a rationalisation of underutilised or non-essential assets where feasible to better match demand and resource allocation.

For example, if a facility experiences declining utilisation, the Council may consider repurposing, consolidating with another nearby asset, or divesting the asset to reduce costs and reinvest in higher-demand services. Asset rationalisation decisions will be grounded in demand forecasts, community engagement outcomes, and service priorities.

As Council has a major gap in excess of \$80m, there are no opportunity to create new road assets as existing resources are directed towards maintenance and renewal of existing assets only. Until such a time as additional funding is available there will be no further sealing of gravel roads within annual capital works programs.

**Table 4 – Future Demand**

<b>Demand Driver</b>	<b>Current Position</b>	<b>Projection</b>	<b>Impact on Services</b>	<b>Demand Management Plan</b>
<b>Population Growth</b>	68,704 – the number of people based on last Estimated Resident Population	Projected Growth of 85,050 by 2036	Population growth need more Road Network, Footpath, and other related Road Assets. Higher traffic usage will need more maintenance services which will increase expenditure for operation, maintenance and renewal of assets in line with Council's geographical constraints and funding ability	Manage and Review Proposed Strategic Plan for better Capital Project considering growth in line with sustainable contribution plans.. Encourage and promote usage of public transport, walking and cycling etc. Investigate alternative and cost effective treatment solutions. Manage and review proposed renewal strategies
<b>Change in types of vehicles on roads</b>	Industrial zones within the LGA that accommodate heavy load vehicles	Increased length and weight limits on vehicles. More trucks and other heavy vehicles expected as industrial growth is projected to increase.	Increased volume of heavy vehicles requires pavement design review and demand in Signs & Traffic facilities. Increased wear and tear on roads due to additional and frequent usage of heavy vehicles.	Maintain regular communication and devise plans with Transport for New South Wales and NHVR to keep on top of the heavy vehicle operation trends. Manage and Review Proposed Strategic Plan for better Capital Project considering growth of heavy vehicles
<b>Climate Change</b>	Increased frequency of extreme weather events such as flooding and extreme heat	Without national and global action, weather conditions will be more volatile and unpredictable	Roads will deteriorate faster with increases in temperature and other extreme event. Ponding and other hazards attributed to climate change may become more frequent. Volume of rainfall impacts on surface run off and also impact height of bridge	Review and research for new materials and methods for future renewal/maintenance works. Introduce sustainable materials and methods to minimise climate induced defects
<b>Increase Population Density</b>	68,704 – the number of people based on last Estimated Resident Population	Projected Growth of 85,050 by 2036	Increased population density will increase current footpath networks demand. It will also increase Local Centre Parking demand. Change in population density will also divert traffic flow to new locations that require more road network and bridges	Monitor trends on increasing population density and amend footpath width to suit the trends. Monitor trends on changing population density and review parking usage of local centres regularly. Also promote alternate transport to minimize demand. Considering for road widening where necessary for shared paths
<b>Increasing Technology Usage</b>	Technology has not yet been incorporated to better manage the carparks	Increase usage of social media and technology to manage parking demand and enforce parking regulations	Increase use of social media and technology in parking management and enforcement improves quality of service and reduce traffic congestion of local centres	Incorporate technology in parking management and enforcement of multi-story carpark and on-street parking in local business centres. Review parking restrictions to increase supply of parking spaces
<b>Increase in Customer Expectation</b>	High expectations for modern, accessible, well-connected and maintained service.	Rising expectations for modern, accessible, well-connected and maintained service.	Increased pressure to deliver high standard infrastructure and services	Regularly engage with the community to understand expectations and prioritise projects that enhance service quality and user satisfaction
<b>Ageing Infrastructure</b>	Existing Road Assets continue to age, leading to higher maintenance costs and reduced efficiency	Continued aging of infrastructure leads to higher maintenance costs and reduced efficiency	Increased maintenance costs, potential safety hazards, and decreased user satisfaction	Implement a proactive maintenance and renewal plan to ensure aging infrastructure is upgraded or replaced timely



# RISK MANAGEMENT

Effective risk management is vital for Hawkesbury City Council to safeguard its infrastructure, community, and service assets, many of which are essential for the community's day-to-day functioning. Key assets, such as roads and bridges that provide critical services, must remain operational to avoid disruptions that could affect the livelihoods and well-being of Hawkesbury residents. The Enterprise Risk Management Framework (ERMF) guides the Council's approach to managing infrastructure risks, while the Risk Appetite Statement sets acceptable risk levels, ensuring that all risk treatments are aligned with the Council's tolerance for risk exposure.

The council's risk management approach for infrastructure assets is rooted in the principles of ISO 31000:2018 and complies with guidelines from the Office of Local Government. These principles ensure a structured approach to identifying, assessing, managing, and mitigating risks.

## Key Risk Categories

A comprehensive assessment of the Council's asset portfolio identified risks in several impact categories. Each risk is evaluated based on likelihood and impact, and risks are assigned ratings aligned with Council's Risk Appetite Statement. Categories include:

- People Impacts: Civil unrest, workforce health and safety (WHS), and community relations.
- Environmental Impacts: Climate change, biodiversity loss, natural hazards, and public health concerns.
- Financial Impacts: Economic fluctuations, fraud, theft, and financial management.
- Reputational Impacts: Risks to Council's public image, influenced by media coverage, community feedback, and corporate values.
- Compliance Impacts: Legislative adherence, contractor management, and Council policy compliance.
- Public Liability Claims

These risk categories ensure Council's actions align with the ERMF while adhering to Council's risk tolerance, supporting sustainable, high-quality service delivery within acceptable risk boundaries.

