



Attachment 1 to Item 1

Submissions received from
community during Public Exhibition

Date of meeting: 31 March 2022

Location: Council Chambers and By audio-visual link

Time: 6:30 p.m.

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
1	Kurrajong	<p>The traffic delays from north richmond into Richmond due to poorly timed repairs and work on the handrail for the bridge seem to be easily avoidable by more consideration into the ongoing impact.</p> <p>The potholes were bad for a long time and residents resorted to marking them out themselves. If businesses can drive around the long way to get supplies can the potholes be marked temporarily until repair is possible?</p> <p>The majority of useful information came via the kurrajong community group Facebook page.</p>
2	McGrath's Hill	<p>Whilst there was lots of information via the news that a flood could happen, nothing was done to support the Hawkesbury residents. Sandbags were given out very late and were hard to get. Then we just had to sit and watch our property be flooded. Something needs to be done to support the residents of hawkesbury. How can the dam prevent future floods, can the hawkesbury introduce better drainage systems? This is why my house was flooded because the drains overfilled. It's disappointing to see that we have had floods 2yrs in a row and yet council and the government have not actioned this as an URGENT matter to discuss and resolve.</p>
3	Bligh Park	<p>While our home is pretty safe unless there is a flood that is bigger than recorded. My main concern is that the roads will be cut off before that.</p> <p>As a full time carer for my husband who has a severe disability and uses an electric wheelchair to get around. I would like to know clearly at what hight of water our local roads are cut off?</p> <p>Also, which is the safest way for us to drive out of Bligh Park and get away? Both Richmond Rd and Northern Rd would go under before our property does. So we would need to be out before that happens.</p> <p>On top of the road issue, we are reliant on electricity for his wheelchair and ceiling hoist. So it would also be good to know at what height of water we would loose electricity too.</p>
4	Ebenezer	<p>Lost lots of assets had to evac horses I have had 2 put down this week it appears they still had access to flood waters at a neighbouring property. The thing that frustrates me is we received no communication from anyone about anything yet 20 acres of our property went under, the water got to under our house..... 30cm from disaster. Also we have 5 acres at the back of our property that will never flood BUT we can't build up there?!? Because we can't have 2 dwellings?!?!?!?</p> <p>Also the drainage into our property is terrible we get everyone's run off's instead of shooting the water straight down the street it drains into our paddocks</p> <p>We also suffered serious erosion due to council moving a pipe from the front of our property</p> <p>Please don't hesitate to contact me for more information</p> <p>Thank you.</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
5	Richmond	<p>Nothing seems to change ,it floods and we are isolated .</p> <p>New roads flood</p> <p>New bridges flood</p> <p>Proposed new bridge north Richmond will lead you to flooded low lands</p> <p>Bells line of road landslides 12 months ago and again</p> <p>5 -6 hours to go around</p> <p>Roads around the Hawkes in disrepair and Band-Aid together year after year</p> <p>Increased housing no infrastructure to support the area just more congestion.</p>
6	Oakville	<p>As someone not in a direct flood impacted area, my biggest issue was with teh out of date information on the council's website around road closures. Understandign that it takes time to check roads etc, can we find a way to report open / closed, and then feed it up to the RTA site? I was needign to open 3 different sites to work out how to travel, as we are near the Hills boundary and needed to check both council pages and RTA site for full picture on closures.</p> <p>DO NOT raise the dam wall, instead stop all future development on the flood plains. raising the wall only feeds greedy developers. Any housing already in flood zones (1 in 100 or less) should only be allowed to be renovated if it takes the living floor level above the flood level. Make the flood maps more accessible and make it legal requirements to state flood impact on all property sale.</p>
7	Lower Macdonald	<p>Please!!! We need ongoing information on what is happening with closed roads. It's just terrible not knowing.....no one is informing us!! We have a long trip on very poor road through St. Albans to get out for groceries, medical appts.....everything!!</p>
8	Kurrajong	<p>Unable to go to work. Unable to see our son for his birthday. Home unable to cross the river I'm a casual worker... No income for two weeks. Not happy.</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
9	Pitt Town	<p>We lost power very early on this time. No power and running a generator for 10 days. We wonder if this was due to a neighbour's meter box is at the front of their property and goes under early. There should be restrictions on this as it could be at their house up higher. Roads fell apart early. We walked out via a neighbours place once to a car we parked on Old StockRoute Rd and it was ridiculous to see people from the town or subdivisions using the flood EVACUATION route as a normal thoroughfare for going to work or to go shopping. We went out once for fuel in 10 days. That was it.. Speeds people were travelling on the flood route were dangerous. You could hear the hoons driving stupidly fast and screeching to a stop when the got to our closed road.</p> <p>There should be better organised rubbish roadside cleanup collections for acreage properties throughout the year to encourage ppl to clean up instead of holding onto stuff that floats away in floods and others have to pick up. That was probably the most annoying thing. Picking up others junk because they couldn't be bothered to take it to the tip or there was no easy collection system available for them.</p>
10	Richmond	Nurse / Midwife at Hawkesbury Hospital. Traveling to and from work dealing with road closures and dangerous weather conditions. Effects of riverine Flooding visible at the end of my street and having to deal with flash flooding impacting multiple roads while trying to get to and from work and affecting my ability to collect children from care arrangements.
11	Richmond	It is evident that the annual flooding destroys roads that are built on former swamp lands. It is evident that either a hospital needs to be provided in flood times in Richmond and North Richmond as access to Hawkesbury hospital was cut for about a week. Or an all weather road from Bligh Park to North Richmond which does not go under in floodtimes. Clearly the purple route with upgraded heights around Blacktown roads across the Nepean at Agnes Banks is the cheaper option. Anything else is ineffective.

