



Hawkesbury City Council

attachment 2 of 3  
to  
item 57

Draft Hawkesbury Community Strategic Plan  
2013 to 2032 -  
Public Exhibition of the Draft Plan

Community Participation  
Forum Feedback

date of meeting: 9 April 2013  
location: council chambers  
time: 6:30 p.m.



Draft Hawkesbury Community Strategic Plan 2013 – 2032 – Community Participation Forum Feedback						
<b>Looking after People and Place</b>						
<b>DIRECTIONS</b>					<b>RESPONSE</b>	
<b>Comments</b>						
* Great directions but questions as to how this can be provided when Councillor's does not support Community Plans for centres, does not stand up and demand for infrastructure. There is no support for residents wishes in regards to rezoning, buildings and lack of infrastructure. There is already development happening West of the River but there is no recognition of the impact of this unplanned development.						
* D4 - what is definition of 'appropriate'. Is there a policy document with criteria that has to be met?						
* Change 2032 to "the future"					"The future" is not consistent with provisions of Local Government Act 1993	
* D1 - heritage should be included in D1					D1 - Heritage is included in D1 by way of "historical, social and cultural"	
* D2 - Can only do this by stringent planning and control of developments						
* D3 - Planning and Master Plan is essential						
* D6 - Can you legislate friendliness?						
* D7 - Improve roads, rail access and all transport systems. D7 is certainly not being implemented now!						
* "In 2032" enables any action to be delayed by 20 years and should be deleted					Deleting "In 2032" would contravene the Local Government Act 1993	
* D2 - Delete 'Offer' and add "Use planning powers to ensure residents have ..... "					D2 - This can be achieved by using more than just planning powers i.e lobbying and partnerships	
* D6 - Friendly is not something Council can deliver						
<b>COMMUNITY FORUM - LIKE:</b>						
* How is it going to happen?						
* Basically saying good things						
<b>COMMUNITY FORUM - CHANGE AND WHY?</b>						
Plan is watered down from the original e.g. flood and bush fire						
See Wyong Plan it has more details						
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments
<b>STRATEGIES</b>						
S1			2	1	1	*Ambiguous statement. S1 in previous CSP was better * What does enhancement mean? Too broad refer to the current plan * Desirable * Some do and some don't
S1	<b>Comment recorded at Community Forum</b>			* Open ended, what does it mean? See previous CSP first Strategy * Reliance on the Government – more specific mention of other agencies		
S2			2	1	1	* Definition of 'serviced' - rail, roads, water, sewer? * Desirable but how?
S2	<b>Comment recorded at Community Forum</b>			Concerned that it means medium density to be 'affordable'		
S3				1	3	* Should be expanded on in a Rural Strategic Land Plan * Rural lands needs to be identified, need policies that support agriculture
S4			1		3	* Add "protect" after recognise
S4	<b>Comment recorded at Community Forum</b>			Add Strategy 4 from Environment		
S5		1		1	2	* Do not like word 'contemporary', should be replaced by "community" * Have been ignored for 50yrs * Define "contemporary" - should say Community
S6			1		3	* Get a proactive intelligent Council, raising the dam won't do it * Mitigation of what? Not sure what that means
<b>General comments:</b>						* 7 directions only six strategies
						* Statement one is too vague. Need to say how before commenting