## Risk Assessment and Mitigation

Each identified risk is prioritised based on risk appetite. Risks that exceed the Council's risk tolerance are escalated to appropriate management levels, including the General Manager if required. Risk owners are tasked with implementing SMART risk treatments (Specific, Measurable, Achievable, Relevant, Time Framed), ensuring all actions are aligned with the ERMF and are regularly monitored for effectiveness.

Other peculiar form of risks outside direct control of Council are as follows:

- Reliance on grant funding
- Roads crashes due to poor quality
- Widescale service disruption due to network deterioration
- Heavy Vehicle's impact on structure

For risks that cannot be mitigated to within the risk appetite, the Risk Owner must escalate these to the Council for review and potential intervention, following the escalation protocol set forth in the Risk Appetite Statement. Specific risk registers have been developed for the Roads and Transport asset group as per **Table 5 – Risk Register** below.

**Table 5 – Risk Register**

Asset or service at Risk	What can happen	Rating	Risk Treatment plan	Residual Risk
<b>Road Pavement</b>	Failure of underlying pavement due to water entering pavement and subgrade causing accelerated deterioration	Medium	Review current strategies to prioritise resurfacing to protect the pavements that have not yet failed	Low
	Failure of pavement due to inadequate pavement thickness	High	Increase pavement thickness with like materials if possible for pavement that has not yet failed	Low
	Failure of pavement due to use of poor materials	High	Partial replacement or reconstruction	Low
	Failure of pavement due to poor subgrade	High	Full reconstruction	Low
<b>Kerb and Gutter</b>	Failure of underlying pavement due to defect kerb and gutter allowing moisture penetration to underlying pavement	High	Prioritise programme for maintenance and renewal of kerb and gutter where there is potential for pavement damage	Low
<b>Footpath</b>	Growing trip hazards and need for smooth footpaths and standardise kerb ramps	High	Regular inspections and identification of footpath defects. Prioritise programme maintenance and renewal of footpath sections where there is potential for pavement damage	Low
<b>Bridges, Major Culverts</b>	Structural or functional failure either due to poor asset condition or weather events	High	Undertake regular condition assessments of bridges and prioritise a program for maintenance and renewal.	Medium
<b>Street Furniture</b>	Street furniture in poor condition will lower Council's reputation	Low	Inspect and condition rate street furniture regularly	Very Low
<b>Traffic Management Devices</b>	Premature failure of asset due to vehicular damage from road accidents.	Medium	Contingency budgets needs to be available for quick response.	Low



## CRITICAL ASSETS

Critical assets are defined as those which have a high consequence of failure and would result in significant loss, reduction and/or a complete halt in the service provided. Such assets must be identified along with their mode of failure and their impact on the community. Through the proactive investigation of these assets, Council can plan for appropriate actions to prevent premature failure. Such actions are:

- Condition assessment programs: Regular evaluations to monitor asset health and identify potential issues before failure occurs.
- Regularly scheduled maintenance: Ensuring assets receive timely upkeep to prevent costly repairs and service interruptions.
- Adequate funding to execute planned renewal: Aligning renewal budgets with risk priorities to ensure that critical assets have adequate resources to maintain reliable service.

Critical Roads and Transport assets have been identified and listed in **Table 6 – Critical Assets** below.

**Table 6 – Critical Assets**

Critical Asset(s)	Failure Mode	Impact	Treatment
<b>Regional Roads and major local roads (Such as Grose Vale Rd, Grono Farm Road)</b>	Pavement failure, severe pot holes, structure failure	Casualties due to accident, big Impact on commuter for any unplanned Closure of the Road.	Reconstruction
<b>Flood Evacuation Route</b>	Pavement failure, severe pot holes, capacity constraints	Access issue will have severe impact on flood evacuation	Upgrade & reconstruction
<b>Car Parks in high priority areas (Such as North Richmond Shopping Centre)</b>	Pavement failure, severe pot holes	Uneven surface may pose a risk to users walking to and from their vehicles and loss of capacity  Presence of defects will distract drivers and may result in serious injuries. Negative impact on business	Resurfacing & reconstruction
<b>Footpaths in high pedestrian activity areas near business, Child care, train station etc (such as East Market street)</b>	Lift up or dip down section of footpath	Uneven walking surface may pose a risk to pedestrians. Unplanned closure will have a huge impact on pedestrians	Renewal as per available budget
<b>Kerb and Gutter assets in high priority areas specially in Industrial areas</b>	Heavy crack, Lift up or dip down section	Fails to provide ample water flow resulting in flooding on road causing disruptions to road users. Moisture penetration to pavement causing faster deterioration of Pavement	Renewal as per available budget
<b>Bridges and major culverts</b>	Structural failure resulting in collapse	Catastrophic failure of Bridges may lead to loss of life and unplanned road closure will impact the accessibility of the road users and surrounding communities	Monitoring, Essential maintenance and replacement as per available budget

# LIFECYCLE MANAGEMENT PLAN

## Strategic Asset Management Objectives

One of the primary goals of Strategic Asset Management is to minimise long-term costs while achieving the service levels expected by the community. Lifecycle asset management plans are essential for prioritising renewals at optimal times and utilising the most effective methods to ensure the lowest possible whole-of-life cost for each asset.

## Forecasted Asset Lifecycle Costs

To provide the required service levels, this Lifecycle Management Plan includes all costs necessary for asset operation, maintenance, renewal, upgrade, acquisition, and disposal across their lifecycle. Forecasted funding estimates help determine when and how much to invest in each phase to minimise overall costs.

## Funding Required

To adequately sustain and improve road and transport assets, the Council requires approximately \$28.7 million per year. This figure includes:

- **Renewal Needs:** An estimated \$20 million annually is required specifically for asset renewals to replace assets nearing the end of their useful life, preventing deterioration and sustaining long-term asset functionality and safety. Without this dedicated renewal funding, assets are likely to degrade more quickly, leading to increased costs and potential disruptions to community services.
- **Operations and Maintenance:** Approximately \$8.7 million annually, which is essential to ensure safe, functional, and well-maintained assets for the community.