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
12	Richmond	<p>Well above 1:100, so no riverine flooding in my house.</p> <p>Affected by road closures.</p> <p>Workplace impacted by staff not being able to attend.</p> <p>Difficulty in accessing up to date information about road conditions - relied on anecdotal info from locals along the routes I had to use.</p> <p>Assisted friends in flood affected properties prior to sandbags and other assistance being provided.</p> <p>Frustrated by uncertainty around bridge closures when trying to assist relatives and friends west of the river getting prepared.</p> <p>Incredibly annoyed at the lack of preparation when we knew well in advance that the flood was coming.</p> <p>West of the river family unable to access social media due to poor reception and downed services, resulting in a lot of time spent trying to get info to them through a complex ad-hoc network.</p> <p>Also strange information released by SES re evac for residents in impact areas west of the river - eg Freeman's Reach were told to evac and go to Castle Hill RSL and Canley Vale Diggers.</p> <p>Scheduled critical medical appointments cancelled.</p>
13	Cumberland Reach	<p>We were prepared. Houses above 1867 levels, water, food, generator etc. Issued with evac order, however needed to stay to attend to livestock not practical to move. There needs to be more preparedness and ability for services to know who's prepared and who is not. Flood watch and warnings seemed slow to come out. Unfortunately so many people have hope as their flood plan. This needs to change.</p>
14	St Albans	<p>Community response strong, but severely hampered by very poor communication infrastructure. Phones (landline and mobile) both failed early on, along with internet. Community hoping for rapid intervention to repair roads as matter of urgency ... esp Settlers Road and Greens Road.</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
15	Lower MacDonald	<p>We are residents of Walmsley Road along the MacDonald River. After having to be evacuated via SES boat in March 2021 which was very traumatic for my wife, we got out early on 2 & 3 March (via car and by Police boat once the landslide had occurred) to be safe and then had 2.3m of flood water in bottom level of our house, which was ~1m more than in March 2021. We are lucky that we were able to stay with family but it was a very emotionally exhausting and nervous wait for the floodwaters to recede and be able to get access back to our house - initially via boat. There was no formal information from Council regarding the landslides on Settlers Road and likely timing of the road re-opening. Endeavour Energy constantly were sending SMS and social media updates and apart from RFS and SES boats, Endeavour Energy were the first responders via vehicle (the very long way around via St Albans) on the scene which was appreciated even if only a limited power supply was restored until we can get electricians to inspect our house. Not sure why Council couldn't also send a representative via vehicle or boat to check on isolated residents and provide information regarding vital road repairs. Why can't Council send residents an SMS or email with updates? Surely our contact details can be easily collected as part of paying our rates etc? At the moment, it is still just speculation as to when Settlers Road may re-open which makes it difficult for us to return home with an extra 1hr added to every trip. Also difficult for trades etc to visit which only adds to our stress levels. Walmsley Road residents appreciated the water, garbage bins and porta-loos which were delivered by barge (not sure who arranged those).</p>
16	Wilberforce	<p>Hi, last year I provided feedback to council and the Nepean blue mountains primary health network about the lack of medical services on this side of the river and once again this year there were only a very small number of gps available including limited pharmacies open. We had asked to have medical coverage so healthcare can continue and that we wouldn't be forced to call 000 for non life threatening issues but again this year there was no assistance provided to the isolated towns- surely council and the primary health network could assist local gps to come across by ses boat so their practices stay open provide details for the community so they have at least Tele health options - there are several community facing Facebook groups to get these messages out, ses, flood statistics, hawkesbury helping hands, local schools and local pages - yet during an 11 day period of bridge closure there was no mention of health care for this side of the river - for the second year in a row</p> <p>It could be as simple as telling the community who is open, who they can call if they can't get to their gps - also encouraging gps who do not reside on this side of the river to commit to appropriate care of their patients and continuing to provide care via Telehealth as they would if a patient had covid</p> <p>It's not a third world country</p>
17	BEECROFT	Property on Colo river flooded with approx \$5K damage.
18	Kurrajong	Property damage- water under house, in bedroom, massive cracks in driveway (approximately 100 metres of cracks), inability to travel outside of area unless using BLOR via mountains, supplies that were up and down, water tank contamination (now drinking bottled water). Mould in house. High stress worry about landslips, trees falling, anxiety hearing rain. Huge damage to roads.