Looking after People and Place							
GOALS							
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments	
G1			1	2	2	Plans needed for centres to accommodate growing population	
G2			1	2	1	* Need to identify - how will it be done and who will do it? * What are "services"? See Wyong Council plans. More defined * Silly statement	"Appropriate" will vary with location and requirements. Wording is considered appropriate for the CSP and will be further defined in other plans.
G2	Comment recorded at Community Forum					<i>What does appropriate range of services mean?</i>	"Appropriate" will vary with location and requirements. Wording is considered appropriate for the CSP and will be further defined in other plans.
G3			1	1	2	* Need to retain something worth seeing, not houses everywhere * No measure of viable	
G3	Comment recorded at Community Forum					<i>'Viable' tourism – expand the definition of tourism. Different tourism operators require things, infrastructure</i>	This will be set out in a Tourism Strategy which is an operational action to be done out of the CSP.
G4			1	1	2	* Suggest adding "environmentally appropriate" after the word 'successful'	Recommend wording be amended to "Funded viable and sustainable events"
G5			1	1	3	* Housing should not be at the expense of agriculture land or more traffic gridlock, need planning before building * Add a sentence "whilst retaining agricultural and heritage values" after the word 'population'	Agree to proposed wording change. Recommend CSP be amended accordingly.
G6			1		3	* Transport solutions before development then population growth * delete 'and' after 'economy' and add "and respects agricultural and heritage values of the area" after 'services' * Council cannot control population	Agree to proposed wording change. Recommend CSP be amended accordingly.
G7			1		3	* Rural lands need to be identified and protected * Add "and heritage" after 'rural' * Needs to state how - Planning?	Agree to proposed wording change. Recommend CSP be amended accordingly.
G8			1		3	* What is proposed to ensure this happens? * Add after 'Viable', "and environmentally appropriate" * How - planning again?	Recommend wording be amended to "viable and sustainable"
G9					5		
G10			1	1	3	* Do not like 'contemporary' * Identify, plan and fund * Change 'contemporary' to "community"	Agree to proposed wording change. Recommend CSP be amended accordingly.
G11					4	* Ensure residents have this information	
G12				1	3	* Add "and socially valuable" after 'safe' * Who SES? RFS? Be more specific	Agree to proposed wording change. Recommend CSP be amended accordingly.
Additional comments						* All great, laudable goals but how and who will initiate & how will the success be measured and what timeframe * Like to see how this will be delivered * Need to see the details of the Ops Plan and Del. Programme before we can have any confidence that this is actually a plan and not just an exercise to comply with legislation?	
MEASURES							
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments	
	Comment recorded at Community Forum					<i>Use 'measurement' instead of 'measure'</i>	Agree to proposed wording change. Recommend CSP be amended accordingly.
M1			1	2		* Add "and villages" after 'centres' * How? ABS?	Agree to proposed wording change. Recommend CSP be amended accordingly. Recommend M2 also be amended.
M2			1	2		* Measurement? * Depends on town	
M3				3		Measurement?	
M4				3		* "From the Hawkesbury", "To Hawkesbury" and "Within the Hawkesbury"	
M5			1	2		* Compared with? * Not relevant to all areas	
M6					3	* Too vague - depends who you ask?	
M7			1		2	* Needs to be encouraged and protected * Is this Agri employment only or will other employment be measured? * Needs numbers and year by year comparison	
M7	Comment recorded at Community Forum					<i>Great but we need a rural/agriculture land study</i>	
M8				2	1	* Define?	
M8	Comment recorded at Community Forum					<i>What does this mean, what services?</i>	
M9				2	1	* Perception?	
M10				1	1	* which providers?	
Additional comments						Public safety and behaviour is a problem. Richmond Park is dangerous at night. Closing time for hotels needs to be earlier. No wonder people don't want to be in town. Change "Measures" to "Measurements"	Agree to proposed wording change. Recommend CSP be amended accordingly.
						Measures can mean 'Steps taken' or level of achievement. Use "Assessment" or "measurement" and make sure the method is clear and objective e.g. M1 is clearly covered by census data but it needs to be spelt out.	