## Current Funding Levels

According to the Long-Term Financial Plan (LTFP), the Council's current annual budget provides only \$10.9 million for renewals, significantly below (almost half) the \$20 million required to maintain asset condition. Combined with \$8.7 million for operations and maintenance, this brings total available funding to \$19.6 million per year, leaving a substantial gap in renewal funding. This limited renewal allocation significantly restricts Council's ability to replace aging assets in a timely manner, increasing the likelihood of accelerated asset deterioration and higher future costs.

## Funding Gap

The \$9.1 million annual shortfall in renewal funding has more than doubled since the \$4.5 million shortfall identified in the 2017 Asset Management Plan. This widening gap reflects rising costs and mounting pressures on asset management resources. Closing this gap is critical for sustaining asset conditions and aligning with community expectations, especially as environmental and regulatory demands continue to increase.



## PHYSICAL PARAMETERS

### Data Collection

The first step in achieving asset management objectives is to build a highly reliable database that includes inventory, condition, and financial information. A condition assessment of road assets for revaluation purposes has recently been completed, with the next comprehensive revaluation scheduled for the 2028/29 financial year. However, an additional road inspection program needs to be developed to collect condition data at the component level and to establish a maintenance defect register for road portfolio.

### Asset Categorisation and Useful Lives

The design useful lives of Council's infrastructure assets are based on numerous factors, including:

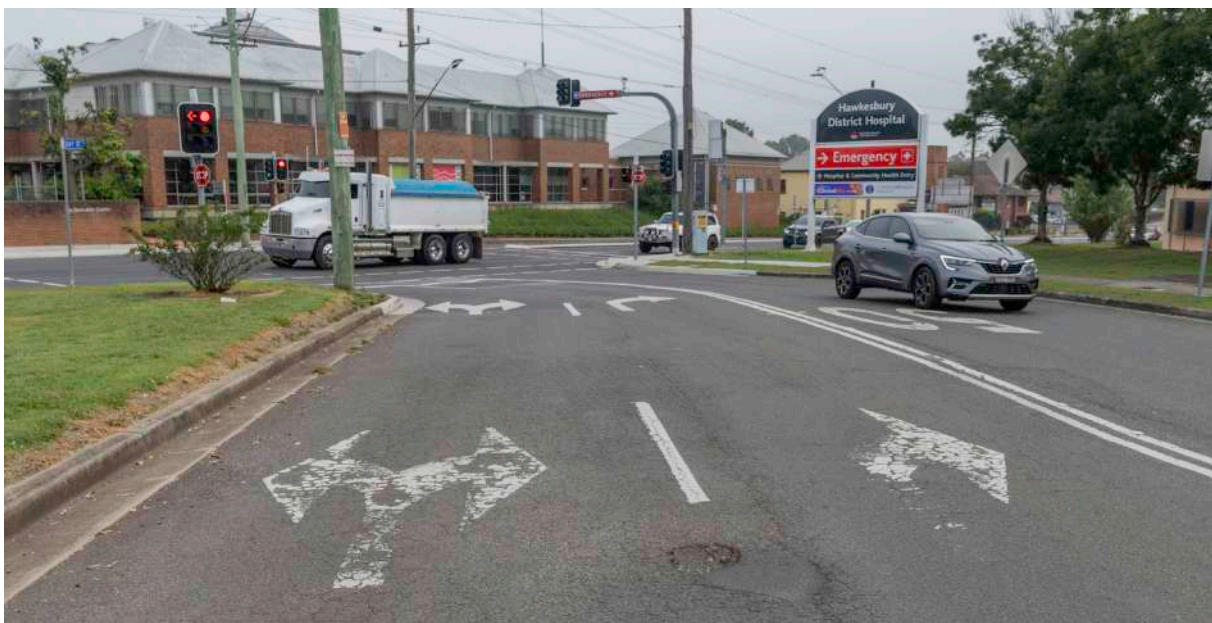
- Usage of each asset
- Advice and discussion with asset stakeholders
- The cost and frequency of proactive and reactive maintenance
- Lifecycle cost and degradation models

The useful lives used for Council's lifecycle asset management practices are listed in Attachment C – Useful Lives of Assets Categories and Subcategories.

### Model Scenarios

Council has utilised an asset lifecycle modelling tool called 'Assetic MyPredictor' to develop unique financial models for various scenarios based on the nature and behaviour of each asset category. Each model has been tailored with different triggers and criteria for treatments to best reflect currently practiced methodologies for renewal, maintenance, upgrade, acquisition and disposal of assets.

Life-cycle models are used to estimate future funding requirements needed to maintain the current level of service or to predict the future state of assets under various funding scenarios.



# LONG-TERM FINANCIAL PLAN SCENARIOS

A financially sustainable Council, as defined by the NSW Government, is one that over a long term can generate sufficient funds to provide the level and scope of services and infrastructure agreed with its community through the Integrated Planning and Reporting Process. (Source: NSW Government, 2012).

The Long Term Financial Plan considers various lifecycle asset management funding strategies, over a 10-year period, to address three key issues that pose significant financial risk to Council:

**Unfunded Renewal:** Value of assets that have been delayed from their planned renewal

**Renewal Gap:** The gap between the required and current average annual renewal expenditure

**Maintenance Gap:** The gap between the required and current average annual maintenance expenditure

Council's Long Term Financial Plan 2025 – 2035 has been developed with the aim of having an appropriately funded capital works program and maintaining a "fit for purpose" asset base as described by Asset Management Strategy.

The objective is to allocate sufficient funds each year to an asset reserve and capital budget to cover the required funds for the maintenance and renewal of the Council's existing infrastructure, as outlined in the asset lifecycle models.