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
19	Hobartville	<p>For the first time in the 60 years I have lived I. The Hawkesbury I have never seen such awful floods as the last 2 years. Over the decades I have lived in Kurrajong, Richmond, and Kurmond so I have experienced many floods. Each year we see these getting worse, and we know from the 1867 flood event that this is possible again.</p> <p>the last m3 years we have seen gales, torrential rains, and flooding all during what is usually expected to be a hot, dry summer.</p> <p>For the first time you his year I saw Southee Road flood from the spring at the Castlereagh end of Southee. This closed off the road at that end for a week. Also the storm water drains behind the cul de sacs behind Hobartville shops were almost flooded onto the road, and we saw the road and roundabout near Richmond Pool covered in water twice with locals pumping the water off the road.</p> <p>I am most concerned about the changing climate and the obvious effect's on all extreme weather events in this.</p> <p>What we saw in the Hawkesbury floods of February and March 2022 was yet again failed infrastructure to cope with and manage natural flooding caused by heavy and constant rainfall and he failure of Windsor Bridge to stay dry despite it being much lauded as flood free.</p> <p>After my 56 years living in this region, having to be evacuated many times from school in my childhood, being unable to access shops for food etc, I am completely at an end as to where why the Hawkesbury cannot have at least one flood free route that will allow more people to evacuate safely and that their homes and any future housing developments remain well above any predicted future flood levels, taking 8th account the effects of climate change.</p> <p>Council should be pushing the elected government for more federal funding for a bypass. We not only deserve it, it is a necessity. I recommend serious studies be considered regards a bypass that is flood free, sadly the new Windsor bridge has been a complete failure to provide any of its flood free promises. I'm most concerned Richmond Bridge plans are the same, multi million dollar bridges to floodplains is a waste of federal funds (taxpayers money) that could be and should be used for a solution that will see a bridge with the vision to allow locals to travel to major ammenities, work, school etc, .</p> <p>No more short term thinking, as a community and as a council and government we need to realise the 1867 floods were a benchmark of how serious floods can get again. Housing development should not be continued to be built on what we all know are floodplains.</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
20	Windsor	<p>- Lack of flood free river crossings left many staff and business owners stranded on the other side of the river which rendered inability for businesses to trade.</p> <p>- No small business support at all outside the recovery grants which most business are nit eligible for .</p> <p>- Public works waste collection crew were over staffed and a complete waste of resources. With in excess of 6 “supervisors” at any given time.</p> <p>- the road side collection process was messy, inconsistent and created a bigger job again for residents. The collection crew made more mess of the area with vehicles driving all over wet footpaths etc and creating damage to soggy roads. The double handling resulted if further exhaustion from flood effected residents and another mess to clean up.</p> <p>- The failure of Councils sewerage system In Windsor was the nail in the coffin for many residents , increasing the stress and destruction to a much higher level. The stench was unbearable and the health risk extreme.</p> <p>- the disregard for road closure signs by vehicles created addition dramas for residents in flood effected areas . These closures need to be amplified and policed..</p> <p>- There is still a lack of flood awareness and readiness across the Hawkesbury. Residents need to be aware of there property levels and education in flood planning processes .</p> <p>- An obvious conversion of non habitable spaces being converted to create flood risk hazard to both residents and environment</p> <p>- South Creek a massive EPA issue. The creek is now black with a film across the surface and stench.</p>
21	Windsor	We lost our house by 1.3 metres. We are in temporary accommodation and house is unliveable until we repair.
22	Wilberforce	Wilberforce was flooded
23	Wilberforce	<p>If the council and state government are going to keep focusing on raising the dam wall, please answer this question. After you spend 30 billion dollars over 10 years, will the level of the dam water be retained no higher than today's level, so that actual flood mitigation space is available? Or will you allow the dam to fill the new capacity to provide water for all the new housing developments on flood plain that the government wants to create? I believe that your intent is the latter.</p> <p>The government needs to build new dams further west and north west to encourage regional population growth rather than continuing to build up the hawkesbury population by turning farming land into residential blocks.</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
24	Yarramundi	<p>1. No evacuation order to leave was sent to our phones. We have 6 mobile phones on the property and none of us received a notice. Last year we did.</p> <p>Instead I was told by a friend she had seen it on social media. When the flood is on we are busy moving animals to higher ground and trying to flood proof everything, not scrolling social media for updates. I think we all thought we could rely on phone messages, like we did the year before.</p> <p>2. Skip Bin needed. Living in the river it's going to be weeks before we can get down to the river bank through the mud and pick up all the rubbish that has been left from the flood waters. We will need skip bins to dispose of all the rubbish that has come down from up stream.</p>
25	Windsor	House flooded to ceiling.
26	Cattai	Not able to drive out of the property but there was no flood damage to ours only a little bit to the front properties, I was down south on Wednesday the 2nd and could not bring my car home so I was able to leave it at the properties at the back on Pebbly Hill Road but that meant I had to walk during the dark hours to get to my car or home 2 be able to work. I think once the flood receded those properties trapped needed immediate access to dry roads not just cleaning the main road from one end as we waited 2 days for the road to be officially open between Mitchell and Millers roads.
27	Pitt Town	Please fix the escape route road out of Pitt town. It needs to be all dug up, widened and built with concrete. Have to leave at 3am to go to work was dangerous.
28	East kurrajong	It was very wet.
29	Pitt Town	What a disaster Hawkesbury council left us in one again with a disgraceful evacuation route. All the houses that have gone into Pitt Town there is less surface area for water to go and no flood mitigation to the area. The flood was so much higher and worse this year. Having to race to pick up my child from school and drive through Airstrip Rd as it went under was frightening. Our backyard was flooded well over the fences and we lost power for 9 days due to the sub-station we are connected to is located in a flood zone even though our house does not flood. A good idea might be to move this out of a flood zone, why it was put at Pitt Town Bottom Rd to begin with is beyond me. That way Schofield Rd doesn't have to be without power every time this happens.
30	Hawkesbury	Get rid of the vaccine mandates so people can actually help others during disasters and fight against closures of the fire stations.
31	Pitt Town	We were very fortunate tat our house was not affected by the flood water however we live on the flood evacuation route. After last years flood very little was done to fix the route. Minimal pot hole patching. The roads are in a very dangerous state and need urgent attention. Patching the potholes is not enough this time. I urge our member to drive the route and then imagine it 100 times worse in horrendous flood conditions with families and workers putting their lives at risk on our only access in and out.

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
32	Wilberforce	<p>Fortunately, as we were with the 2021 flood, we were prepared in terms of moving livestock to a higher property and also with having purchased adequate groceries in advance. We were also fortunate that our power was not turned off. We were luckier than most. The worst part was losing the landline and ADSL internet for 13 days. This then meant that I had to move my children to my parents house so that they could do their online schoolwork. Road access to my parents was gradually reduced during the flood and in the end, there was only one way to access Tennyson Road, again we were fortunate that we could still access the Tennyson property (once the causeway receded). There were issues for those on NBN with lack of forward planning to ensure that communications towers were adequately serviced and fueled and as a result, the NBN towers also failed. This is a major issue when communications fail and it takes days to resolve.</p> <p>I see that there are matters on this side of the river that could be addressed and improved.</p> <ol style="list-style-type: none"> 1. The SES do a fantastic job but I think that they need a bigger and better facility. They were bringing in various essential specialists from out of the area and they needed accommodation. They had to place them at the Crowne Plaza, on the opposite side of the river to the SES facility, then presumably bring them across as required. With the floods and fires that we have out in the Hawkesbury, is it time to create an Emergency Facility whereby the SES can also have onsite accommodation for use during these times? 2. I believe we also need a form of Emergency Facility (on the western side of the river) for those who are unable to remain in their homes during floods and fires. Not everyone has a family member or friend to stay with. This facility needs to be pet friendly. It is not appropriate to be sending people with horses/livestock down to Castle Hill showground from the western side of the river. 3. An Emergency Facility could also be set up with basic medical requirements and the ambulances that were stationed on the western side of the river could also operate from there. I believe an appropriate property should be earmarked for a decent Emergency Facility on the western side of the river. 4. It is really disappointing to see that there are still livestock owners having cattle etc washed away. These people need some serious education regarding having a plan for their stock. It is really distressing to see that after three floods, some people still don't make an effort to care for their livestock and leave them to fend for themselves.
33	Lower Portland	Stranded with no power for 10 days, no reception (internet) for 4 days. Massive clean up

