

MERRY Christmas and HAPPY NEW YEAR



Council Business Hours for Christmas 2022/New Year 2023

As in previous years, Council will be operating with reduced staffing levels from Saturday, 24 December 2022 to Thursday, 3 January 2023.

Council Administration Building

- Friday, 23 December – 9am to 3pm
- Monday, 26 December – Christmas Day – Additional Public Holiday – Closed
- Tuesday, 27 December – Boxing Day – Additional Public Holiday – Closed
- Wednesday, 28 December – Closed
- Thursday, 29 December – Closed
- Friday, 30 December – Closed
- Monday, 2 January 2023 – New Year's Day, Additional Public Holiday – Closed

Standard opening hours resume Tuesday, 3 January 2023, 9am to 4pm

Customer Telephone Call Centre

Customer Telephone Call Centre will operate:

- Friday, 23 December – 8:30am to 3pm
- Monday, 26 December – Christmas Day – Additional Public Holiday – Closed
- Tuesday, 27 December – Boxing Day – Additional Public Holiday – Closed
- Wednesday, 28 December – 8:30am to 5pm
- Thursday, 29 December – 8:30am to 5pm
- Friday, 30 December – 8:30am to 3pm
- Monday, 2 January 2023 – New Year's Day, Additional Public Holiday – Closed

After hours telephone service operates outside business hours.

Standard Customer Service Telephone Contact Centre hours resume Tuesday, 3 January 2023, 8:30am to 5pm.

Phone: (02) 4560 4444

Hawkesbury Companion Animal Shelter

- Friday, 23 December – 9am to 2pm
- Saturday, 24 December – 9:30 to 11:30am
- Sunday, 25 December – Closed
- Monday, 26 December – 7am to 9:30am
- Tuesday, 27 December – 7am to 9:30am
- Wednesday, 28 December – 9am to 12:30pm and 2pm to 4:30pm
- Thursday, 29 December – 9am to 12:30pm and 2pm to 4:30pm
- Friday, 30 December – 9am to 2pm
- Saturday, 31 January – 9:30am to 11:30am
- Sunday, 1 January 2023 – 7am to 9:30am
- Monday, 2 January – 7am to 9:30am
- Tuesday, 3 January – 9am to 12:30pm and 2pm to 4:30pm

Standard opening hours resume from Wednesday, 4 January 2023.

Phone: (02) 4560 4644

Libraries

Hawkesbury Central Library, Windsor

The Hawkesbury Central Library, Windsor will have the following opening hours:

- Friday, 23 December – 9am to 3pm
- Saturday, 24 December – 9am to 1pm
- Sunday, 25 December – Closed
- Monday, 26 December – Closed
- Tuesday, 27 December – Closed
- Wednesday, 28 December – 9am to 5pm
- Thursday, 29 December – 9am to 5pm
- Friday, 30 December – 9am to 3pm
- Saturday, 31 December – 9am to 1pm
- Sunday, 1 January 2023 – Closed
- Monday, 2 January – Closed

Standard opening hours resume Tuesday, 3 January 2023.

Phone: (02) 4560 4460

Richmond Branch Library

The Richmond Branch Library will have the following opening hours:

- Saturday, 24 December 2022 – 9am to 1pm
- Sunday, 25 December – Closed

Standard opening hours resume from Tuesday, 3 January 2023.

Phone: (02) 4560 4270

Hawkesbury Regional Gallery

The Hawkesbury Regional Gallery will have the following opening hours:

- Saturday, 24 December – 10am to 3pm
- Sunday, 25 December – Closed

Standard opening hours resume Wednesday, 4 January 2023.

Phone: (02) 4560 4441

Hawkesbury Regional Museum

The Hawkesbury Regional Museum will have the following opening hours:

- Saturday, 24 December – 10am to 3pm
- Sunday, 25 December – Closed
- Monday, 26 December – Closed
- Tuesday, 27 December – Closed
- Wednesday, 28 December – 10am to 4pm
- Thursday, 29 December – 10am to 4pm
- Friday, 30 December – 10am to 4pm
- Saturday, 31 December – 10am to 4pm
- Sunday, 1 January 2023 – 10am to 4pm
- Monday, 2 January – 10am to 4pm
- Tuesday, 3 January – Closed

Standard opening hours resume Wednesday, 4 January 2023.

Phone: (02) 4560 4655

Visitor Information Centre

The Visitor Information Centre at Clarendon will have the following opening hours:

- Saturday, 24 December – 9am to 3pm
- Sunday, 25 December – Closed
- Monday, 26 December – Closed
- Tuesday, 27 December – 9am to 3pm
- Wednesday, 28 December – 9am to 3pm
- Thursday, 29 December – 9am to 3pm
- Friday, 30 December – 9am to 3pm
- Saturday, 31 December – 9am to 3pm
- Sunday, 1 January 2023 – 9am to 3pm
- Monday, 2 January – 9am to 3pm
- Tuesday, 3 January – 9am to 3pm

Standard opening hours resume Wednesday, 4 January 2023.