The 10-year asset lifecycle model has been developed using Assetic Predictor. The model identifies the optimal strategy to fund the maintenance and renewal of infrastructure assets and to address and clear current unfunded renewals, based on budget availability.

Three scenarios have been developed (Decline, Improve and Resolve) to demonstrate the opportunities and risks of various funding models across the Long Term Financial Plan and Asset Management Strategy. These documents link directly, with the LTFP providing the necessary long term funding strategy to achieve the effective asset management described in this plan. The scenarios demonstrate what would occur to Council's assets under different funding models across the next 10 years.

This information helps Council and the community understand the financial needs and effects of various levels of funding. This Asset Management Plan focuses on the assumed spending on asset maintenance and renewal, with the LTFP describing further variables within each scenario. As asset renewal is the major financial challenge facing Council, these variables are the predominant factor impacting each scenario.

The specification of funding for new assets has not been addressed in this iteration of the AMP. Typically, allowances are made for the acquisition of new assets through construction and other sources to support growth in Council's infrastructure network annually. This is achieved through various grants and commitments made by the Council for the community. Generally, new assets are funded through grants (with or without a Council contribution), Section 7.12 (formerly s94) funds, and/or the sale of other assets.

However, predicting these funding sources with certainty is challenging until the new asset projects are developed. A strategic action of this plan is to develop methods, if possible, to account for the likely impact of new assets on existing renewal funding sources.



Based on recent estimates, the annual depreciation, operational, and maintenance costs of infrastructure assets have increased by approximately \$850K due to donated, newly built, and upgraded assets in the 2023/24 financial year. The acquisition of new assets due to development or construction, as well as the upgrading of existing assets, will increase the funding required for the maintenance, operation, and renewal of infrastructure assets. This could exacerbate the unfunded renewal and renewal gap. Below is the Scenario Overview – Whole Asset Portfolio (Roads, Stormwater, Building and Open Space)

### **Scenario 1: Decline**

Scenario one describes the current trajectory of business as usual and is driven by Council's current level of renewal spending (\$14m annually) and business as usual practices on asset maintenance and renewal, without significant increases across the 10 year life of the strategy. The modelling on this scenario suggests that legislative and assumed increases to Council's revenue will not provide sufficient funding to maintain the condition of assets and current service levels.

This level of investment will lead to a significant decline in asset condition over time and an accelerating deterioration of assets, increasing the projected unfunded renewal and growing costs. The issue will continue to compound if funding strategies are not in place. Under this scenario, assets would only be renewed when they become unsafe or completely unusable.

It is likely that Council would need to reduce community, cultural and recreation services or close unsafe facilities so that funds can be redirected to keeping essential infrastructure such as roads safe and functioning. This option provides no capacity to fund new programs, take advantage of key grant opportunities or delivery on emerging community priorities.

### **Scenario 2: Improve**

Scenario two will allow Council to shift towards a more preventative asset management approach, rather than waiting for assets to deteriorate to the point of failure and where renewal is at its most costly. This scenario assumes a \$25m annual investment in renewal. Under this funding arrangement, it would take approximately 20 years to clear Council's unfunded renewals gap. All assets would gradually improve across the Hawkesbury under this arrangement.

This option will also provide some scope to reconfigure resources to fund new programs, leverage grant opportunities and invest in emerging community priorities within the Hawkesbury Community Strategic Plan.

### **Scenario 3: Resolve**

Scenario three involves the optimisation of Council's asset renewal by matching the required funding with actual investment across the life of the strategy. This would allow Council to take a proactive asset management approach, focusing on betterment and resilience for the long term. Essentially, the quicker Council invests the more long lasting the financial benefits will become.

This scenario assumes a \$30m annual investment in renewal. Under this funding arrangement, it would take approximately 10 years to fully resolve Council's unfunded renewals gap. Assets conditions would significantly improve across the Hawkesbury under this arrangement.

This option will also provide significant scope to reconfigure resources to fund new programs, leverage grant opportunities and invest in emerging community priorities within the Hawkesbury Community Strategic Plan. The accelerated investment in assets will lead to greater future opportunities for service delivery.

## ALIGNMENT OF SCENARIOS WITH CAPITAL WORKS PROGRAM FUNDING FOR ROADS AND TRANSPORT ASSETS

The table below illustrates how the three scenarios—Decline, Improve, and Resolve—translate into specific funding levels and strategic priorities for building assets under the Capital Works Program (CWP). It highlights the implications of each scenario in terms of budget allocation, maintenance strategies, compliance upgrades, community impact, and future planning.

Aspect	Scenario 1: Decline	Scenario 2: Improve	Scenario 3: Resolve
<b>Budget Range</b>	\$10,900,000	\$16,500,000	\$20,000,000
<b>Strategic Focus</b>	Reactive repairs and essential maintenance.	Small scale of preventative maintenance	Comprehensive Renewal and Maintenance
<b>Preventative Maintenance</b>	Minimal preventative actions; primarily reactive. Increased maintenance expenditure.	Targeted preventative maintenance introduced to reduce long-term reactive costs	Comprehensive maintenance strategy targeting all major assets
<b>Renewal</b>	Small-scale of Renewals	Expanded Renewal	Comprehensive Renewals
<b>New Road Assets (Inc Sealing of Unsealed Roads)</b>	None	None	None
<b>Lifecycle Cost Management</b>	High costs due to reactive reliance	Reduced reactive costs via preventative actions	Balanced lifecycle costs, emphasizing asset durability
<b>Community Impact</b>	A reactive approach leads to dissatisfaction due to frequent service disruptions and poor road safety outcomes	Gradual improvement in service delivery through modernisation and maintenance.	Enhanced user satisfaction with proactive asset improvements and increased service availability
<b>Growth and Future Planning</b>	Neglects future growth; focuses on keeping current assets operational	Neglects future growth; focuses on keeping current assets operational	Opportunity for planning about future growth