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
34	PITT TOWN	<p>I live in Pitt Town. Our roads were cut down to one road - the flood evacuation route. I was driving out of Pitt Town when part of this road (Airstrip Rd) flooded. I only just made it across before the road was impassable to smaller cars. It was closed about an hour later and a submerged car was removed by the SES. The properties along that road were all flooded in. This has never happened in 26 years i have lived at pitt town and meant no one could get in or out. The emergency road through the park which is only meant to be a one lane exit road when floods get past 14 metres had to be opened up as a two way access road. it was extremely dangerous to drive especially in the dark and it started to break up very quickly. This first flooding event occurred well before the Warragamba dam water hit. This appears to have come from the new development area and flooded properties that run between Cattai Rd and Airstrip rd at an early stage. Airstrip Rd went under at least 3 times during this event and at times Cattai rd was also impassable in places. This means that people cannot access a safe flood evacuation route. The emergency route had to be left open causing it to suffer wear and tear.</p> <p>The flooding appears to be the stormwater dams not coping with the run off from the new development (mainly the Wells/Mitchell Rd and Eden Fields dams). This also explains why we flood so quickly at the corner of Pitt Town, Glebe and Lagoon rds. this never flooded here before but tracing the run off from Buckingham st dam, this is where all the water from this dam runs (it should not cut that road until there is a major flood event but it is cut all the time with local flooding). Locals have run into this water before as they do not expect it to flood here.</p> <p>I have serious concerns about people being trapped and isolated in Pitt Town without power. Due to the phone service failing some were left without any means of communication once they lost power.</p> <p>I believe there are good solutions and the dams must be assessed and re-modelled to work correctly. We need a safe evac route for the huge number of people who now live here.</p> <p>Speed limit signs also need to be placed on roads when we are reduced to a flood evac route.</p> <p>Sandbags were not made available and were difficult for many to get to.</p> <p>Emergency lighting on the emergency flood evac route is needed.</p> <p>The rubbish pick up system: skip bins are preferred. Rubbish and in some cases contaminated waste (sewer systems failed between Wellesley and Bathurst St) should not be left on pathways and outside houses. People have no choice but to remove quickly and get outside. Skip bins left for a decent period of time to allow the first lot of emergency cleaning to be done quickly and then the second wave of damage assessment (tiles, walls, doors etc) and placed in safe locations is a better solution. It was dangerous to have paths blocked and a health hazard to be left for so long. Also extra rubbish pick ups for food scraps due to loss of power would be helpful.</p>
35	Kurmond	<p>(1) colo soccer inundated with flood water for the second year in a row</p> <p>(2) had to drive 4 times around through mt victoria for work</p>
36	McGraths Hill	Following the events of the 2021 and 2022 floods, our family evevacuted on both of these occasions as directed by local authorities.

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
37	Clarendon	<p>We are racehorse trainers and at any time we have 10-20 horses in our care. Our property (which sits at about 15.5m) has never flooded but with more extreme weather events previewed to occur, we have to have a plan to evacuate our livestock. We rent an extra paddock at the end of Rickaby St which we know floods, therefore we moved our 3 horses who were there to Kurmond before the bridges closed. Here's the thing - there are 400 racehorses stabled around Hawkesbury Racecourse - in the past people have moved their horses to the Inglis complex at Warwick Farm, where boxes are generously made available. This years flood Warwick Farm was given an evacuation order.</p> <p>The other problem is if there was to be a 16-18m flood all of the horses at Clarendon would need to evacuate. There is no where close by to take them that is high enough for them to be safe, and I understand at 15m we'd be totally isolated anyway as our evacuation routes would be flooded. A proper bypass to higher ground, which the new Richmond bridge should be, would give us time to move our horses up to Grose Wold, Grose Vale, Kurrajong etc in the event that major + floods are being predicted. It's widely reported that many people who found themselves in trouble in the Lismore area were trying to save their livestock. I don't know any horse owners who would remove themselves to higher ground without their horses. We have made the choice to live on a flood plain but our property should be safe. The unpredictability of climate change and the extreme weather events that we're now experiencing no longer makes me feel confident that we would be safe in the future and I know many Hawkesbury residents feel the same. We are now at the mercy of the politicians who can make the right (or wrong) planning choices with the stroke of a pen. My confidence in the current government to make choices to ensure our safety in the years to come is sadly very low.</p>
38	pitt town	<p>The flood evacuation route leaving Pitt Town failed, if there was to be a failure of Warragamba Dam this route would be totally inadequate due to it's design, lack maintenance. State Government approved the Pitt Town development through a 3A approval. they have allowed the people to live her now, they have a duty of care to protect the people and stop putting the costs and responsibility back on the rate payer.</p>
39	Pitt Town	<p>Pitt Town flood evacuation route failed due to the lack of a proper designed well maintained road. Pitt town development was approved by a State Government 3a approval system, Thery for the state Government has a duty provide a safe well maintained evacuation route. not the rate payers. Also thanks to all the council staff for their work through this mess.</p>
40	McGraths Hill	<p>Lack of communication Lack of action with regards to the flood gates not being open earlier. Failing to repair damaged from the last flood (2021), which made this flood worse. Saw on the news the evacuation order, never received direct communication.</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
41	Richmond	<p>My soccer club (Lowlands Soccer Club) is located on Bensons Lane Richmond and my house is the evacuation point. I find it very frustrating that it takes so long for the council to let us back into our buildings. I understand there is health & safety issues but more communication with sports council would be great as they liaise with the clubs & their members who have the resources to help out with the whole process. Council has enough on their plate in these difficult times so take up on the offer of help when it is available. We needed to start handing out uniforms so we have had to move some of the gear from my garage to my house so this is now affecting me alot personally.</p> <p>One other suggestion would be to make sure you guys communicate with the traffic apps when roads are open or closed. It takes me an hour and half to get to work at Maroota when the roads flood and takes longer when the traffic apps get it wrong as I have to turn around.</p> <p>Thanks.</p>
42	central macdonald	<p>I was flooded in at my property from 2/3/2022 till 17/3/2022.</p> <p>i had checked the roads on 1st march ad the water was on the rise from the localised rain event. the madcdonald river had not risen at this point but extreme rain levelks wer causing localised flooding on settlers road in both directions from my property (violets gully and wrights creek) landline phones on the 1st had started to fail but the internet was still available. on wednesday 2/3/22 the power was cut.</p> <p>I had little fuelfor the generator and was able to use the gas top for cooking. Being on tank water the pump was out with no power however i had collected a lot of rain water and was able to use this for toilet and boiling for use in sisde. i am a memeber of the RFS and they managed to deliver some fuel on fridat afternoon 4.3.22. i then had the generator so was able to set up comms and arranged further RFS boat drops with fuel and further food supplies. I made contact with two other houses isolated in same area to ensure they weere all ok. We combined forces to look after each other from then on.</p> <p>the biggest issue from this period on was getting comms with no phoes etc this must be fixed as the community has been pleading since the fires!</p> <p>Throughout the following week SES boats etc were moving up the river multiple times during the day. from what i gathered they were meeting orders that were sent via the emergency line. i had acall from the RFS the day the roads opened to check on my welfare which was great. this however was on day 17 !! i dont understand why every house was not checked from the river by ses. If i had had a fall and were injured on the early days it could have been a disaster. In the large fires of 2019 and 2020 our brigade at wisemans ferry had a white board of inhabitants at every property and whether people were staying of going. It appears that the controllong agency does not do this pre flood planning. If its done once ie emergency mapping it only needs to be updated. just a thought. also there is no substitute for local knowledge and if an agency does not have a local flavour/membership hand the emergency control to another agency that does.</p> <p>Local knowledge saves time and energy and ultimately may save lives. thank goodness we had no loss of life that i am aware of and i thanks every person that gave their assistance to the flood ravaged community.</p> <p>PS I did manage to escape for the day on sunday the 12th to the RFS boat to assist our crew down at Wismens Ferry</p>
43	Bowen mountain	<p>Every man for himself, very little assistance for those who lost their income due to local flooding and will experience ongoing loss of income for months to come. The bills haven't stopped but income has gone. \$568 from government a fortnight won't even pay the insurances required to run a small business.</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
44	Pitt town	Inconvenience mostly but construction of a second dam up or downstream from the first and proper drainage from other suburbs sub divisions would alleviate the issue.
45	Wilberforce	Council could have done better by providing skip bins. Going to the tip is a waste of time. You charge us enough rates as it is. Stop ripping us off.
46	Ebenezer	I was well prepared for this event but the lead time in notification of turning power off was only a hour which was too short. The lack of phone and internet was really worrying and this should be addressed. The drainage at Woodlands park has been improved since the flood but this should have already been looked out. A flood evacuation road from wilberforce to Windsor should have already be in planning as the residents living over the bridge deserve better.
47	McGraths Hill	We were well prepared as a family having learned a lot from flooding the previous year. SES cannot be relied upon. They were going from house to house in the high parts of McGraths Hill advising residents to evacuate first, while areas where the streets were already filled with water and residents couldn't leave didn't see any SES in the street until hours later. The water out the front of our house was at least 6 feet deep, and it was lapping our doorstep. We were yelling out to SES up the road at houses that were not at risk for help. They were out of area and did not know the area at all. They dropped us up the road where our car was, but failed to advise us that further up the road it was blocked by flood water and we could not get out. We were fortunate to have our business close by where we spent the night on the floor. That situation could have ended badly for so many people. Help from the Airforce, army and Fire brigade in the days after the water receded was amazing. Hats off to council for being on the ball sending out crews to help clean up and clear streets really quickly too. The dam in the cow paddocks on the corner of McGraths Road and Old Hawkesbury Road was covered in salvinia weed prior to the floods, and this ended up flowing into the streets of McGraths Hill and causing a massive clean up for many residents. If the owner of that property kept his dam clear, it would have substantially reduced the clean up in our area and clogging up stormwater drains. Finally we were lucky enough to get sandbags in time to protect our property from Parklea Sand and Soil. Sandbags were later available at Maquade Park like last year, however it took a long time for this to be organised, and too late for many residents. They were already flooded or flooded in and unable to make it to Maquade Park by the time sandbags were available.
48	South Windsor	I was utterly disappointed in the lack of people on the ground to inform people what is happening. Nobody came anywhere near us to see how we were when our only exit out of our street was flooded. We had to wade through waist deep water with groceries etc over our heads. I also had to ring the depot for somebody to put road closed signs on Berger Road.
49	Central colo	Where do I start , I'm not going to write an essay.