Draft Hawkesbury Community Strategic Plan 2013 – 2032 – Community Participation Forum Feedback						
Caring for Our Environment						
DIRECTIONS				RESPONSE		
Comments						
* Add statement against coal seam gas mining to protect our environment and waterways						
* HCC to be pro-active, represent these ideals and the people instead bowing to their party political masters;						
* 12,000 signatures on CAWB? Petition and over 4,000 on NRDCAA ignored by HCC;						
* D4 - Add "and cultural" after the word 'natural'						
* Agree with directions but clear simple language would be better						
* Heritage must be included, we are the third oldest settlement in Australia it must be protected						
<b>COMMUNITY FORUM - LIKE</b>						
Would like more specific targets e.g. waste to landfill						
Like G7						
<b>COMMUNITY FORUM - CHANGE AND WHY?</b>						
Mention Greenhouse Gas Emissions percentage						
Intended to widen focus onto other actions rather than only greenhouse gas.						
STRATEGIES						
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments
S1				1	3	* Reduce sewage discharge on river * Add "State and Federal lobbying" after 'action'
S2				1	3	* Development in fully service areas only
S3				1	3	* Encourage use of new ideas in buildings
S4				1	3	* Tip fee too high hence people dumping * Can methane gas be harvested from the tip? * Have more days for collection of electrical /chemical wastes at no charge * Add "and respect" after 'with'
"Engage" and "work together" implies "respect"						
GOALS						
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments
G1			1		3	* Should mention protecting drinking water source
Strategic direction responsibility of others. Development impacts assessed in DAs						
G2				1	2	* How? Something will suffer or miss out? * Needs to clearly state how this is done
G3				1	3	
G4				1	3	Capture methane at the tip, solar panels on the Oasis!
G4	Comment recorded at Community Forum					Better numbers/targets e.g. Sydney City Council
G5					3	* Encourage and supply means e.g. worm farms, compost bins * Should use word 'Community', not 'People', to cover business as well
Agree to proposed wording change. Recommend CSP be amended accordingly.						
G5	Comment recorded at Community Forum					* 'community' living more e.g. businesses * encourage business
G6	1	1	1	1	2	* Waste management fee should be affordable to discourage dumping * This will make it too expensive and people will dump instead * Potential side effects from external, possible toxic waste brought in
G6	Comment recorded at Community Forum					* Commercial could side effects * Side effects, regarding pricing and dumping of waste from other areas and what they are bringing in.
G7				2	2	* Upgrade types of materials to recycling, green waste collection; * Introduce green waste program to reduce land fill * State how?
G8				1	3	* Develop where adequate services already exist * Much the same as G2
G9					2	* This is same as G2, repeated statement * Too vague
MEASURES						
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments
M1			1		2	* Close the Sewage Treatment Plant that pollute the river * Drinking water supply protection should be mentioned * Most inadequate
"Swimmability" considers all these comments as part of the testing regime to Standards						
M2					2	* Provide advice * Who are the programs to be agreed with?
M3					2	* should be used on turf farms * Add "and type" after 'Number', (e.g. CSG mining wastewater, industrial wastewater recycling could cause adverse problems for swimability and drinking water source protection)
Agree to proposed wording change. Recommend CSP be amended accordingly.						
M4			1		2	* Green waste for composting * Add "of the Hawkesbury LGA" after 'capita'
Agree to proposed wording change. Recommend CSP be amended accordingly.						
M5			1		2	* Increase types available * Add "of the Hawkesbury LGA" after 'capita'
Agree to proposed wording change. Recommend CSP be amended accordingly.						
M6			1		2	* Huge energy is used for transport from outlying area * Add "of the Hawkesbury LGA" after 'capita'
M7			1		2	* Depends on ability to purchase necessary technology
M8				1	2	* Methane gas collection on tip sites
M9			1		2	* What ideas have been suggested? * Add "with community consultation" after 'developed'
This measure has been combined with 7 and reworded.						
General comment						* Needs to be renumbered so that each goal has its own measurement with the same number. * Goals need to be more precise