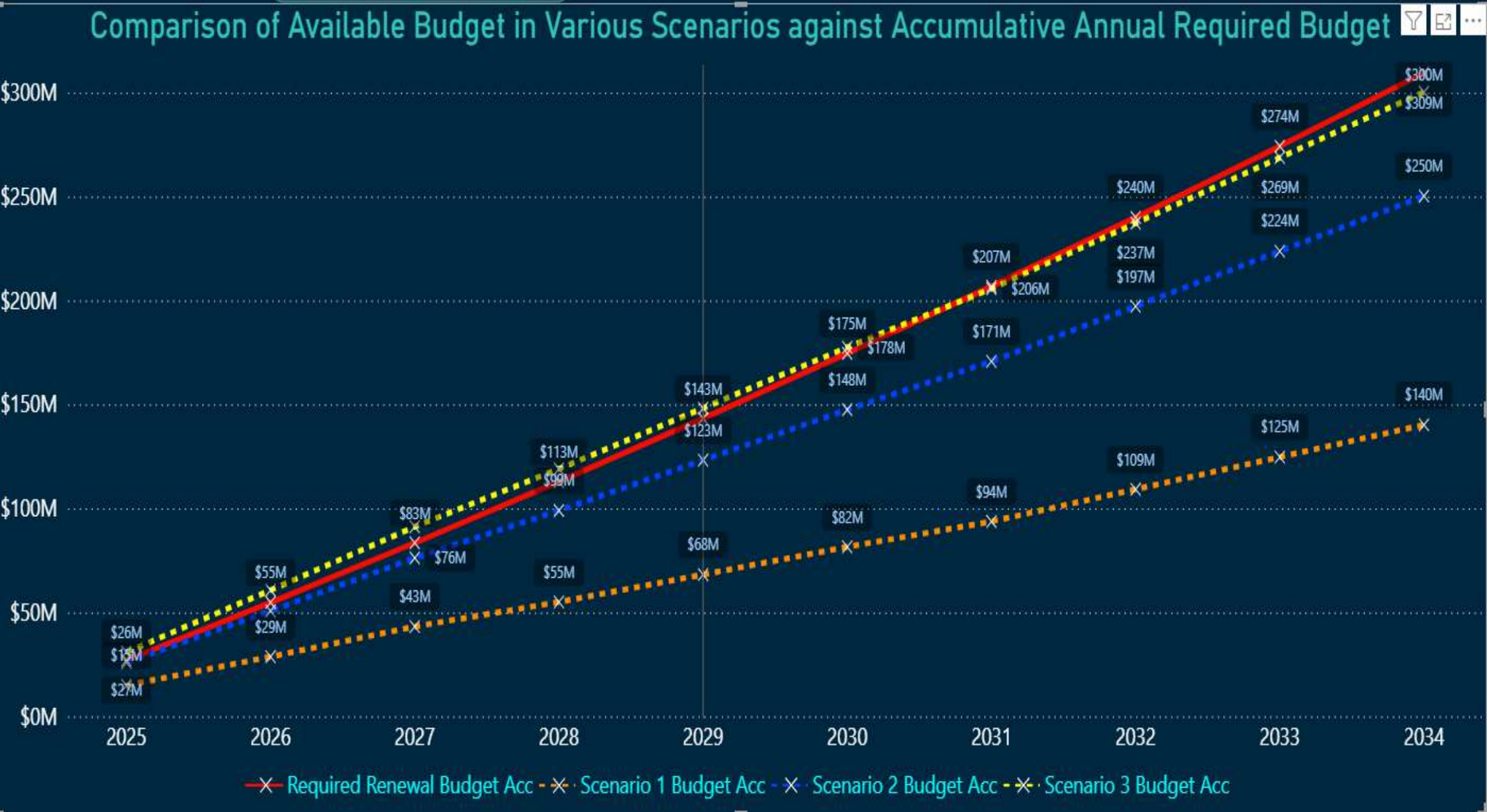
Council is not in a position to carry out sealing of unsealed roads as funding level is not sufficient to create additional sealed road asset at this stage. Both Scenario 2 and 3 are able to reduce current backlog of about \$88m in 20 year and 10 years respectively should the required funding level for each category be maintained. These 2 scenarios are mainly able to stabilise and maintain the existing sealed road network only.

Additional funding above what is required in Scenario 3 may be used to carry out some sealing of unsealed roads based on relative prioritisation.

The following graphic visualises each scenario and the impact on the overall required renewal budget and unfunded renewals. Below is the Scenario Overview – Whole Asset Portfolio (Roads, Stormwater, Building and Open Space)



Required Budget	Average Annual Required Budget	Scenario 1 Available Budget	Scenario 2 Available Budget	Scenario 3 Available Budget
	\$31M	\$14M	\$25M	\$30M
LTFP Scenarios	Scenario 1 Annual Renewal Gap	Scenario 2 Annual Renewal Gap	Scenario 1 Unfunded Renewal at 2034	Scenario 2 Unfunded Renewal at 2034
LTFP Scenarios Accumulative	-\$17M	-\$6M	-170M	-60M



## FINANCIAL SUMMARY

Hawkesbury Council is committed to delivering all the levels of services identified in this asset management plan. With the adoption of Scenario 3 outlined in the previous section, the estimated available funding for Roads over the next 10 years will be approximately \$20 million per annum.

The proposed Scenario 3 budget is sufficient to fund all required works, leaving few shortfalls on average per year. It will also significantly reduce the existing Unfunded Renewals.

An example Capital Works Program has been developed to help explain each scenario. The Program is outlined in an example 5 Year Forward Works Program on the following page.