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
50	Wilberforce	Had to evacuate livestock and pack up sheds.. ..but biggest problem was family member took ill ambulance took 2.5hrs to get to Wilberforce ses and ambo couldn't agree on anything. Was treated on site then 2 days took really ill ambo were to meet us on the way to Katoomba hospital 4 hr round trip and water still rising and didn't due to lack of resources. Short story need a triage set up and "not" a Katoomba or Lithgow hospital being the 1st option. This could cost someone there life. Medical centres that were open wernt enough and ambos were doing their best.
51	Upper Colo	<p>We are very used to floods on the Colo River. The river has the last say and can be so destructive. With the extreme runoff and heavy rain in the valley and in our catchment areas - we knew the flood would be big. Unfortunately our roads were in a bad state prior to the flooding & runoff - what we have now is a situation where all our access roads are dangerous. Hulbert Rd and Colo Heights Rd are dangerous. Comleroy Rd access and Mountain Lagoon trail are currently 4WD access only and dangerous for inexperienced drivers. Upper Colo bridge is still not fixed. Upper Colo Rd has numerous sections that are dangerous.</p> <p>As a community we managed to survive the 12 days without electricity, little to no mobile reception, and the flood with all the damage it creates. Locals with their machines cleared mud and debris off the roads / removed trees that were blocking the road and dealt with mud islands that had relocated and landed on bridges and roads.</p> <p>Some residents still cannot return to their properties near Comleroy Rd / Upper Colo junction, due to Gospers lagoon being flooded - landslides have blocked the natural creek and water can't flow to the river. Electricity can't be restored to these properties because trucks can't get in due to the water level. This is the third major flood in the same amount of years - we know you can't control the weather but it's time that Hawkesbury Council makes this very special valley a priority - the safety of residents and visitors is at stake. Businesses are suffering and barely hanging on and we all deserve to have safe access to our homes.</p>
52	Windsor	<p>The river came up to reach the house and flooded under the veranda. The Terrace was completely under water and we lost power for 5 days.</p> <p>The paddock I rent on South Creek on The Peninsula was completely under water for weeks. Too much to say here....but it was good everyone supported and helped each other during and after.</p>
53	Freemansreach	My house is located right at the end of Windsor bridge the big old heritage house I have lived in the Hawkesbury for over 10 years.
54	Upper colo	Catastrophic.
55	Wilberforce	Average flooded.