Draft Hawkesbury Community Strategic Plan 2013 – 2032 – Community Participation Forum Feedback						
Linking the Hawkesbury						
DIRECTIONS						RESPONSE
Comments						
<p>* 50 yrs of neglect have left a huge infrastructure deficit. HCC needs to be proactive in lobbying, start shouting, being polite and nice has led to the parlous state of infrastructure we have. Someone needs to plan and stand up.</p> <p>* D1 - "Products" infer to heavy haulage. Have we planned for increase in "through" transport from other areas along our corridors?</p> <p>* There is a danger that development can overload existing transport infrastructure. Deterioration of existing connectivity must be avoided (Per D1?)</p>						
STRATEGIES						
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments
S1			1	1	2	<p>* Buses and train times need to be coordinated</p> <p>* Increase range of public transport options. Lobby NSW and Fed for rail extension</p> <p>* S1/S2 more identifying of other levels of Government funding and lobbying</p>
S1	Comment recorded at Community Forum					<p>* put people where transport exists now</p> <p>* alternative transport modes to be investigated</p>
S2			1	1	2	<p>* Who will do it? Need assertive and intelligent reps.</p> <p>* add "and extend" after word 'improve'</p>
	Comment recorded at Community Forum					<p>Transport to take into consideration access to health and administration centres</p>
S3			1	2	1	<p>* Get it done right the first time, cheap jobs like Grose Vale round-a-bout don't last</p> <p>* Add "culturally" after 'financially'. Engage community to determine priorities.</p> <p>* Need to mention flood free access</p>
S4				1	3	<p>Who will do it?</p>
General comment						<p>* There needs to be specific reference to the needs of physically and mentally handicapped people</p>
GOALS						
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments
G1			1	1	1	<p>* coordinate rail and bus timetables</p> <p>* Add "in a culturally and environmentally sympathetic way" after 'routes'</p>
G2				2	1	<p>* Must respect and preserve rural and historical amenity</p>
G3			2	1	1	<p>* If talking about use - good. If talking about infrastructure - dangerous.</p>
G4				2	1	<p>* This figure would improve greatly if train &amp; buses linked</p> <p>* Rail over river, connection to Penrith</p>
G4	Comment recorded at Community Forum					<p>Public transport 25%</p>
G5				1	2	<p>* Initial quality work reduces maintenance</p>
G6				1	2	<p>* Geography limits coverage</p>
General comments						<p>* Not Happy! Need a better defined set of goals</p>
MEASURES						
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments
M1				2	1	<p>* Too loose and hard to measure unless compared to users</p>
M2				3	1	<p>* Do it right the first time then maintenance is less</p> <p>* How do we define and achieve on agreed levels?</p>
M3				3	1	<p>* Service at night to entertainment venues and events?</p>
M3	Comment recorded at Community Forum					<p>capability of the timetables for different modes of transport</p>
M4				1	3	<p>* Do it right the first time then maintenance is less</p> <p>* How do we define and achieve on agreed levels?</p> <p>* Very good once we define 'agreed level'</p>
M5				2	2	<p>* 100% access to mobile phones and internet</p>