Fallback or works prioritisation strategies are also in place to maximise the effectiveness of a reduced Works Program should Scenario 3 not be adopted. That is, we will undertake the maintenance and renewal works that will minimise or slow as much as possible the degradation of Council's road if the budget is limited.

### **Example ONLY – Annual Road Renewal Program (following page)**





Scenario	Annual Budget	CWP Program	Allocation (\$)	Key Focus
<b>1. Decline-</b> Prioritises reactive repairs and essential minor alterations to keep critical assets functioning	\$10,900,000	Road Rehab	\$7,500,000	Limited improvement in road condition
		Minor Rehab	\$500,000	Mainly act reactive to extend renewal
		Mill and Fill	\$500,000	Limited Improvement in condition
		Road Resealing	\$2,000,000	Small scale considering need
		Renewal of Footpath	\$200,000	Limited Improvement Mainly act reactive
		Renewal of Kerb and Gutter	\$200,000	Limited Improvement mainly act reactive
<b>2. Improve -</b> Shifts toward preventative maintenance and gradual compliance upgrades	\$16,500,000	Road Rehab	\$11,500,000	Enhanced improvement in road condition
		Minor Rehab	\$1,000,000	Enhance renewal timeframe
		Mill and Fill	\$1,000,000	Improved road condition
		Road Resealing	\$2,500,000	Enhance the network condition
		Renewal of Footpath	\$250,000	Enhance condition
		Renewal of Kerb and Gutter	\$250,000	Enhance Condition

Scenario	Annual Budget	CWP Program	Allocation (\$)	Key Focus
<b>3. Resolve-</b> Balances proactive maintenance, comprehensive upgrades, and new builds for future growth.	\$20,000,000	Road Rehab	\$13,400,000	Improved condition of network
		Minor Rehab	\$1,500,000	Improved condition
		Mill and Fill	\$1,500,000	Proactive approach
		Road Resealing	\$3,000,000	Improve condition with proactive service
		Renewal of Footpath	\$300,000	Improve condition with proactive service
		Renewal of Kerb and Gutter	\$300,000	Improve condition with proactive service

## FALLBACK STRATEGY

If Scenario 3 (Resolve) is not adopted, fallback strategies will be employed to maximise the effectiveness of the reduced works program under Scenario 1 (Decline). This would include:

- Limiting maintenance and renewal to only critical repairs.
- Prioritising safety-related works to mitigate risks associated with deteriorating roads and transport assets.
- Accepting that ongoing degradation of roads and transport assets will result in reduced service levels.

Without sufficient funding, Council will be unable to minimise the degradation of its roads and transport assets, address compliance issues, or meet growing community expectations. Securing increased investment under Scenario 3 is essential to achieving sustainable outcomes and delivering the highest level of service to the Hawkesbury community.

# OPERATIONAL ROLES AND RESPONSIBILITIES

In accordance with ISO 55000 Asset Management standards, the proposed roles and responsibilities of staff and contract resources across the organisation have been developed. This proposal will be refined through consultation with Council staff and various teams and then presented to the Council's Executive Team for approval.

A detailed matrix for all roles and responsibilities over Council's roads and transport assets have been outlined in **Attachment D – Roles and Responsibility Matrix**.

# PLAN IMPROVEMENT AND MONITORING (AUDITING)

This plan is a live document that will change and improve as the skills and capabilities of the various asset management resources across Council are developed. Further, in accordance with ISO 55000 Asset Management, the compliance with this plan will be audited by the Assets Management Team. The Audit Process will initially focus on the achievement of the core organisation's asset management maturity. Later it will focus on compliance with the service levels, future demand, lifecycle asset management systems developed for this plan and the identification of areas for skills and capabilities improvement.

The Audit Process has yet to be developed and will be a future Strategic Action in later versions of the AMPs. Nonetheless, a number of skills and capability improvement actions have been identified in the development of this plan and they are detailed in the **Attachment E – Strategic Actions**.





# ATTACHMENTS

## ATTACHMENT A – DEFINITIONS

Term	Definition
<b>Asset</b>	An asset is an item, thing or entity that has potential or actual value to an organisation. The value will vary between different organisations and their stakeholders, and can be tangible or intangible, financial or non-financial.
<b>Asset Condition Assessment</b>	The process of continuous or periodic inspection, assessment, measurement and interpretation of the resultant data to indicate the condition of a specific asset to determine the need for preventative or remedial action.
<b>Asset Group</b>	An asset group refers to an umbrella of assets that have similar characteristics or purpose.
<b>Asset Management</b>	The balancing of costs, opportunities and risks against the desired performance of assets, to achieve the organisational objectives. The balancing might need to be considered over different timeframes. Additionally, it enables the application of analytical approaches towards managing an asset over the different stages of its lifecycle.
<b>Capital Expenditure</b>	Expenditure which contributes or results in a physical asset.
<b>Capital Grants</b>	Funding received from a third party which are generally tied to specific projects.
<b>Component</b>	An individual part of an asset which contributes to the composition of the whole and can be separated/attached from the whole. It may also require different types of treatments and have differing useful lives and lifecycle costs.
<b>Componentisation</b>	The practice of considering the components of a fixed asset individually, to account for the fact that these components have unique physical and economic lives.
<b>Condition</b>	Assessed and given a value on a scale of 1 (new) to 5 (end of life). The Average Condition of a group of assets is the GRC weighted average of all assets in the group.
<b>Current Average Annual Expenditure</b>	An estimate of the current total maintenance and capital works expenditure on the Asset Group, being the annualised present worth of the value of the maintenance and capital renewals expenditure.
<b>Depreciation</b>	The systematic allocation of the depreciable amount (service potential) of an asset over its useful life.
<b>Fair Value</b>	The amount for which an asset can be exchanged, or a liability settled between knowledgeable, willing parties, in an arm's length transaction.
<b>Gross Replacement Cost (GRC) aka Current Replacement Cost (CRC)</b>	The amount it would cost at the revaluation date to acquire or construct a brand- new substitute asset that has comparable utility and no obsolescence. Also referred to as Current Replacement Cost (CRC).