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
56	Wilberforce	Significant flooding and damage to property. Stress from needing to evacuate as a result of being close to due date had our 3rd baby on the 9/3/22. Not being able to return home as roads were closed or damaged. Children unable to attend school. The uncontrolled spilling of the dam makes the flooding much worse. Accelerated run off from new developments has increased the volume of water. Things are becoming increasingly worse but there has been no action. Better evacuation routes need to be established. No bins provided. We paid for a 15 cube bin and we still haven't had the rubbish on the kerb collected, all of it is flood waste that had washed onto our property. It has been a very stressful and financially challenging time.
57	WILBERFORCE	1/. Dam Management dumping excessive water we need to pump and store or release slowly over a prolonged period. 2/. I am disgusted that council doesn't enforce ski park regulations and penalise those that do not comply, the rubbish that has come from these non-compliant (bad management) parks is disgusting, you would have to be blind not to see it . All this rubbish is destroying the Hawkesbury River. Come on council time to implement rules the rules on these parks and stop destroying the river for all of us and the future.
58	Wilberforce	We were flooded. The dam needs to be a flood mitigation dam. And not be above 90%
59	Central Colo	We were impacted by significant flooding. A number of issues, which could addressed and compounded the negative impact of flooding. 1. Lack of accurate information in relation to flooding at Central Colo, specifically at the Colo Bridge on Putty Rd. We are the closest occupying residents to the Colo Bridge. No one officially accesses or records rain gauge data at the Putty Road / Colo Bridge during a flood event. As a result all information in the BOM / flood statistics resources are estimates and are often inaccurate. This contributes to endangerment of residents. It also creates significant problems in relation to the use of the road, including inaccurate information about bridge closures, contributes to "flood tourism" abs spectating, leads to road closed signs (unattended) going up too soon and locals getting used to crossing despite signage. When the bridge was actually flooded on several occasions we stopped people from crossing just in time in the dark. They would have been swept away. 2. Electricity Our electricity was switched off well before our property or surrounds was impacted by flooding and turned on well after the event had passed. A total of 14.5 days. During this time we had no (and still have no phone). This left us isolated and without contact with the outside world as there is also no mobile phone service at all. 3. Clean up. We would really appreciate the opportunity for a bin. We have A LOT of rubbish, including the contents of fooded buildings and flood debris to remove. We actually still have water on our property so this clean up will take a long time. Sorting rubbish out of the buildings and then Transporting it to the road side is double handling, onerous and time consuming. Last year where we were provided a bin on private property this service was not abused. The problems mostly occurred where the bins were dropped off in public places.