Phone: (02) 4560 4620

Waste Collection Services

Garbage and Green Waste Collection

There are no changes to the garbage and garden organics collection services. Standard services will be provided including collections scheduled on public holidays.

Garbage enquiries: (02)4560 4444.

Recycling Bin Collection

Council will provide a weekly recycling collection service between Monday, 26 December 2022 to Friday, 6 January 2023 (to eligible properties paying for a domestic waste service).

This service will be provided on scheduled collection days including public holidays. Bin collection days remain the same even on public holidays.

Recycling contact number (JJ Richards & Sons Pty Ltd): 1800 689 332

If you have additional recycling, including cardboard, you can drop it off for free at the Hawkesbury City Waste Management Facility, Open 7 days a week, excluding public holidays.

Also, bottles and cans can be returned for a refund through the Return and earn program, to see a list of drop-off locations visit <https://returnandearn.org.au>

To download a **Recycling Calendar** for your area please visit www.hawkesbury.nsw.gov.au/for-residents/waste-and-recycling/bin-collection-repairs-and-replacement

Pumpout Service

Staples Premier Pumpouts: (02) 9457 8777

Hawkesbury City Waste Management Facility

The Hawkesbury City Waste Management Facility will have the following opening hours:

- Friday, 23 December – 8am to 4pm
- Saturday, 24 December – 8am to 2pm
- Sunday, 25 December – Closed
- Monday, 26 December – Closed

- Tuesday, 27 December – Closed
- Wednesday, 28 December – 8am to 4pm
- Thursday, 29 December – 8am to 4pm
- Friday, 30 December – 8am to 4pm
- Saturday, 31 December – 8am to 2pm
- Sunday, 1 January 2023 – Closed
- Monday, 2 January – Closed

Standard hours resume Tuesday, 3 January 2023.

Phone: (02) 4560 4684

Emergency Services

24-HOUR EMERGENCY NUMBER 000

State Emergency Service

For emergencies of flood or storms call Local Headquarters: 132 500

Fire Control

Hawkesbury Fire Control: (02) 4560 6400

Hawkesbury Sports Council

The Sports Council office will close Friday, 16 December 2022 and will reopen on Monday, 16 January 2023.

For all urgent situations please contact Hawkesbury Sports Council on 0408 236 186 or email hawksports@bigpond.com

Phone: (02) 4578 8504

Hawkesbury Community Nursery

Hawkesbury Community Nursery will be closed from Thursday, 22 December 2022 and will reopen on Wednesday, 1 February 2023. Other than these dates, Hawkesbury Community Nursery opens for the public on Wednesdays from 9am to 1pm and the first Saturday of the month, 9am to midday (excluding December 2022 and January 2023).

Phone: (02) 4560 4651

Parks Cleaning

Working all scheduled days (excluding Christmas Day) with limited hours.

Hawkesbury Community Hubs

Hubs conclude this year on Friday, 16 December 2022 and recommence Wednesday, 1 February 2023.

Find out more about the Hubs at www.yourhawkesbury-yoursay.com.au/hch

Richmond Swimming Centre

The Richmond Swimming Centre will have the following opening hours:

- Saturday, 24 December – 8am to 5pm
- Sunday, 25 December – Closed
- Monday, 26 December – 10am to 8pm
- Tuesday, 27 December – 10am to 8pm
- Wednesday, 28 December – 6am to 8pm
- Thursday, 29 December – 6am to 8pm
- Friday, 30 December – 6am to 8pm
- Saturday, 31 December – 8am to 5pm
- Sunday, 1 January 2023 – 10am to 8pm
- Monday, 2 January – 10am to 8pm

Normal summer hours resume Tuesday, 3 January 2023.

Phone: (02) 4578 1349

Oasis Aquatic and Leisure Centre, South Windsor

The Oasis Aquatic and Leisure Centre, South Windsor will have the following opening hours:

- Saturday, 24 December – 8am to 6pm
- Sunday, 25 December – Closed
- Monday, 26 December – 10am to 4pm
- Tuesday, 27 December – 10am to 4pm
- Wednesday, 28 December – 5:30am to 9pm
- Thursday, 29 December – 5:30am to 9pm
- Friday, 30 December – 5:30am to 9pm
- Saturday, 31 December – 8am to 6pm
- Sunday, 1 January 2023 – 10am to 4pm
- Monday, 2 January – 10am to 4pm

Standard hours resume from Tuesday, 3 January 2023.

Phone: (02) 4587 8900

The above is subject to appropriate advertising being carried out by YMCA NSW and advice to members of the opening and closing hours of the Hawkesbury Oasis Aquatic and Fitness Centre.

Hawkesbury City Councillors and staff wish you a happy, safe and peaceful Christmas and New Year.