Term	Definition
<b>Infrastructure assets</b>	Physical assets of the entity or of another entity that contribute to meeting the public's need for access to major economic and social facilities and services, e.g. roads, drainage, footpaths and cycle ways. The components of these assets may be separately maintained, renewed or replaced individually so that the required level and standard of service from the network of assets is continuously sustained. Generally, the components and hence the assets have long lives. They are fixed in place and are often have no market value.
<b>Level of service</b>	The defined service quality for a particular service from an asset. Service levels usually relate to quality, quantity, reliability, responsiveness, environmental, acceptability and cost.
<b>Lifecycle Cost</b>	The total cost of an asset throughout its life including planning, design, construction, acquisition, operation, maintenance, rehabilitation and disposal costs.
<b>Minimum Average Annual Expenditure</b>	The average annual expenditure required to keep the Asset Group in good condition after the Unfunded Renewal (if any) has been addressed.
<b>Reactive maintenance</b>	Unplanned repair work that carried out in response to service requests and management/supervisory directions.
<b>Remaining life</b>	The time remaining until an asset ceases to provide the required service level or economic usefulness.
<b>Renewal</b>	Refer capital renewal expenditure.
<b>Renewal Gap</b>	The gap between the average required and available annual budgets.
<b>Risk management</b>	The application of a formal process to the range of possible values relating to key factors associated with a risk in order to determine the resultant ranges of outcomes and their probability of occurrence.
<b>Satisfactory Condition</b>	As designated in Special Schedule 7 of Council's Annual Financial Report, being condition 3 or fair condition.
<b>Unfunded Renewals</b>	The total cost of all asset treatments (maintenance and component/asset renewals) due or past due at the date of review.
<b>Useful Life</b>	The period over which an asset is expected to be available for service by an entity. The estimated period from installation till removal of the asset upon the end of its serviceability
<b>Written Down Value (WDV)</b>	Also referred to as the book value, WDV reflects the assets present value from an accounting perspective. It is calculated by subtracting the depreciated value from its original value.

## ATTACHMENT B – ASSETS INSPECTIONS AND CONDITION ASSESSMENT SCHEDULE

Condition Assessment Plan		
Asset Class	Asset Sub Class	Condition Assessment Due
Stormwater and Sewerage Network	Stormwater CCTV Camera Inspections, Sewer CCTV Camera Inspections	2024-25
Stormwater and Sewerage Network	Stormwater CCTV Camera Inspections, Sewer CCTV Camera Inspections	2025-26
Stormwater and Sewerage Network	Stormwater CCTV Camera Inspections, Sewer CCTV Camera Inspections	2026-27
Buildings	Buildings	2027-28
Roads, Land Improvement, Other Structures and Stormwater	Road Pavement, Footpaths, Kerb and Gutter, Bridges, Traffic Management Devices, Street Furniture, Bus Shelters, Other Structures, Park Furniture, Playgrounds, Sportfields, Irrigation, Lighting, Park Signs, Stormwater CCTV Camera Inspections and Stormwater CCTV Camera Inspections	2028-29

Comprehensive Revaluation Plan		
Asset Class	Asset Sub Class	Condition Assessment Due
Land Improvement, Other Structures and Investment Properties	Other Structures, Playgrounds, Park Furniture, Sportfields, Irrigation, Lighting, Park Signs	2024-25
Stormwater Drainage	Drainage Conduits, Drainage Structures, Water Quality Devices, Flood Mitigation, Artworks	2025-26
Artworks	Artworks	2026-27
Land and Buildings	Community and Operational Land, Buildings and Land under Roads	2027-28
Roads, Sewerage Network, Waste management	Road Pavement, Road Signs, Footpaths, Boardwalks, Open Car parks, Kerb and Gutter, Bridges, Traffic Management Devices, Street Furniture	2028-29



## ATTACHMENT C – USEFUL LIVES OF ASSET CATEGORIES AND SUBCATEGORIES

Asset Group Category	Useful Life
<b>Transportation Assets</b>	
Sealed roads: surface	15 to 100
Sealed roads: structure	100 to 200
Unsealed roads	25 to 200
Bridge: concrete	100 to 200
Bridge: other	80 to 200
Kerb, gutter and footpaths	15 to 120