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
60	Lower MacDonald	<p>Very poor communication when you have no power no phone lines no mobile Comms and you get mixed messages from neighbours who have heard something from someone. It was like the childhood game of whispers.</p> <p>The only way to pay for fuel was to phone the Caltex in wisemans ferry and pay via credit card. I ended up paying for 6 other people as they did not own a credit card.</p> <p>Endeavour energy updates stated refer to websitehow does one do that when they have no power.</p> <p>A lot of information was posted on social mediaonce again no power for 14 days and nights equals no access to social media.</p> <p>I was one of 30 households in the Sunnyvale valley.</p> <p>Blocked off by weirs and landslides.</p> <p>SES came via boat with no information other than to drop off basic non perishable items.</p> <p>Police via boat again no further info</p> <p>RFS same again knew nothing.</p> <p>Apparently we were supposed to ring a SES hotline to log a order number.....those phones were not manned. Then we had to ring up the bow,ing club to organise non perishable food that was donated when we couldn't get an order number from SES.</p> <p>As for the help with clean up afterwards all resources went to warmsley Rd.</p> <p>This is the second flood in 2 years and at no time could we get any idea as to how much more rain was coming.</p> <p>The storm water drains were shocking taking in effluent from mountain side septic tanks and dumping it to the storm water drains that are located in several riverside properties that end half way up the properties which added to the flood increase.</p> <p>Those storm water drains should either go into a pit or else be organised to be near the river.</p> <p>So many more things to say and suggest</p> <p>Carolyn</p>
61	Wilberforce	<p>Flooded in by bridges being shut.</p> <p>No major dramas by the actually water.</p> <p>A major issue we have (not necessarily the biggest) is there is no clarity on who controls or has information on when bridges or roads (ie the main roads of bells line and putty) will be closed when we get close to the tipping point. There needs to be one agency/department that controls the information being given on the bridges and roads being closed.</p> <p>Back in the 80s council used to control it., and we all knew what was happening. Now it's continually passed from one to another, if you ring the police they say ask ses if you ask ses they say ask the council etc.</p> <p>it needs a clear and decisive decision. It can the be relayed by every other amazing agency that assists to be able to clearly say it's (whoever it may be).</p> <p>That will Then help with getting the railing down that yet again failed to happen.</p> <p>The amount of uncertainty that then creates extra drama that is just unnecessary is ridiculous. It needs to be sorted.</p> <p>Hopefully this will be an easy fix for the whoever makes these decisions.</p> <p>Thanks for the opportunity to give feedback.</p>
62	Wilberforce	<p>Where do I start our home wasn't affected by the flood water but we were stuck here for almost 2 weeks my husbands work was under water so he was out of work for almost 2 weeks. Our septic was overflowing into our backyard couldn't use shower, washing machine, sinks or toilets for 2 days Sydney water finally came and fixed the problem after 48 hours. Now the food is over roads are impact severely and traffic is heavy as speed limits had to be reduced and road works are happening. So almost 2 weeks after the flood and still impacting us.</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
63	Windsor	<p>Experience/ context of comments : Neighbours in heritage houses inundated by flood water resulting in property damage. Part of a local very connected community dealing with flood at a family/ household level. Also impacted by as a local business providing support to local people (many of whom were impacted by flood) and also staff impacted by flood who were unable to travel to clients.</p> <p>Observation of Mar 2022 flood: 1. Inundation from south creek impacted before Hawkesbury River flood waters. Local belief is that this is because of the development and increase in hard surfaces/ housing in south creek catchment. What action and responsibility on developers creating this issue at the source? Some neighbours noted sewerage evident and some black sludge on low lying areas after flood water subsided. 2. New bridge and flood free access bridge enabled business operations and support of clients longer than when old bridge in place. 3. Post flood security and protection of properties inundated by floods needs to be addressed in future as there were several incidences of attempted theft in week(s) after flood as caught on local's security cameras and shared on social media group so neighbours made aware and alerted(could impact on willingness of home owners impacted by floods re their decision to either leave their property initially, or in making them feel the need to return early). 4. The main source of information regarding who needs help at actual crisis time, and in recovery , seemed to be pre-existing social media group for the small community area impacted. 5. Didn't seem to be a lot of integration/ coordination of resources (volunteer and paid/ government services) for flood cleanup but help was offered which was appreciated but did appear randomly / sporadically. 6. Those who had been through flooding the year before seemed to have better plans in place to respond to the similar event in Mar 2022 having experienced crisis within 12 months. May be an issue in future if this knowledge is lost because may be long time to next major flood (although it is generally thought that climate change may mean flooding more likely rather than less).</p>
64	McGraths Hill	<p>While the SES did make it to Balmain/Hunter street it wasn't till we could only get out via a boat and very late at night, we didn't receive a msg or evacuation order till there was no getting out of the driveway.</p> <p>In regards to the clean up the crew's have been fantastic, without the help of the big guns (loader, bobcat, grader and street sweeper) we would still be trying to clean it up. The operator's where dealing with an out of the Ordinary site with people walking around everywhere and some having no idea about being around moving plant, which was a risk as there wasn't a spotter to help with this, however with the help of a few locals that work in the industry they did help point out a few things. The driver's went all day and could not fault. The fire crews where amazing while people had said they had it sorted they let them be but than came and took over when they could see them getting to the point of exhaustion, even removing the flooring that had been placed on a neighbour's good side of the lawn.</p> <p>When it comes to the state of our local roads this needs another hit of resources, there are some that are an accident waiting to happen and I'm sure the list of claims from damage to cars is growing.</p> <p>Again a big thank you for what has been effective and done well, just a couple of important to go and should be all set.</p> <p>Also if we could be added to the extra funding would be good considering this has happened for the 2nd time in less than 12months I feel for the people that have lost everything for the 2nd time</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
65	Pitt Town	<p>My house is situated on the only road into and out of Pitt Town (the flood evacuation route). We have first-hand experience in witnessing what happens to this road every time it floods in the Hawkesbury. Our road Old Pitt Town road becomes inundated with traffic. Usually, this reasonably quiet road turns into the main access road. It is unbelievable the amount of traffic that travels this road when it floods. Generally, Old Pitt Town Road is a very narrow road with crumbling bitumen edges in normal conditions. In flood times, this road becomes highly dangerous, with the excessive traffic creating a multitude of potholes and further damaging the delicate edges of the road, particularly when two cars pass each other, let alone when you have Emergency service vehicles, trucks, caravans, semi trailers, cars towing boats and trailers trying to travel this road for sometimes weeks on end until the floodwaters recede. This year 2022, due to the excessive amount of rain, the potholes became a major problem on the road, and motorists were forced to try and dodge the potholes to avoid puncturing tyres. This then led to a dangerous situation where two vehicles passing each other had to try and negotiate who would go first as there is no side verge to utilise. Adding to this situation, Airstrip Road (part of the flood evac route) was closed due to flash flooding (the first time I have witnessed this in the 6 years we have lived here and also the first time in the 3 floods we have lived through in that same time period). As a result, traffic was sent through the "Official" flood evacuation route (through the bush section of Old Stock Route Road). To say this was chaotic was an understatement, the usually locked section of this road was forced to handle all of the traffic on a number of occasions during the flooding and was not wide enough in some sections to have two cars pass safely, particularly around one bend. Every vehicle trying to access Pitt Town was sent down this road including trucks, water trucks, SES crews, Fire Trucks, Road Safety vehicles, Police, rescue crews.</p> <p>This is ridiculous that this road is the ONLY way in and out of Pitt Town when Pitt Town Road is closed and the condition of the road is in such a poor state. I am surprised that there was not a serious accident.</p>
66	Lower portland	<p>Totally stressful. Only comes was via Facebook which is an atrocious method of communication particularly for elderly or those simply not on social media. We were isolated with no knowledge of support or plan only neighbours to lean on. Then power outage for over a week which Endeavour doesn't understand means no running water flushing toilets basic life needs for most of us as on tank water. Now with flood lowered the roads as you no doubt know are horrendous, massive massive pot holes or broken up completely undriveable if you have a good car else it will be ruined and again no communication or plan on how these multiple issues will be resolved. We need a proactive plan for rectification & communication /reporting. floods aren't uncommon we should have learnt something from last year's to better manage recovery.</p>
67	Wilberforce	<p>People were better prepared for this flood, with 2021 flood fresh in their minds. SES deserves more funding and recognition, they work extremely hard during floods for little to no thanks and are volunteers. The 40km/hr speed limit on Wilberforce road post floods is extremely frustrating for residents as all traffic travelling down Wilberforce road due to Freeman's reach road closure, and are travelling at snail pace during peak hours, adds significant time onto long commutes.</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
68	Wilberforce	<p>All paddocks completely flooded, losing months worth of feed for the horses. All horses had to be moved up to portable yards on the front lawn, requiring extra care and feed (at quite a high cost).</p> <p>Shed went completely under and sustained some damage.</p> <p>Water tank went under, contaminating 100,000L water for the 2nd year in a row.</p> <p>The flood peaked inches from the house. We were without power for around a week and a half and without the home phone for 2 weeks. Still waiting for the internet to be fixed.</p> <p>Major damage to the fences, especially boundary fences.</p> <p>Large amount of rubbish contaminating the paddocks, lots of polystyrene.</p> <p>Overall an extremely stressful and traumatic event with a huge physical, emotional and mental toll that has lasting impacts.</p>
69	Grose Vale	<p>We look after potable water and sewerage in the Hawkesbury, Hills and Hornsby Areas. We have lived in the Hawkesbury since 1978. We have been very busy getting potable water back to the guidelines after the waters receded. A number of our clients we did work for last flood. Many of the stories we are hearing are of costly flood insurance and loss.</p>
70	Pitt Town	<p>Flood evacuation route for Pitt Town. The development of Pitt Town was done through a 3 A, State Government approval, as the State Government approved the development the have a duty of care to the resident to provide an adequate well maintained flood evacuation.</p> <p>When a 15.85m flood height is predicted or a failure of Warragamba Dam occurs, a mandatory evacuation order will be given to all residents living within the Pitt Town area. I believe the SES has stated, due to the population there is very little tolerance built into the evacuation plan due to the number of resident that would need to be evacuated. During the most recent flood event the normal evacuation route became unusable due to water covering the road surface, very early in the event. This resulted in having to open the emergency section of the route, between Pitt Town Dural Road and Old Pitt Town road, this was the first time that this section of road has had to be used. This section of the route consists of a one way road with a low grade road surface. Due to the fact that All other evacuation routes had been closed, the emergency route was required to be used for 2 way traffic. A large number of vehicles from cars and heavy transport vehicles were required to be used the evacuation route. The road surface on this section failed within hours.</p> <p>The rest of the route approximately 15km was in very poor condition prior to the flood event and eventually the road surface failed in many locations. I am requesting that a high stranded 2 way road with road shoulders, line marking, signage and lighting be installed.</p>
71	Glossodia	<p>Glossodia we were lucky to be out of the flood zone but were cut off by the bridges being closed. It is a big concern that there is no emergency medical care west of the bridge. Last floods, when cut off, I had appendicitis and went to hospital the day the bridge opened. We need a bridge and viaduct that connects our side of the river or else build a hospital this side.</p>
72	Wilberforce	<p>I became very ill, there were no doctors and an ambulance over 2 hours away, I had to get someone to drive me to ok Katoomba in poor conditions.</p>