Draft Hawkesbury Community Strategic Plan 2013 – 2032 – Community Participation Forum Feedback							
Supporting Business and Local Jobs							
DIRECTIONS					RESPONSE		
Comments							
* Planning is the key and has been lacking. There is already an employment lands strategy - get cracking on it's recommendations - that means lobbying state and Fed Govt to provide infrastructure							
* D1 - Concerned about "industries" - should be environmentally and culturally viable as well as economically. i.e. No CSG etc							
* Our dependence on RAAF and Retail where activity is declining needs to be recognised and addressed							
* Some of our hamlets don't need town centres							
LIKE							
* M1; M2; M3; M8							
CHANGE AND WHY?							
Promote the 4 Macquarie towns							
STRATEGIES							
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments	
S1				1	3	* What is the point if HCC continue to allow development on agri land. We will just be another suburb. We need to continue to be different * "Branding" is expensive and rarely works. Would be down on my list	
S2				2	2	* Identify our strengths first * Yes - but 'How?' needs to be spelt out	
S3			1		1	* But not a commercial or second Sydney airport! * Can't rely on RAAF for employment, we have lots of other potential and this depends on Federal Govt. For too long HCC has put all its eggs in one basket, to the detriment of other valuable assets, such as heritage tourism, eco and agri-tourism and agriculture in general * Need to start consideration of commercial freight flights	
S3	Comment recorded at Community Forum					Dangerous to rely on RAAF Base	
GOALS							
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments	
G1					3	* Fail to see how this can be achieved without a comprehensive tourism and marketing strategy	
G2				1	2	* Improve "facilities", not "improve heritage" * Parking and toilets	
G3					3	* More promotion of heritage, eco- and agri tourism. Engage the community	
G4			2		1	* Add "environmentally responsible" after 'expanded'	Recommend wording be amended to "Have expanded, sustainable, and growing industry base"
G5			2		1	* Add "environmentally and culturally responsible" after 'range of'	Recommend wording be amended to "Stronger, broader range of sustainable businesses"
G6				2	1		
G7			2	1		* Can't rely on this for employment	
G8			3			* Not a second Sydney commercial airport * Add "environmentally responsible" after 'complementary'	Recommend wording be amended to "Complementary aviation industries are sustainable and supported"
G8	Comment recorded at Community Forum					Insert 'appropriate' after Complementary	Recommend wording be amended to "Complementary aviation industries are sustainable and supported"
Additional comments						* Need to decide what the "Hawkesbury" brand is. Ad-hoc development has been allowed no plans for Town centres etc. If we meant to retain what makes us different then the HCC must start thinking about that leaving party politics interference.	
						* Need to be related clearly to the strategies and be more clearly stated to identify opportunities. E.g. Expansion of University, hospital and health services, liaison with existing major employer	
MEASURES							
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments	
	Comment recorded at Community Forum					Use 'measurement' instead of 'measure'	Agree to proposed wording change. Recommend CSP be amended accordingly.
M1				1	3	* Need a tourism and marketing masterplan to achieve this	
M2				1	3	No data available. Council can't assess those without mechanisms in place	
M3		1		1	2	* Put this out to the Community. Don't rely on consultants * Very dubious	
M3	Comment recorded at Community Forum					More focus on the heritage value	
M4				1	3	* \$200,000 for Kurrajong park to a Sydney based company, whose bright idea was that!!	
M5				1	3		
M6				1	2		
M7			2	1	2	Base could be closed by Feds at anytime. Don't rely on it	
M8			2	2	1	* Too many eggs in this basket. Diversify and utilise other assets	
M8	Comment recorded at Community Forum					Include civil aviation (as RAAF Base declines)	Civil aviation businesses can be used to report against this measure.
Additional comments:						There will be no point for "Hawkesbury" Brand if HCC doesn't start doing something to protect what makes us "different" and not just another dormitory * Reword to relate to goals	