## ATTACHMENT D – SUMMARY OF INFRASTRUCTURE SERVICES ROLES AND RESPONSIBILITIES

Infrastructure Services Team	Key Roles	Key Responsibility– General	Key Responsibility– Road asset-related task
<b>Asset Systems &amp; Planning (AS&amp;P)</b>	<ul style="list-style-type: none"> <li>- Asset owner responsible for lifecycle planning of Roads, Stormwater, Buildings, and Open Space.</li> <li>- Oversees asset management systems for evidence-based decision-making.</li> <li>- Develops statutory asset planning documents.</li> <li>- Aligns asset management outcomes with LTFF, Operational Plan, and Delivery Program.</li> <li>- Coordinates asset management practices.</li> </ul>	<ul style="list-style-type: none"> <li>- Handles customer requests for asset installation or renewal.</li> <li>- Conducts asset condition assessments.</li> <li>- Prepares and updates lifecycle models and budgets.</li> <li>- Processes legislative reports.</li> <li>- Manages interfaces with external utilities.</li> </ul>	<ul style="list-style-type: none"> <li>-Handles customer requests for Road maintenance or renewals/Upgrades.</li> <li>-Develops and updates the Capital Works Program.</li> <li>-Coordinates grant applications and milestone reporting</li> </ul>
<b>Infrastructure Operations (IO)</b>	<ul style="list-style-type: none"> <li>- Coordinates preventative, reactive, and planned maintenance of Council assets.</li> <li>- Ensures compliance and safety of assets.</li> <li>- Manages Capex and Opex tenders.</li> <li>- Leads emergency and resilience planning.</li> </ul>	<ul style="list-style-type: none"> <li>- Manages customer requests for asset defects and servicing.</li> <li>- Conducts minor capital replacements.</li> <li>- Leads emergency planning and compliance.</li> <li>- Manages vehicle, plant, and equipment replacement programs.</li> </ul>	<ul style="list-style-type: none"> <li>- Handles customer requests for maintenance of road related assets. Performs various maintenance activities, including , pothole patching, edge breaks, heavy patching, trip repair associated with footpath, kerb &amp; gutter repair etc</li> </ul>
<b>Project Delivery (PD)</b>	<ul style="list-style-type: none"> <li>- Leads and ensures accountability in Capital Works Program delivery.</li> <li>- Streamlines project delivery processes.</li> <li>- Manages contracts and stakeholder deliverables.</li> <li>- Reviews designs and ensures approval compliance.</li> </ul>	<ul style="list-style-type: none"> <li>- Addresses customer requests for construction project updates.</li> <li>- Develops delivery strategies.</li> <li>- Ensures efficient contract and project management.</li> <li>- Conducts asset handovers post-project completion.</li> </ul>	<ul style="list-style-type: none"> <li>- Manages customer requests for road -related capital works projects.</li> <li>- Prepares and awards contracts.</li> <li>- Oversees site administration, stakeholder management, and risk.</li> <li>- Completes asset handovers with stakeholders.</li> </ul>
<b>City Services (CS)</b>	<ul style="list-style-type: none"> <li>- Manages City Services Branch for development engineering, mapping, Trees on nature strips, open space, and traffic management.</li> <li>- Handles development-related customer requests.</li> <li>- Manages the SIS mapping system.</li> <li>- Supports cemetery operations.</li> </ul>	<ul style="list-style-type: none"> <li>- Addresses customer requests for services like parks, tree permits, road openings, and traffic management.</li> <li>- Provides mapping services and asset location tracking.</li> </ul>	<ul style="list-style-type: none"> <li>- Oversees assessment of NHVR related request also all approvals under Section 138 of the Roads Act.</li> <li>- Maps assets and provides spatial data access to asset officers through Intramaps.</li> </ul>

## ATTACHMENT E – STRATEGIC ACTIONS

Task No	Strategic Actions – Roads and Transport	Importance	Urgency	Risk	Responsibility	Target Completion Date
1	Streamline processes for roads projects initiation, planning, design, procurement, delivery and hand over	High	High	High	Assets, Delivery, Operations	30/06/2025
2	Review and update the Roads five-year rolling program	High	High	High	Assets	30/12/2024
3	Undertake roads data gap analysis including the GIS, condition and inventory data	High	High	High	Assets	30/12/2024
4	Develop proactive maintenance program for footpaths and cycleways	Medium	Medium	Medium	Assets, Operations	30/12/2024
5	Review and update life cycle modelling for Road Pavement, Footpath, Kerb and Gutter, Traffic Management Devices, Open Carparks and Bridges	High	High	High	Assets	30/12/2024
6	Initiate Maintenance Defect Register for roads and road assets inspections schedule	High	High	High	Assets, Operations	30/12/2025
7	Complete detail design and L3 cost estimation of the 2025/26 Roads Capital Works Projects	High	High	High	Assets, External Contractor	30/12/2024
8	Initiate Road Sections layer in GIS to better fit the asset management and planning processes	Medium	Medium	Medium	Assets, GIS Team	30/12/2025
9	Implement mobility solutions for road asset inspections	High	Medium	Medium	Assets, IT, Operations	30/06/2025
10	Develop a replacement program for guardrails in poor condition	Medium	Medium	Medium	Assets, Operations	30/12/2024



## ATTACHMENT F – REFERENCES AND RELATED INFORMATION

- HCC Asset Management Strategy
- IPWEA International Infrastructure Management Manual
- IPWEA Financial Management Guidelines
- NSW Office of Local Government Integrated Planning and Reporting Framework Guidelines and Manual
- HCC Asset Management Policy
- HCC Asset Valuation Methodology Manual
- Local Government Financial Sustainability Nationally Consistent Frameworks, Frameworks 1, 2 and 3, May 2009
- National State of the Assets, Roads and Community Infrastructure Report, Nov 2018
- AS ISO 55000–2014 Asset Management–Overview, Principles and Terminology
- AS ISO 5001–2014 Asset Management–Management Systems– Requirements
- AS ISO 5002–2019 Asset Management–Management Systems– Guidelines for the Application of ISO 55001
- AASB 116 Property, Plant and Equipment – prescribes requirements for recognition and depreciation of property, plant and equipment assets
- AASB 13 Fair Value Measurement – sets out methods for determining Fair Value
- AASB 136 Impairment of Assets – aims to ensure that assets are carried at amounts that are not in excess of their recoverable amounts
- AASB 1021 Depreciation of Non-Current Assets – specifies how depreciation is to be calculated
- AAS 1001 Accounting Policies – specifies the policies that Council is to have for recognition of assets and depreciation
- AASB 1041 Accounting for the reduction of Non-Current Assets – specifies the frequency and basis of calculating depreciation and revaluation basis used for assets
- AAS 1015 Accounting for acquisition of assets – method of allocating the value to new assets on acquisition
- AAS 1010 Recoverable Amounts of Non-Current Assets – specifies requirement to test the reasonableness of valuations.



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