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
73	Wilberforce	Our area flooded as was expected/forecast. This is becoming the new norm for the Hawkesbury. I would like to know what council are going to do about faster response to the cleanup. Skip bins were a good idea last time. Why not this time? The roads are an absolute mess as well. Our road was poorly fixed after last years flood and is a real problem this time.
74	Maraylya	Above floods but impacted by road closures. Have "FLOODS NEAR ME" app which proved inaccurate, retrospective and only covered major roads.
75	Freemans Reach	We need more infrastructure over our side of the bridge, doctors, ambulances, dentists, schools that open, hospital facilities, access to medications, more food in the supermarkets.
76	Wilberforce	<p>Worrying. Reached out to a few people I know to help but never heard back from them. I think that reflects how traumatised they were. Such a strong community. Just get on with it.</p> <p>I also have a very unwell sister so it was frightening not to be able to get to her.</p> <p>There has to be a solution to this. So much rubbish was still in the river. There are solutions to begin the process.</p> <p>Please note that I had no flood damage.</p>
77	Colo heights	The heavy rainfall badly damaged our roof, ceilings, walls, then carpets, rugs bedding and kids toys and other furniture. Mould has also grown everywhere, resulting in my kids having breathing issues until sorted. We are pensioners, and as grateful as we were for the \$1000 grants, that covered very little in fixing and cleaning to then replacing items. We have had to choose in affording cleaning the mould and bits of damage or fixing things. Kids health came first so the cleaning it was. We weren't entitled to any other funding and don't have finances for loans. The federal government financial assistance would have been extremely helpful especially since the hawkesbury was deemed bad enough for our prime minister to visit. So while this next wave of rain hits, we are back to were we started.. leaking roof, ceiling and wall damage, re-damaging what was also in need of fixing with mould now growing again.
78	WILBERFORCE	<p>The effects can be somewhat minimized with using ideas that were raised previously.</p> <ul style="list-style-type: none"> - Resuming dredging of the river and its tributaries - widening of the Sackville gorge at a specific pre determined height after the necessary investigations /reports.
79	2756	Floor enter hour garage and we minimised the amount of water at your first level.
80	Mcgraths hill	Our house had water come in to 3 or 4 inches high.

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
81	2756	<p>Have a look at this data and ask yourself, is the Warragamba Dam causing us bigger & more often flood issues in the Hawkesbury area? Data shows that since the Dam was completed in 1961, we have had deeper floods more often. NB 1961 , at 15 metres, 1964 at 14.6 metres, 1978 at 14.5 metres, 1990 at 13.5 metres, 2021 at 12.9 metres & now 2022 at 13.7 metres. So 6 major floods in 61 years. Before the Dam was built in the same 61 years period were was only two major floods, Which was 1900 at 14.5 metres & 1956 at 13.8 metres. It's been mentioned the Dam wasn't built to be a flood defence, however, it's clear the Dam is contributing to major flooding in the Hawkesbury area. There are two questions we should be asking the government and the councils. 1) Why does the Dam management allow the Dam levels to reach such high levels, knowing the major rain events due. 2) Is it cheaper to pay the residents \$1000 for each flood and allow the resident to suffer, or pay to increase the damp level and manage better the water flow and minimise the suffering. We know in 2020 the flood reached 9.2 metres, then in 2021 reached 12.9 metres, and in 2022 reached 13.7 metres. The last time this happened was in 1816 at 14.1 metres, 1817 at 14.4 metres and one year gap in 1819 at 12.9 metres. 200 years ago. We have now had 13 floods in 61 years. However 61 years before the Dam in the same period, we had only 8 floods. The data and facts speak volumes. It's the shame that Water NSW struggle to manage the water volume and therefore contributes to the floods in the Hawkesbury area. . I will be lobbying the Government & Water NSW over the coming weeks/Months/Years to ask important questions. If you wish to support this focus, then please write to Water NSW . Customer.Helpdesk@watarnsw.com.au. It's a shame the news channels love to report the devastation of the floods, however, don't question the government or Water NSW regarding these flood data & facts . #contact@9news.com.au. #sunrise@seven.com.au. We know Hawkesbury is a beautiful area and we should do all that is possible to minium the struggle that our fellow residents are having. Susan Templeman what are your thoughts. Susan.templeman.mp@aph.gov.au. #susantempleman."</p>
82	Richmond	I own a business in south windsor.The floods made it almost impossible to trade .My home in richmond was not invaded by rising water but all my flooring is damp and mouldy.I think there has to be something done about raising the Dam wall.
83	St Albans	Worse flood, but better organised than the last 2 floods.
84	Tennyson	Isolation on West side of river. Preparation meant minimal disruption. Had to make two trips via Mount Victoria.
85	Grose Vale	I was unable to get to work for a week. My 200m driveway had that much water run under it that it will have to be completely redone....approx \$25000.00.
86	McGraths Hill	<p>This year we received no evacuation notices prior to flood water entering out street. We did not have enough time to plan before having to leave our house which that same day flooded.</p> <p>Last year we received lots of messages in the Lead up to having to evacuate. Roads were not closed when they had flood water covering them for days. Very disappointed.</p>
87	Wisemans Ferry	<ol style="list-style-type: none"> 1. Stranded for 10 days 2. No electricity or phone for 7 days 3. No SES service stopped here in the worst moments. Firebrigade did when I had connectivity. Once it was gone No one to be heard. 4. Why don't we have satellite connectivity in the area? 5. Centrelink rejected my payment claim without explanation or avenue to question except for a phone number I called too many times for hours. Couldn't talk to a human yet.

#	What suburb do you live in?	Provide us with your experience of the March 2022 Flood event
88	Webbs Creek	Our road access was cut off for 13 days and only made passable by us locals and RFS Thankfully our home and horses stayed high and safe We have lost all usable grazing land (Pasture and fences).
89	McGraths Hill	These floods were quite scary. Both my husband and self went to stay with our daughters two weeks in a row. Think the government should have a flat rate of insurance affordable for residents. It's ridiculous to afford . Plus two years in a row we lost everything in our fridge freezer and other upright freezer. We have been here over 38 yrs and the floods are becoming a worry. What can be done to protect us all !!!
90	Bligh Park	I was not directly affected but where my horse is aggisted in Oakville the stock had to be evacuated as the property flooded and it still is on 26 March.
91	Upper Colo	Can not access properties at 2129 Comleroy Rd due to a debris blockage between Gospers Lagoon and Colo River. As the lagoon can not drain, the water level continues to rise. Seven properties are affected. At least four properties remain inaccessible and unable to determine the extent of damages.
92	Upper Colo	Severely damaged roads limiting access to our property. Massive repairs and clean up to our property as a result of an island from Gospers Lagoon destroying our fencing during the flood.
93	2756	Flooded home.