Draft Hawkesbury Community Strategic Plan 2013 – 2032 – Community Participation Forum Feedback							
<b>Shaping Our Future Together</b>							
<b>DIRECTIONS</b>					<b>RESPONSE</b>		
<b>Comments</b>							
* A change of attitude and real leadership is required urgently! or we have no chance of remaining separate - amalgamation is a real threat.							
* D5 - Add "respectful" after constructive					Agree to proposed wording change. Recommend CSP be amended accordingly.		
* D1 - surely this can only apply to the Council							
* D3 - the strategies, goals or measurements to support this item							
* D2 - if only we could							
* D3 - if only we could							
<b>LIKE</b>							
S3							
D2 – to refer to Councillors							
<b>STRATEGIES</b>							
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments	
S1				1	3	* \$200,000 on Kurrajong Park - how can you expect to be financially sustainable?	
S2				1	3	* Apply for as much as you can - doesn't matter which party!	
S3			1	1	2	* work with & respect what the community is saying * The community has groups with good leaders who have set good examples * Show respect to community, don't just expect to receive it * "Engagement" rather than leadership	Recommend wording be changed to "leadership and engagement"
S4				1	3	* Work with the community at every level so the community gets what it wants, not just what is handed down * There are numerous HCC committees with community members - start capitalising this resource * Advise community groups of any available funding	
S5				1	3	*This should be Mission statement for Councillors as this is not happening * Add "respectful" after 'transparent'	Agree to proposed wording change. Recommend CSP be amended accordingly.
S5	Comment recorded at Community Forum <i>but will it happen?</i>						
<b>GOALS</b>							
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments	
G1			1	1	2	* Yes, but use resources more wisely * Add "Environmentally responsible" before 'expanded'	The current wording is broad enough to include the suggestions.
G1	Comment recorded at Community Forum <i>"from appropriate sources"</i>						The current wording is broad enough to include the suggestions.
G2				1	3	* Community groups are great source of info - use them	
G3				1	3	* Encourage through community groups	
G4				1	3	* Constant representation to all member of parliament	
G5				1	3	* Stop party politics interference and ensure council employees have a 'servant' attitude and not that of 'master' as many of us have encountered. They should be helpful not dogmatic.	
Additional comments	I find many of the Councillors very disrespectful of the community. This needs to be addressed.						
<b>MEASURES</b>							
	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Comments	
M1				1	3	* Sounds like most people in Australia to me! * Add "No" in front of 'Funding'	This is would suggests that Council would always have to maintain a balanced budget and could not have a budget in surplus or deficit.
M2		1		1	3	* Employee attitude is paramount * More accountability for decisions and respect for the community from Councillors * How can this be adequately measured?	
M3		1		1	2	Not just Council - many other voluntary groups e.g. RFS	This measure is based on what Council directly supports and hence can confidently report on. Council's indirect support of RFS, SES and others can be reported on against Measure 4.
M4				1	3	* Yes but which and how much?	
M5				1	3	Keep applying irrespective of which party is in the governments	
M6			1	1	2	* When HCC finds a problem they should make reps to appropriate providers and govt. departments * Objective measurement needed	



Overall Impression	
<b>What you like about HCSP?</b>	In principle all the statements are good but too many are too broad and lack true meaning Great motherhood statements but we need to know "how, when and where"
	Emphasis on protecting assets
	Very little, as the format precludes engagement
	The vision statements are difficult to fault and directions are reasonable
	It is better to have something than not at all
<b>What you would like to change and why?</b>	Statement not be so ambiguous and more true, open to interpretations I feel that I could agree to everything that is in this booklet but it could be interpreted in a totally different way to what I think. Way too broad and ambiguous.
	We need to know how to measure the success, progress. I understand that DP and OP are needed for this.
	More emphasis on community engagement. More on protecting and utilising valuable heritage, ecological and agri assets
	Review some of the terms: "Measures" should be changed to "Measurements" as Measures implies actions to be taken in order to achieve goals
	Illogical. Direction, Strategy, Goals and "Measurements" need linking to be meaningful or actionable
	Most statements are universal and the name of any council be substituted for "Hawkesbury"
	Directions, strategies and goals need to be clearly linked by a numbering system
	Strategies and goals are too generic and need to be refined and made far more objective to clearly identify achievement or lack thereof
Heritage is a major concern - needs to be addressed more fully	
<b>Any other comments:</b>	Want to be able to see and comment on DP and OP A change in attitude from the Mayor down to all 7 ..... and SOME council staff "..... oblige" seems to be in order if they want to continue in their perceived position of superiority
	Councillors (at least 1 or 2) should be present at the community workshops (forums) so they can see and hear the community's thoughts and needs. Much of the community's feedback can be easily miscommunicated on paper. Happy to further participate in this process.
	This document is superficial. It is very difficult to disagree with any universal statement e.g. G2 on Page 2
	The appearance of the CSP suggest a finished document where amendments are discouraged
	Council staff have prepared and Councillors endorsed the document suggesting little likelihood that community input achieving significant change
	Hopefully the time and effort by the community members into this document will be reflected by the action of the council and Councillors
<b>Participant Demographics</b>	
<b>Age group</b>	<b>Nos</b>
12-18	
19-24	
35-54	2
55+	4
<b>Gender:</b>	<b>Nos</b>
Female	5
Male	1
<b>Respondents</b>	Beatrix Insausti, Colleen Turnbull, Venecia Wilson, Margaret Smith, Bryan Smith, M. Terryliams,